

Exam Questions OmniStudio-Developer

Salesforce Certified OmniStudio Developer (SU21)

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NEW QUESTION 1

A developer needs to display read-only contact information in a OmniScript. The developer will format the information as a table, using merge codes to dynamically include first name, last name, street address, state, postal, code, and country from the data JSON.

Which OmniScript element should the developer use to meet this requirement?

- A. Rich text Area
- B. Text area
- C. Text Block
- D. Edit Block

Answer: C

NEW QUESTION 2

A developer writes an OmniScript that includes a DataRaptor that updates the Account statue based on information provided from the OmniScript. The information must be updated only if the Account record already exists. Otherwise, a new account must be created.

How should the developer accomplish this task?

- A. Populate the Lookup object and Lookup fields
- B. Check the Upset key and is required for Upsert checkboxes on the Account id field
- C. Check the Upsert key checkbox on the Account Status field
- D. Check Overwrite Target for all Null input checkbox on the Account id field

Answer: B

NEW QUESTION 3

What should a developer's first step be when troubleshooting whether a DataRaptor Extract is retrieving data?

- A. Go to the Lightning Console and reload the page to test.
- B. Go to the PREVIEW tab In OmniScript to test.
- C. Deactivate the card and layout,and go to the PREVIEW tab for the card to test.
- D. Add a key/value pair in the DataRaptor to test it.

Answer: D

NEW QUESTION 4

A developer is configuring a DataRaptor Load to Save contract data. The developer needs to set the record type of the contact using DeveloperName.

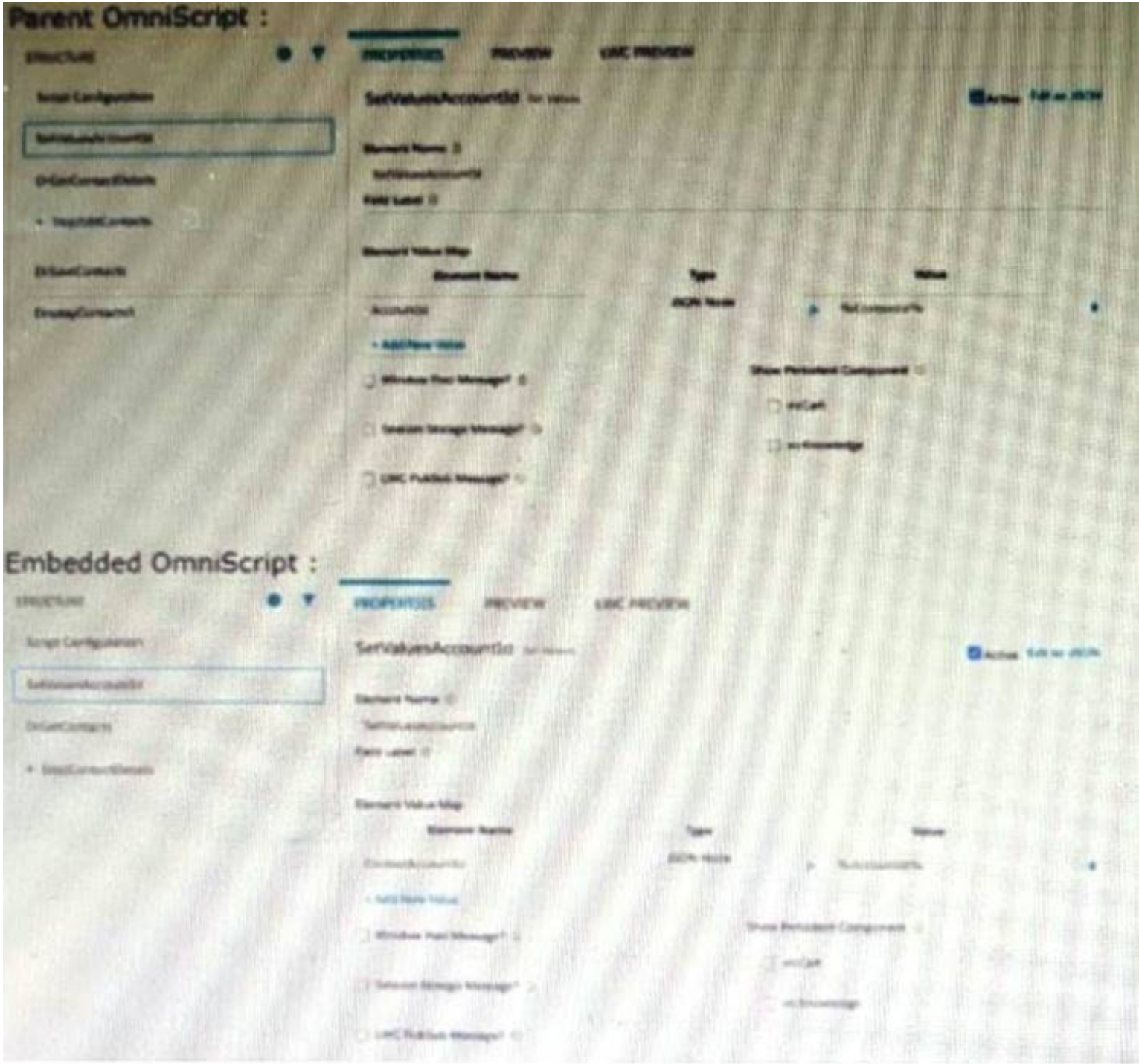
Which two configuration actions should the developer take to set this up in the DataRaptor Load?

- A. Check is Lookup property when mapping the fields.
- B. Add Link to RecordType object in the Contact Object with the id field of RecordType object.
- C. Select RecordType in theLookup object lis
- D. Development in the lookup Field list, and ID in the Lookup Requested Field list.
- E. Select RecordType in the Lookup Object lis
- F. ID in the Lookup Field list, and Development in the Lookup requested Field list.

Answer: AC

NEW QUESTION 5

What is the reason for this? Refer to the exhibit below.



- A. The WLC PubSub Messge flag in the Set Values action of the parent OmniScript has not been set.
- B. The flag passData.JSON in the parent OmniScript in not configured correctly.
- C. A developer failed to include a Navigate Action Element to pass data from the parent OmniScript.
- D. Both parent and embedded OmniScripts have thesame element name for the Set Values element.

Answer: C

NEW QUESTION 6

Refer to the exhibit.

Account		Contact		Contact	
Name	Acme	Name	Edward Stamos	Name	Howard Jones
Phone	(222) 154-6450	Cell Phone	(212) 154-8562	Cell Phone	(690) 156-1102

The card layout uses an integration Procedure as a data source. The cards use the layout data source. Which JSON data structure supports this card layout and follows best practices?

A)

```
{
  "Contact": [
    {
      "cellPhone": "(212) 154-8562",
      "Name": "Edward Stamos"
    },
    {
      "CellPhone": "(650) 156-1102",
      "Name": "Howard Jones"
    }
  ],
  "Account": {
    "Phone": "(222) 154-6450",
    "Name": "Acme"
  }
}
```

B)

```
{
  "contact": [
    {
      "CellPhone": "(212) 154-8562",
      "Name": "Edward Stamos"
    },
    {
      "CellPhone": "(650) 156-1182",
      "Name": "Howard Jones"
    }
  ],
  "AccountPhone": "2221546450",
  "AccountName": "Acme"
}
```

C)

```
{
  {
    "Account": {
      "Phone": "2221546450",
      "Name": "Acme"
    },
    "ContactCellPhone": "(212) 154-8562",
    "ContactName": "Edward Stamos"
  },
  {
    "Account": {
      "Phone": "2221546450",
      "Name": "Acme"
    },
    "ContactCellPhone": "(650) 156-1182",
    "ContactName": "Howard Jones"
  }
}
```

- A. Option A
- B. Option B
- C. Option C

Answer: C

NEW QUESTION 7

Users receive an APEC CPU limit Exceeded error when running an OmniScript in a Salesforce Community. The OmniScript includes an Integration Procedure that contains two DataRaptors.

Which two Location should the developer check to troubleshoot the issue? Choose 2 answers

- A. Script configuration
- B. Community logs
- C. DataRaptor configuration
- D. Action Debugger

Answer: CD

NEW QUESTION 8

An integration procedure contains a Remote Action element that calls a method of an APEX class. The method requires two fields are input: AccountId and ProductId. The integration Procedure data JSONcontains the following nodes:

How should the Remote Action element be configured to pass the data correctly to the method?

- A. Check the Send Only Additional Input checkbox, and the following/ value pairs to Additional input:

```
* AccountId: %AccountId%
* ProductId: %Details:ProductId%
```

- B. Set Return Only AdditionalOutput to true, and add the following Key/Value pairs to additional input.

```
* AccountId: %AccountId%
* ProductId: %Details:ProductId%
```

- C. Check the DataRaptor Transform checkbox, and add the following Key/Value pairs to Output JSON Path:

```
* AccountId: %AccountId%
* ProductId: %Details:ProductId%
```

- D. Add the following to Send JSON Path: accountId: %Accountd% ProductId%Details Products%

Answer: B

NEW QUESTION 9

A company wants to allow agents to send customers a quote for signature. The quote is a documentscreated using a DocuSign template that has been prefilled with all of the quote details. The document will be emailed to one or more recipients for signature.

How should a developer configure this functionality in an OmniScript?

- A. DocuSign Envelope Action
- B. PDF Acwm
- C. DocuSign Signature Action
- D. Email Action

Answer: C

NEW QUESTION 10

A developer need to configure a calculation procedure to calculation a subtotal using twodifferent depending on whether the input Boolean variable is Customer is set to true or false.

How should a developer configure the calculation procedure to conditionally execute the correct formula?

- A. Use two separate Calculation Steps with the Conditional Step property selected: use the ISTRUE(isCustomer) and NOT (ISTRUE) (isCustomer) functions in the Condition syntax.
- B. Use two separate Calculation Steps with the Conditional Step property selected: reference just theisCustomer variable in the Conditional syntax (no comparison necessary)
- C. Use two separate Calculation Steps with the Conditional Step property selected: compare the isCustomer variable directly to the literal true and false values in the Condition syntax.
- D. Use a single Calculation Stepswith IF statement directly in the formula definition to reference the isCustome variable and conditionally perform the appropriate calculation.

Answer: B

NEW QUESTION 10

A developer creates an OmniScript to update billing information. After analyzing the different types of customer interactions that occur at the company, the developer determines updating billing information should be included in the majority of customer interactions, which are represented by more than 20 different FlexCards.

What is the most efficient way for the developer to configure the action that invokes the OmniScript?

- A. As an OS Action
- B. As a Custom Action
- C. As an OmniStudio Action
- D. As a Lightning Action

Answer: C

NEW QUESTION 13

A developer is configuring the API URL in an HTTP Action element within an Integration procedure. What is the merge code syntax for passing a Date node from an element named SetValue in the URL?

- A. x%SetValue.Date%
- B. (' SetValue'] ['Date']
- C. %SetValue Date
- D. {(SetValue
- E. Date))}

Answer: C

NEW QUESTION 14

A developer configure a Flexcard with a DataRaptor data source that uses the params.id as an. When the developer clicks Views Data on the FlexCard, valid datadisplays. However, when the developer previews the layout, the FlexCard does not display. What could cause this error?


Choose 2 answers

- A. The Data Node field for the FlexCard is empty.
- B. The RecordId in the Test Data Source settings ins for the wrong record type.
- C. The attribute haven't been configured to pass the data to the fields.
- D. There is not Salesforce record for the FlexCard based on the RecordId in the layout's Test Data Source Settings.

Answer: BC

NEW QUESTION 15

Refer to the exhibit.

Input Data	Output Data
ProductCode (Text) 	BasePrice (a)
<input type="text" value="Search column"/>	<input type="text" value="Search column"/>
ACC154	10.23
CAA876B	20.36
HRA320	12.99
HRA320B	13.99

All inputs to the Calculation Matric are set correctly.
The Calculation Matrix has the following input:

```
{
  "input": {
    "ProductCode": "HRA320"
  }
}
```

What is the output?

- A. Null
- B. 13.99
- C. 12.99,13.99
- D. 12.99

Answer: D

NEW QUESTION 19

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