



Salesforce

Exam Questions OmniStudio-Developer

Salesforce Certified OmniStudio Developer (SU21)

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NEW QUESTION 1

A developer needs to display read-only contact information in an OmniScript. The developer will format the information as a table, using merge codes to dynamically include first name, last name, street address, state, postal code, and country from the data JSON.

Which OmniScript element should the developer use to meet this requirement?

- A. Rich text Area
- B. Text area
- C. Text Block
- D. Edit Block

Answer: C

NEW QUESTION 2

A developer is building an OmniScript and needs to save to Salesforce and to an AWS Order Management system.

Which OmniScript element could save all of this data?

- A. DataRaptor Post Action
- B. HTTP Action
- C. Integration Procedure Action
- D. DataRaptor Load Action

Answer: C

NEW QUESTION 3

What should a developer's first step be when troubleshooting whether a DataRaptor Extract is retrieving data?

- A. Go to the Lightning Console and reload the page to test.
- B. Go to the PREVIEW tab in OmniScript to test.
- C. Deactivate the card and layout, and go to the PREVIEW tab for the card to test.
- D. Add a key/value pair in the DataRaptor to test it.

Answer: D

NEW QUESTION 4

A developer needs to build a multi-step intake form. Each step must allow the user to cancel the intake at any time. The developer is using an LWC OmniScript to build the form.

How should the developer implement the cancel functionality for all steps using the LWC OmniScript Designer?

- A. Check the Enable Cancel checkbox in the Setup tab under Cancel Options.
- B. Add a navigation Action inside each step and set the Component name to "Cancel".
- C. Add a navigation Action outside each step and set the Element Name to "Cancel".
- D. Add a navigation Action inside each step and set the ElementName to "Cancel".

Answer: A

NEW QUESTION 5

A developer creates a FlexCard with five state elements. Four of the states have a condition. To test the FlexCard, the developer previews it using sample data that causes two of the states to have true conditions.

In this scenario, how will the developer know which state will display?

- A. The first state with true conditions sequence closest to the top of the FlexCard canvas will display.
- B. The first state with true nested condition, regardless of sequence in the FlexCard canvas, will display.
- C. The state sequenced first in the FlexCard canvas will display.
- D. The first state with a true AND condition, regardless of sequence in the FlexCard canvas, will display.

Answer: C

NEW QUESTION 6

A developer needs to limit the number of results of a DataRaptor Extract to a maximum of one result. How should the developer configure this?

- A. Define a formula with the Filter function
- B. Use a Custom Output Type when creating the DataRaptor
- C. Use the LIMIT filter on the Extract definition
- D. Set the Limit Property on the Action that calls the DataRaptor Extract.

Answer: C

NEW QUESTION 7

An integration Procedure uses an HTTP action to make a REST API call. The response from the REST API must be converted into a specific XML structure before sending it as an input to another external web service.

How should the developer configure the Integration Procedure to meet this requirement?

- A. Use a Remote Action that calls the XMLStreamReader class
- B. Use a Remote Action that calls the XMLStreamWriter class

- C. Use a DataRaptor Transform to convert JSON to XML
- D. Use a DataRaptor Extract and check the XML checkbox on the Output JSON Path.

Answer: C

NEW QUESTION 8

Users receive an APEC CPU limit Exceeded error when running an OmniScript in a Salesforce Community. The OmniScript includes an Integration Procedure that contains two DataRaptors.

Which two Location should the developer check to troubleshoot the issue? Choose 2 answers

- A. Script configuration
- B. Community logs
- C. DataRaptor configuration
- D. Action Debugger

Answer: CD

NEW QUESTION 9

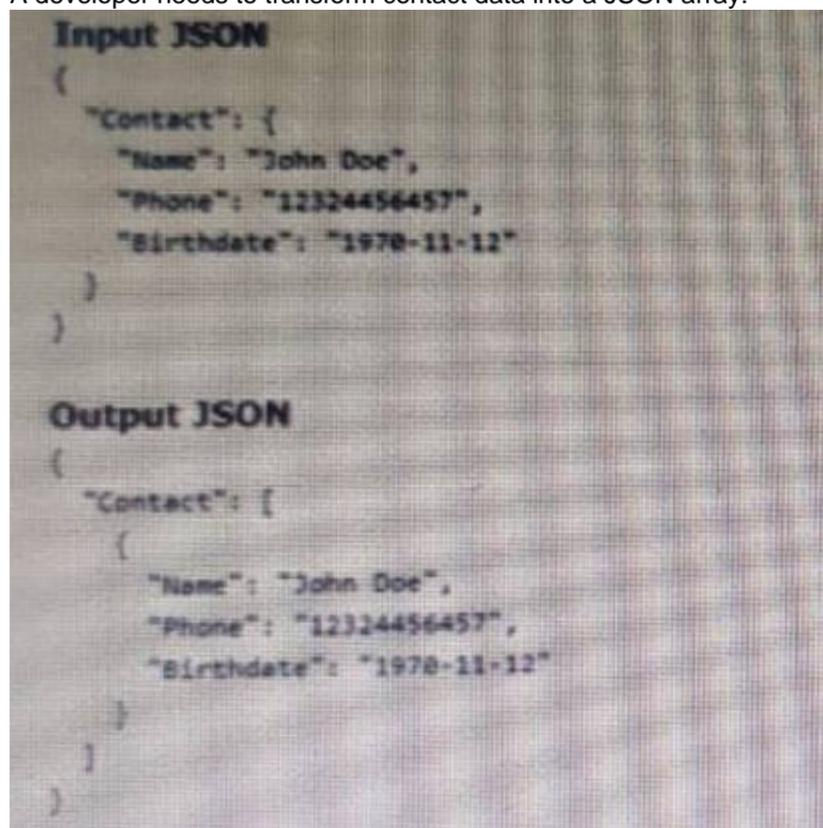
A developer needs to configure a DataRaptor to retrieve data from a single object. The structure of the output data does not need to be changed. Following best practices, which type of DataRaptor should the developer use?

- A. DataRaptor Transform
- B. DataRaptor Extract
- C. DataRaptor Load
- D. DataRaptor Turbo Extract

Answer: D

NEW QUESTION 10

A developer needs to transform contact data into a JSON array.



Given the input JSON shown above, what are two ways a developer could configure a DATARaptor transform to achieve the expected Output JSON? Choose 2 answers

- A. Use a formula LIST(Contact), and add the output of the formula as the input in the Transform tab.
- B. Set the Input JSON path as List(Contact) and the OutputJSON Path as Contact.
- C. Set the Input JSON Path as Contact the out JSON Path as contact and output Data type as List.
- D. Set the input JSON Path as Contact and the OutPut JSON Path as List (Contact)

Answer: BC

NEW QUESTION 10

A developer needs to retrieve data from an external system that stores policy data. The external system supports REST APIs to access and update the policies. Due to the volume of the policy data and peak hours of hours of business, calls to the REST APIs sometimes take longer than expected to response.

The developer creates an Integration Procedure to retrieve the policy data for use in an OmniScript.

Given the external system's knows performance issues, which configuration should be used to implement the call to the external system?

Choose 2 answers

- A. Set the Timeout property on the HTTP Action in the Integration Procedure
- B. Configure a Remote action with timeout settings of 120000
- C. Check the Chainable checkbox on the integration procedure Action in the OmniScript
- D. Check the Chain on Step Check on the HTTP Action in the Integration Procedure

Answer: BD

NEW QUESTION 14

Refer to the exhibit.

▼ SEND/RESPONSE TRANSFORMATIONS

Send JSON Path ⓘ	Send JSON Node ⓘ
<input type="text" value="DRExtractAction:Account"/>	<input type="text" value="SecondaryAccount"/>
Response JSON Path ⓘ	Response JSON Node ⓘ
<input type="text"/>	<input type="text"/>

A developer has configured an integration Procedure element with SEND/RESPONSE TRANSFORMATIONS as shown.

Alternatively, how could the developer configure Additional input to send exactly the same data? Assume that the developer checked Send Only Additional input.

- A)
- | Key | Value |
|------------------|---------------------------|
| SecondaryAccount | %DRExtractAction.Account% |
- B)
- | Key | Value |
|-------------------------|------------------|
| DRExtractAction.Account | SecondaryAccount |
- C)
- | Key | Value |
|---------------------------|------------------|
| %DRExtractAction.Account% | SecondaryAccount |

- A. Option A
- B. Option B
- C. Option C

Answer: C

NEW QUESTION 16

A developer creates an OmniScript to update billing information. After analyzing the different types of customer interactions that occur at the company, the developer determines updating billing information should be included in the majority of customer interactions, which are represented by more than 20 different FlexCards.

What is the most efficient way for the developer to configure the action that invokes the OmniScript?

- A. As an OS Action
- B. As a Custom Action
- C. As an OmniStudio Action
- D. As a Lightning Action

Answer: C

NEW QUESTION 20

A developer configure a Flexcard with a DataRaptor data source that uses the params.id as an. When the developer clicks Views Data on the FlexCard, valid data displays. However, when the developer previews the layout, the FlexCard does not display. What could cause this error?

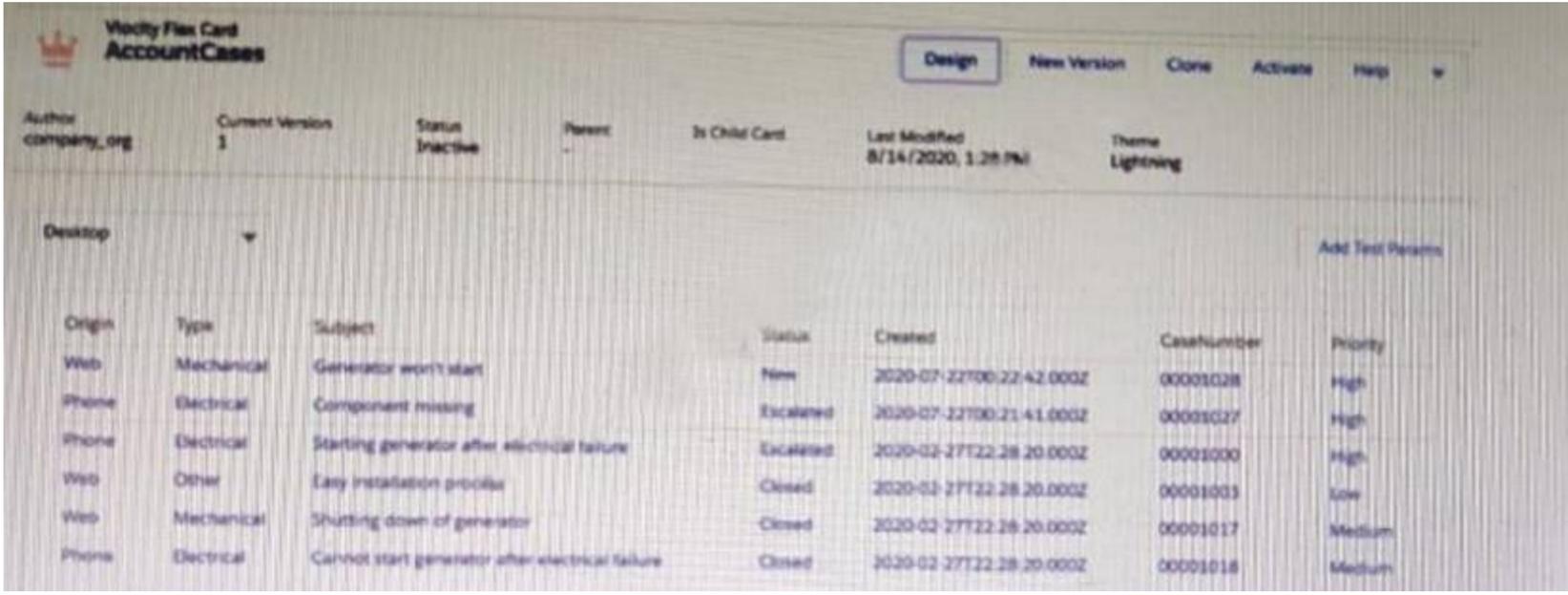
Choose 2 answers

- A. The Data Node field for the FlexCard is empty.
- B. The RecordId in the Test Data Source settings ins for the wrong record type.
- C. The attribute haven't been configured to pass the data to the fields.
- D. There is not Salesforce record for the FlexCard based on the RecordId in the layout's Test Data Source Settings.

Answer: BC

NEW QUESTION 21

A developer needs to create a list of cases for an account in a single Datable in a FlexCard. Like the one shown below.



Origin	Type	Subject	Status	Created	CaseNumber	Priority
Web	Mechanical	Generator won't start	New	2020-07-22T00:22:42.000Z	00001028	High
Phone	Electrical	Component missing	Escalated	2020-07-22T00:21:41.000Z	00001027	High
Phone	Electrical	Starting generator after electrical failure	Escalated	2020-02-27T22:28:20.000Z	00001000	High
Web	Other	Easy installation procedure	Closed	2020-02-27T22:28:20.000Z	00001003	Low
Web	Mechanical	Shutting down of generator	Closed	2020-02-27T22:28:20.000Z	00001017	Medium
Phone	Electrical	Cannot start generator after electrical failure	Closed	2020-02-27T22:28:20.000Z	00001018	Medium

How can the developer configure the FlexCard to display the case records in this way?

- A. Enable the record Looping feature on the data table elements
- B. Select the Repeatable Mode property on the data table elements
- C. Enable the Repeat Records feature on the FlexCard Setup tab
- D. Disable the Repeat Record feature on the FlexCard setup tab

Answer: D

NEW QUESTION 25

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