Isaca

Exam Questions CISA

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NEW QUESTION 1
- (Topic 1)
IS management has decided to rewrite a legacycustomer relations system using fourth generation languages (4GLs). Which of the following risks is MOST often associated with system development using 4GLs?

A. Inadequate screen/report design facilities
B. Complex programming language subsets
C. Lack of portability across operating systems
D. Inability to perform data intensive operations

Answer: D

Explanation:

4GLs are usually not suitable for data intensive operations. Instead, they are used mainly for graphic user interface (GUI) design or as simple query/report generators.

NEW QUESTION 2
- (Topic 1)
Which of the following is a dynamic analysis tool for the purpose of testing software modules?

A. Blackbox test
B. Desk checking
C. Structured walk-through
D. Design and code

Answer: A

Explanation:

A blackbox test is a dynamic analysis tool for testing software modules. During the testing of software modules a blackbox test works first in a cohesive manner as one single unit/entity, consisting of numerous modules and second, with the user data that flows across software modules. In some cases, this even drives the software behavior.

NEW QUESTION 3
- (Topic 1)
Which of the following is MOST likely to result from a business process reengineering (BPR) project?

A. An increased number of people using technology
B. Significant cost savings, through a reduction in the complexity of information technology
C. A weaker organizational structures and less accountability
D. Increased information protection (IP) risk will increase

Answer: A

Explanation:

A BPR project more often leads to an increased number of people using technology, and this would be a cause for concern. Incorrect answers:
B. As BPR is often technology oriented, and this technology is usually more complex and volatile than in the past, cost savings do not often materialize in this areA.
D. There is no reason for IP to conflict with a BPR project, unless the project is not run properly.

NEW QUESTION 4
- (Topic 1)
Which of the following devices extends the network and has the capacity to store frames and act as a storage and forward device?

A. Router
B. Bridge
C. Repeater
D. Gateway

Answer: B

Explanation:

A bridge connects two separate networks to form a logical network (e.g., joining an ethernet and token network) and has the storage capacity to store frames and act as a storage and forward device. Bridges operate at the OSI data link layer by examining the media access control header of a data packet.

NEW QUESTION 5
- (Topic 1)
A number of system failures are occurring when corrections to previously detected errors are resubmitted for acceptance testing. This would indicate that the maintenance team is probably not adequately performing which of the following types of testing?

A. Unit testing
B. Integration testing
C. Design walk-throughs
D. Configuration management

Answer: B

Explanation:

A common system maintenance problem is that errors are often corrected quickly (especially when deadlines are tight), units are tested by the programmer, and then transferred to the acceptance test areA. This often results in system problems that should have been detected during integration or system testing. Integration testing aims at ensuring that the major components of the system interface correctly.

NEW QUESTION 6
- (Topic 1)
In an EDI process, the device which transmits and receives electronic documents is the:

A. communications handle
B. EDI translato
C. application interfac
D. EDI interfac

Answer: A

Explanation:

A communications handler transmits and receives electronic documents between trading partners and/or wide area networks (WANs).

NEW QUESTION 7
- (Topic 1)
Which of the following network configuration options contains a direct link between any two host machines?

A. Bus
B. Ring
C. Star
D. Completely connected (mesh)

Answer: D

Explanation:

A completely connected mesh configuration creates a direct link between any two host machines.

NEW QUESTION 8
- (Topic 1)
A database administrator is responsible for:

A. defining data ownershi
B. establishing operational standards for the data dictionar
C. creating the logical and physical databas
D. establishing ground rules for ensuring data integrity and securit

Answer: C

Explanation:

A database administrator is responsible for creating and controlling the logical and physical database. Defining data ownership resides with the head of the user department or top management if the data is common to the organization. IS management and the data administrator are responsible for establishing operational standards for the data dictionary. Establishing ground rules for ensuring data integrity and security in line with the corporate security policy is a function of the security administrator.

NEW QUESTION 9
- (Topic 1)
A hub is a device that connects:

A. two LANs using different protocol
B. a LAN with a WA
C. a LAN with a metropolitan area network (MAN).
D. two segments of a single LA

Answer: D

Explanation:

A hub is a device that connects two segments of a single LAN. A hub is a repeater. It provides transparent connectivity to users on all segments of the same LAN. It is a level 1 device.

NEW QUESTION 10
- (Topic 1)
A LAN administrator normally would be restricted from:

A. having end-user responsibilitie

B. reporting to the end-user manage
C. having programming responsibilitie
D. being responsible for LAN security administratio

Answer: C

Explanation:

A LAN administrator should not have programming responsibilities but may have end- user responsibilities. The LAN administrator may report to the director of the IPF or, in a decentralized operation, to the end-user manager. In small organizations, the LAN administrator also may be responsible for security administration over the LAN.

NEW QUESTION 10
- (Topic 1)
Which of the following is a telecommunication device that translates data from digital form to analog form and back to digital?

A. Multiplexer
B. Modem
C. Protocol converter
D. Concentrator

Answer: B

Explanation:

A modem is a device that translates data from digital to analog and back to digital.

NEW QUESTION 11
- (Topic 1)
Which of the following is a continuity plan test that uses actual resources to simulate a system crash to cost-effectively obtain evidence about the plan's effectiveness?

A. Paper test
B. Post test
C. Preparedness test
D. Walk-through

Answer: C

Explanation:

A preparedness test is a localized version of a full test, wherein resources are expended in the simulation of a system crash. This test is performed regularly on different aspects of the plan and can be a cost-effective way to gradually obtain evidence about the plan's effectiveness. It also provides a means to improve the plan in increments.

NEW QUESTION 16
- (Topic 1)
A control that detects transmission errors by appending calculated bits onto the end of each segment of data is known as a:

A. reasonableness chec
B. parity chec
C. redundancy chec
D. check digit

Answer: C

Explanation:

A redundancy check detects transmission errors by appending calculated bits onto the end of each segment of datA.

NEW QUESTION 21
- (Topic 1)
After an IS auditor has identified threats and potential impacts, the auditor should:

A. Identify and evaluate the existing controls
B. Conduct a business impact analysis (BIA)
C. Report on existing controls
D. Propose new controls

Answer: A

Explanation:
After an IS auditor has identified threats and potential impacts, the auditor should then identify and evaluate the existing controls.

NEW QUESTION 22
- (Topic 1)
The use of statistical sampling procedures helps minimize:

A. Detection risk
B. Business risk
C. Controls risk
D. Compliance risk

Answer: A

Explanation:
The use of statistical sampling procedures helps minimize detection risk.

NEW QUESTION 25
- (Topic 1)
What type of risk results when an IS auditor uses an inadequate test procedure and concludes that material errors do not exist when errors actually exist?

A. Business risk
B. Detection risk
C. Residual risk
D. Inherent risk

Answer: B

Explanation:
Detection risk results when an IS auditor uses an inadequate test procedure and concludes that material errors do not exist when errors actually exist.

NEW QUESTION 28
- (Topic 1)
A primary benefit derived from an organization employing control self-assessment (CSA) techniques is that it can:

A. Identify high-risk areas that might need a detailed review later
B. Reduce audit costs
C. Reduce audit time
D. Increase audit accuracy

Answer: C

Explanation:
A primary benefit derived from an organization employing control self-assessment (CSA) techniques is that it can identify high-risk areas that might need a detailed review later.

NEW QUESTION 32
- (Topic 1)
Who is accountable for maintaining appropriate security measures over information assets?

A. Data and systems owners
B. Data and systems users
C. Data and systems custodians
D. Data and systems auditors

Answer: A

Explanation:
Data and systems owners are accountable for maintaining appropriate security measures over information assets.

NEW QUESTION 36
- (Topic 1)
A core tenant of an IS strategy is that it must:

A. Be inexpensive
B. Be protected as sensitive confidential information
C. Protect information confidentiality, integrity, and availability
D. Support the business objectives of the organization

Answer: D

Explanation:
Above all else, an IS strategy must support the business objectives of the organization.

NEW QUESTION 40
- (Topic 1)
Batch control reconciliation is a _____ (fill in the blank) control for mitigating risk of inadequate segregation of duties.

A. Detective
B. Corrective
C. Preventative
D. Compensatory

Answer: D

Explanation:
Batch control reconciliations is a compensatory control for mitigating risk of inadequate segregation of duties.

NEW QUESTION 44
- (Topic 1)
Key verification is one of the best controls for ensuring that:

A. Data is entered correctly
B. Only authorized cryptographic keys are used
C. Input is authorized
D. Database indexing is performed properly

Answer: A

Explanation:
Key verification is one of the best controls for ensuring that data is entered correctly.

NEW QUESTION 46
- (Topic 1)
How is the time required for transaction processing review usually affected by properly implemented Electronic Data Interface (EDI)?

A. EDI usually decreases the time necessary for revie
B. EDI usually increases the time necessary for revie
C. Cannot be determine
D. EDI does not affect the time necessary for revie

Answer: A

Explanation:
Electronic data interface (EDI) supports intervendor communication while decreasing the time necessary for review because it is usually configured to readily identify errors requiring follow-up.

NEW QUESTION 48
- (Topic 1)
What would an IS auditor expect to find in the console log? Choose the BEST answer.

A. Evidence of password spoofing
B. System errors
C. Evidence of data copy activities
D. Evidence of password sharing

Answer: B

Explanation:
An IS auditor can expect to find system errors to be detailed in the console log.

NEW QUESTION 51
- (Topic 1)
Why does the IS auditor often review the system logs?

A. To get evidence of password spoofing
B. To get evidence of data copy activities
C. To determine the existence of unauthorized access to data by a user or program
D. To get evidence of password sharing

Answer: C

Explanation:
When trying to determine the existence of unauthorized access to data by a user or program, the IS auditor will often review the system logs.

NEW QUESTION 52
- (Topic 1)
How is risk affected if users have direct access to a database at the system level?

A. Risk of unauthorized access increases, but risk of untraceable changes to the database decrease
B. Risk of unauthorized and untraceable changes to the database increase
C. Risk of unauthorized access decreases, but risk of untraceable changes to the database increase
D. Risk of unauthorized and untraceable changes to the database decrease

Answer: B

Explanation:
If users have direct access to a database at the system level, risk of unauthorized and untraceable changes to the database increases.

NEW QUESTION 53
- (Topic 1)

What is the most common purpose of a virtual private network implementation?

A. A virtual private network (VPN) helps to secure access between an enterprise and its partners when communicating over an otherwise unsecured channel such as the Interne
B. A virtual private network (VPN) helps to secure access between an enterprise and its partners when communicating over a dedicated T1 connectio
C. A virtual private network (VPN) helps to secure access within an enterprise when communicating over a dedicated T1 connection between network segments within the same facilit
D. A virtual private network (VPN) helps to secure access between an enterprise and its partners when communicating over a wireless connectio

Answer: A

Explanation:
A virtual private network (VPN) helps to secure access between an enterprise and its partners when communicating over an otherwise unsecured channel such as the Internet.

NEW QUESTION 56
- (Topic 1)
What are used as a countermeasure for potential database corruption when two processes attempt to simultaneously edit or update the same information? Choose the BEST answer.

A. Referential integrity controls
B. Normalization controls
C. Concurrency controls
D. Run-to-run totals

Answer: A

Explanation:
Concurrency controls are used as a countermeasure for potential database corruption when two processes attempt to simultaneously edit or update the same information.

NEW QUESTION 59
- (Topic 1)
What increases encryption overhead and cost the most?

A. A long symmetric encryption key
B. A long asymmetric encryption key
C. A long Advance Encryption Standard (AES) key
D. A long Data Encryption Standard (DES) key

Answer: B

Explanation:
A long asymmetric encryption key (public key encryption) increases encryption overhead and cost. All other answers are single shared symmetric keys.

NEW QUESTION 61
- (Topic 1)
Which of the following best characterizes "worms"?

A. Malicious programs that can run independently and can propagate without the aid of a carrier program such as email
B. Programming code errors that cause a program to repeatedly dump data
C. Malicious programs that require the aid of a carrier program such as email
D. Malicious programs that masquerade as common applications such as screensavers or macro-enabled Word documents

Answer: A

Explanation:
Worms are malicious programs that can run independently and can propagate without the aid of a carrier program such as email.

NEW QUESTION 65
- (Topic 1)
What type of cryptosystem is characterized by data being encrypted by the sender using the recipient's public key, and the data then being decrypted using the recipient's private key?

A. With public-key encryption, or symmetric encryption
B. With public-key encryption, or asymmetric encryption
C. With shared-key encryption, or symmetric encryption
D. With shared-key encryption, or asymmetric encryption

Answer: B

Explanation:
With public key encryption or asymmetric encryption, data is encrypted by the sender using the recipient's public key; the data is then decrypted using the recipient's private key.

NEW QUESTION 70
- (Topic 1)

What are used as the framework for developing logical access controls?

A. Information systems security policies
B. Organizational security policies
C. Access Control Lists (ACL)
D. Organizational charts for identifying roles and responsibilities

Answer: A

Explanation:
Information systems security policies are used as the framework for developing logical access controls.

NEW QUESTION 73
- (Topic 1)
Which of the following is a good control for protecting confidential data residing on a PC?

A. Personal firewall
B. File encapsulation
C. File encryption
D. Host-based intrusion detection

Answer: C

Explanation:
File encryption is a good control for protecting confidential data residing on a PC.

NEW QUESTION 74
- (Topic 1)
Which of the following BEST characterizes a mantrap or deadman door, which is used as a deterrent control for the vulnerability of piggybacking?

A. A monitored double-doorway entry system
B. A monitored turnstile entry system
C. A monitored doorway entry system
D. A one-way door that does not allow exit after entry

Answer: A

Explanation:
A monitored double-doorway entry system, also referred to as a mantrap or deadman door, is used as a deterrent control for the vulnerability of piggybacking.

NEW QUESTION 76
- (Topic 1)
Which of the following provides the strongest authentication for physical access control?

A. Sign-in logs
B. Dynamic passwords
C. Key verification
D. Biometrics

Answer: D

Explanation:
Biometrics can be used to provide excellent physical access control.

NEW QUESTION 81
- (Topic 1)
What is the key distinction between encryption and hashing algorithms?

A. Hashing algorithms ensure data confidentialit
B. Hashing algorithms are irreversibl
C. Encryption algorithms ensure data integrit
D. Encryption algorithms are not irreversibl

Answer: B

Explanation:
A key distinction between encryption and hashing algorithms is that hashing
algorithms are irreversible.

NEW QUESTION 82
- (Topic 1)
Who is ultimately responsible and accountable for reviewing user access to systems?

A. Systems security administrators
B. Data custodians
C. Data owners
D. Information systems auditors

Answer: C

Explanation:
Data owners are ultimately responsible and accountable for reviewing user
access to systems.

NEW QUESTION 86
- (Topic 1)
Which of the following is MOST is critical during the business impact assessment phase of business continuity planning?

A. End-user involvement
B. Senior management involvement
C. Security administration involvement
D. IS auditing involvement

Answer: A

Explanation:
End-user involvement is critical during the business impact assessment phase of business continuity planning.

NEW QUESTION 88
- (Topic 1)
When is regression testing used to determine whether new application changes have
introduced any errors in the remaining unchanged code?

A. In program development and change management
B. In program feasibility studies
C. In program development
D. In change management

Answer: A

Explanation:
Regression testing is used in program development and change management to determine whether new changes have introduced any errors in the remaining
unchanged code.

NEW QUESTION 92
- (Topic 1)
What is a primary high-level goal for an auditor who is reviewing a system development project?

A. To ensure that programming and processing environments are segregated
B. To ensure that proper approval for the project has been obtained
C. To ensure that business objectives are achieved
D. To ensure that projects are monitored and administrated effectively

Answer: C

Explanation:
A primary high-level goal for an auditor who is reviewing a systems-development project is to ensure that business objectives are achieved. This objective guides
all other systems development objectives.

NEW QUESTION 94
- (Topic 1)
The quality of the metadata produced from a data warehouse is _____ in the warehouse's design. Choose the BEST answer.

A. Often hard to determine because the data is derived from a heterogeneous data environment
B. The most important consideration
C. Independent of the quality of the warehoused databases
D. Of secondary importance to data warehouse content

Answer: B

Explanation:
The quality of the metadata produced from a data warehouse is the most important consideration in the warehouse's design.

NEW QUESTION 96
- (Topic 1)
Who assumes ownership of a systems-development project and the resulting system?

A. User management
B. Project steering committee
C. IT management
D. Systems developers

Answer: A

Explanation:

User management assumes ownership of a systems-development project and the resulting system.

NEW QUESTION 101
- (Topic 1)
When participating in a systems-development project, an IS auditor should focus on system controls rather than ensuring that adequate and complete documentation exists for all projects. True or false?

A. True
B. False

Answer: B

Explanation:
When participating in a systems-development project, an IS auditor should also strive to ensure that adequate and complete documentation exists for all projects.

NEW QUESTION 106
- (Topic 1)
Fourth-Generation Languages (4GLs) are most appropriate for designing the application's graphical user interface (GUI). They are inappropriate for designing any intensive data-calculation procedures. True or false?

A. True
B. False

Answer: A

Explanation:
Fourth-generation languages(4GLs) are most appropriate for designing the application's graphical user interface (GUI). They are inappropriate for designing any intensive data-calculation procedures.

NEW QUESTION 111
- (Topic 1)
_____ (fill in the blank) is/are are ultimately accountable for the functionality, reliability, and security within IT governance. Choose the BEST answer.

A. Data custodians
B. The board of directors and executive officers
C. IT security administration
D. Business unit managers

Answer: B

Explanation:
The board of directors and executive officers are ultimately accountable for the functionality, reliability, and security within IT governance.

NEW QUESTION 112
- (Topic 1)
What must an IS auditor understand before performing an application audit? Choose the BEST answer.

A. The potential business impact of application risk
B. Application risks must first be identifie
C. Relative business processe
D. Relevant application risk

Answer: C

Explanation:
An IS auditor must first understand relative business processes before performing an application audit.

NEW QUESTION 117
- (Topic 1)
What is the first step in a business process re-engineering project?

A. Identifying current business processes
B. Forming a BPR steering committee
C. Defining the scope of areas to be reviewed
D. Reviewing the organizational strategic plan

Answer: C

Explanation:
Defining the scope of areas to be reviewed is the first step in a business process re-engineering project.

NEW QUESTION 119
- (Topic 1)
Which of the following can help detect transmission errors by appending specially calculated bits onto the end of each segment of data?

A. Redundancy check

B. Completeness check
C. Accuracy check
D. Parity check

Answer: A

Explanation:
 A redundancy check can help detect transmission errors by appending especially calculated bits onto the end of each segment of datA.

NEW QUESTION 120
- (Topic 1)
What is an edit check to determine whether a field contains valid data?

A. Completeness check
B. Accuracy check
C. Redundancy check
D. Reasonableness check

Answer: A

Explanation:
 A completeness check is an edit check to determine whether a field contains valid datA.

NEW QUESTION 123
- (Topic 1)
An intentional or unintentional disclosure of a password is likely to be evident within control logs. True or false?

A. True
B. False

Answer: B

Explanation:
 An intentional or unintentional disclosure of a password is not likely to be evident within control logs.

NEW QUESTION 127
- (Topic 1)
Parity bits are a control used to validate:

A. Data authentication
B. Data completeness
C. Data source
D. Data accuracy

Answer: B

Explanation:
 Parity bits are a control used to validate data completeness.

NEW QUESTION 131
- (Topic 1)
What is the recommended initial step for an IS auditor to implement continuous-monitoring systems?

A. Document existing internal controls
B. Perform compliance testing on internal controls
C. Establish a controls-monitoring steering committee
D. Identify high-risk areas within the organization

Answer: D

Explanation:
 When implementing continuous-monitoring systems, an IS auditor's first step is to identify highrisk areas within the organization.

NEW QUESTION 133
- (Topic 1)
Who is responsible for implementing cost-effective controls in an automated system?

A. Security policy administrators
B. Business unit management
C. Senior management
D. Board of directors

Answer: B

Explanation:
 Business unit management is responsible for implementing cost-effective controls in an automated system.

NEW QUESTION 134
- (Topic 1)
Ensuring that security and control policies support business and IT objectives is a primary objective of:

A. An IT security policies audit
B. A processing audit
C. A software audit
D. A vulnerability assessment

Answer: A

Explanation:
Ensuring that security and control policies support business and IT objectives is a primary objective of an IT security policies audit.

NEW QUESTION 138
- (Topic 1)
What process allows IS management to determine whether the activities of the organization differ from the planned or expected levels? Choose the BEST answer.

A. Business impact assessment
B. Risk assessment
C. IS assessment methods
D. Key performance indicators (KPIs)

Answer: C

Explanation:
IS assessment methods allow IS management to determine whether the activities of the organization differ from the planned or expected levels.

NEW QUESTION 139
- (Topic 1)
Why is the WAP gateway a component warranting critical concern and review for the IS auditor when auditing and testing controls enforcing message confidentiality?

A. WAP is often configured by default settings and is thus insecur
B. WAP provides weak encryption for wireless traffi
C. WAP functions as a protocol-conversion gateway for wireless TLS to Internet SS
D. WAP often interfaces critical IT system

Answer: C

Explanation:
Functioning as a protocol-conversion gateway for wireless TLS to Internet SSL, the WAP gateway is a component warranting critical concern and review for the IS auditor when auditing and testing controls that enforce message confidentiality.

NEW QUESTION 144
- (Topic 1)
Which of the following are effective in detecting fraud because they have the capability to consider a large number of variables when trying to resolve a problem? Choose the BEST answer.

A. Expert systems
B. Neural networks
C. Integrated synchronized systems
D. Multitasking applications

Answer: B

Explanation:
Neural networks are effective in detecting fraud because they have the capability to consider a large number of variables when trying to resolve a problem.

NEW QUESTION 149
- (Topic 1)
What supports data transmission through split cable facilities or duplicate cable facilities?

A. Diverse routing
B. Dual routing
C. Alternate routing
D. Redundant routing

Answer: A

Explanation:
Diverse routing supports data transmission through split cable facilities, or duplicate cable facilities.

NEW QUESTION 154
- (Topic 1)
Which of the following help(s) prevent an organization's systems from participating in a distributed denial-of-service (DDoS) attack? Choose the BEST answer.

A. Inbound traffic filtering
B. Using access control lists (ACLs) to restrict inbound connection attempts
C. Outbound traffic filtering
D. Recentralizing distributed systems

Answer: C

Explanation:
Outbound traffic filtering can help prevent an organization's systems from participating in a distributed denial-of-service (DDoS) attack.

NEW QUESTION 157
- (Topic 1)
What are trojan horse programs? Choose the BEST answer.

A. A common form of internal attack
B. Malicious programs that require the aid of a carrier program such as email
C. Malicious programs that can run independently and can propagate without the aid of a carrier program such as email
D. A common form of Internet attack

Answer: D

Explanation:
Trojan horse programs are a common form of Internet attack.

NEW QUESTION 160
- (Topic 1)
What can be used to gather evidence of network attacks?

A. Access control lists (ACL)
B. Intrusion-detection systems (IDS)
C. Syslog reporting
D. Antivirus programs

Answer: B

Explanation:
Intrusion-detection systems (IDS) are used to gather evidence of network attacks.

NEW QUESTION 163
- (Topic 1)
Which of the following is a passive attack method used by intruders to determine potential network vulnerabilities?

A. Traffic analysis
B. SYN flood
C. Denial of service (DoS)
D. Distributed denial of service (DoS)

Answer: A

Explanation:
Traffic analysis is a passive attack method used by intruders to determine potential network vulnerabilities. All others are active attacks.

NEW QUESTION 165
- (Topic 1)
What is a callback system?

A. It is a remote-access system whereby the remote-access server immediately calls the user back at a predetermined number if the dial-in connection fail
B. It is a remote-access system whereby the user's application automatically redials the remoteaccess server if the initial connection attempt fail
C. It is a remote-access control whereby the user initially connects to the network systems via dial-up access, only to have the initial connection terminated by the server, which then subsequently dials the user back at a predetermined number stored in the server's configuration databas
D. It is a remote-access control whereby the user initially connects to the network systems via dial-up access, only to have the initial connection terminated by the server, which then subsequently allows the user to call back at an approved number for a limited period of tim

Answer: C

Explanation:
A callback system is a remote-access control whereby the user initially connects to the network systems via dial-up access, only to have the initial connection terminated by the server, which then subsequently dials the user back at a predetermined number stored in the server's configuration database.

NEW QUESTION 168
- (Topic 1)
Digital signatures require the sender to "sign" the data by encrypting the data with the sender's public key, to then be decrypted by the recipient using the recipient's private key. True or false?

A. False
B. True

Answer: B

Explanation:
Digital signatures require the sender to "sign" the data by encrypting the data with the sender's private key, to then be decrypted by the recipient using the sender's public key.

NEW QUESTION 170
- (Topic 1)
Which of the following provides the BEST single-factor authentication?

A. Biometrics
B. Password
C. Token
D. PIN

Answer: A

Explanation:
Although biometrics provides only single-factor authentication, many consider it to be an excellent method for user authentication.

NEW QUESTION 175
- (Topic 1)
What is used to provide authentication of the website and can also be used to successfully authenticate keys used for data encryption?

A. An organizational certificate
B. A user certificate
C. A website certificate
D. Authenticode

Answer: C

Explanation:
A website certificate is used to provide authentication of the website and can also be used to successfully authenticate keys used for data encryption.

NEW QUESTION 176
- (Topic 1)
What determines the strength of a secret key within a symmetric key cryptosystem?

A. A combination of key length, degree of permutation, and the complexity of the data-encryption algorithm that uses the key
B. A combination of key length, initial input vectors, and the complexity of the data-encryption algorithm that uses the key
C. A combination of key length and the complexity of the data-encryption algorithm that uses the key
D. Initial input vectors and the complexity of the data-encryption algorithm that uses the key

Answer: B

Explanation:
The strength of a secret key within a symmetric key cryptosystem is determined by a combination of key length, initial input vectors, and the complexity of the data-encryption algorithm that uses the key.

NEW QUESTION 178
- (Topic 1)
Using the OSI reference model, what layer(s) is/are used to encrypt data?

A. Transport layer
B. Session layer
C. Session and transport layers
D. Data link layer

Answer: C

Explanation:
User applications often encrypt and encapsulate data using protocols within the OSI session layer or farther down in the transport layer.

NEW QUESTION 179
- (Topic 1)
When should systems administrators first assess the impact of applications or systems patches?

A. Within five business days following installation
B. Prior to installation
C. No sooner than five business days following installation
D. Immediately following installation

Answer: B

Explanation:
Systems administrators should always assess the impact of patches before installation.

NEW QUESTION 184
- (Topic 1)
Which of the following is the most fundamental step in preventing virus attacks?

A. Adopting and communicating a comprehensive antivirus policy
B. Implementing antivirus protection software on users' desktop computers
C. Implementing antivirus content checking at all network-to-Internet gateways
D. Inoculating systems with antivirus code

Answer: A

Explanation:
Adopting and communicating a comprehensive antivirus policy is the most fundamental step in preventing virus attacks. All other antivirus prevention efforts rely upon decisions established and communicated via policy.

NEW QUESTION 189
- (Topic 1)
Rather than simply reviewing the adequacy of access control, appropriateness of access policies, and effectiveness of safeguards and procedures, the IS auditor is more concerned with effectiveness and utilization of assets. True or false?

A. True
B. False

Answer: B

Explanation:
Instead of simply reviewing the effectiveness and utilization of assets, an IS auditor is more concerned with adequate access control, appropriate access policies, and effectiveness of safeguards and procedures.

NEW QUESTION 191
- (Topic 1)
If a programmer has update access to a live system, IS auditors are more concerned with the programmer's ability to initiate or modify transactions and the ability to access production than with the programmer's ability to authorize transactions. True or false?

A. True
B. False

Answer: A

Explanation:
If a programmer has update access to a live system, IS auditors are more concerned with the programmer's ability to initiate or modify transactions and the ability to access production than with the programmer's ability to authorize transactions.

NEW QUESTION 194
- (Topic 1)
The purpose of business continuity planning and disaster-recovery planning is to:

A. Transfer the risk and impact of a business interruption or disaster
B. Mitigate, or reduce, the risk and impact of a business interruption or disaster
C. Accept the risk and impact of a business
D. Eliminate the risk and impact of a business interruption or disaster

Answer: B

Explanation:
The primary purpose of business continuity planning and disaster-recovery planning is to mitigate, or reduce, the risk and impact of a business interruption or disaster. Total elimination of risk is impossible.

NEW QUESTION 197
- (Topic 1)
If a database is restored from information backed up before the last system image, which of the following is recommended?

A. The system should be restarted after the last transactio
B. The system should be restarted before the last transactio
C. The system should be restarted at the first transactio
D. The system should be restarted on the last transactio

Answer: B

Explanation:
If a database is restored from information backed up before the last system image, the system should be restarted before the last transaction because the final transaction must be reprocessed.

NEW QUESTION 198
- (Topic 1)
An off-site processing facility should be easily identifiable externally because easy identification helps ensure smoother recovery. True or false?

A. True
B. False

Answer: B

Explanation:
An off-site processing facility should not be easily identifiable externally because easy identification would create an additional vulnerability for sabotage.

NEW QUESTION 199
- (Topic 1)
Mitigating the risk and impact of a disaster or business interruption usually takes priority over transference of risk to a third party such as an insurer. True or false?

A. True
B. False

Answer: A

Explanation:
Mitigating the risk and impact of a disaster or business interruption usually takes priority over transferring risk to a third party such as an insurer.

NEW QUESTION 201
- (Topic 1)
Off-site data storage should be kept synchronized when preparing for recovery of time-sensitive data such as that resulting from which of the following? Choose the BEST answer.

A. Financial reporting
B. Sales reporting
C. Inventory reporting
D. Transaction processing

Answer: D

Explanation:
Off-site data storage should be kept synchronized when preparing for the recovery of timesensitive data such as that resulting from transaction processing.

NEW QUESTION 205
- (Topic 1)
Who is ultimately responsible for providing requirement specifications to the software-development team?

A. The project sponsor
B. The project members
C. The project leader
D. The project steering committee

Answer: A

Explanation:
The project sponsor is ultimately responsible for providing requirement specifications to the software-development team.

NEW QUESTION 207
- (Topic 1)
Which of the following processes are performed during the design phase of the systemsdevelopment life cycle (SDLC) model?

A. Develop test plan
B. Baseline procedures to prevent scope cree
C. Define the need that requires resolution, and map to the major requirements of the solutio
D. Program and test the new syste
E. The tests verify and validate what has been develope

Answer: B

Explanation:
Procedures to prevent scope creep are baselined in the design phase of the systems-development life cycle (SDLC) model.

NEW QUESTION 209
- (Topic 1)
Who is responsible for the overall direction, costs, and timetables for systems-development projects?

A. The project sponsor
B. The project steering committee
C. Senior management
D. The project team leader

Answer: B

Explanation:
The project steering committee is responsible for the overall direction, costs, and timetables for systems-development projects.

NEW QUESTION 212
- (Topic 1)
When should plans for testing for user acceptance be prepared? Choose the BEST answer.

A. In the requirements definition phase of the systems-development project
B. In the feasibility phase of the systems-development project
C. In the design phase of the systems-development project
D. In the development phase of the systems-development project

Answer: A

Explanation:
 Plans for testing for user acceptance are usually prepared in the requirements definition phase of the systems-development project.

NEW QUESTION 215
- (Topic 1)
Input/output controls should be implemented for which applications in an integrated systems environment?

A. The receiving application
B. The sending application
C. Both the sending and receiving applications
D. Output on the sending application and input on the receiving application

Answer: C

Explanation:
 Input/output controls should be implemented for both the sending and receiving applications in an integrated systems environment

NEW QUESTION 218
- (Topic 1)
Authentication techniques for sending and receiving data between EDI systems is crucial to prevent which of the following? Choose the BEST answer.

A. Unsynchronized transactions
B. Unauthorized transactions
C. Inaccurate transactions
D. Incomplete transactions

Answer: B

Explanation:
 Authentication techniques for sending and receiving data between EDI systems are crucial to prevent unauthorized transactions.

NEW QUESTION 221
- (Topic 1)
After identifying potential security vulnerabilities, what should be the IS auditor's next step?

A. To evaluate potential countermeasures and compensatory controls
B. To implement effective countermeasures and compensatory controls
C. To perform a business impact analysis of the threats that would exploit the vulnerabilities
D. To immediately advise senior management of the findings

Answer: C

Explanation:
 After identifying potential security vulnerabilities, the IS auditor's next step is to perform a business impact analysis of the threats that would exploit the vulnerabilities.

NEW QUESTION 225
- (Topic 1)
What is the primary security concern for EDI environments? Choose the BEST answer.

A. Transaction authentication
B. Transaction completeness
C. Transaction accuracy
D. Transaction authorization

Answer: D

Explanation:
 Transaction authorization is the primary security concern for EDI environments.

NEW QUESTION 227
- (Topic 1)
Which of the following exploit vulnerabilities to cause loss or damage to the organization and its assets?

A. Exposures

B. Threats
C. Hazards
D. Insufficient controls

Answer: B

Explanation:
Threats exploit vulnerabilities to cause loss or damage to the organization and its assets.

NEW QUESTION 229
- (Topic 1)
_____ (fill in the blank) should be implemented as early as data preparation to support data integrity at the earliest point possible.

A. Control totals
B. Authentication controls
C. Parity bits
D. Authorization controls

Answer: A

Explanation:
Control totals should be implemented as early as data preparation to support data integrity at the earliest point possible.

NEW QUESTION 230
- (Topic 1)
Database snapshots can provide an excellent audit trail for an IS auditor. True or false?

A. True
B. False

Answer: A

Explanation:
Database snapshots can provide an excellent audit trail for an IS auditor.

NEW QUESTION 233
- (Topic 1)
An IS auditor is using a statistical sample to inventory the tape library. What type of test would this be considered?

A. Substantive
B. Compliance
C. Integrated
D. Continuous audit

Answer: A

Explanation:
Using a statistical sample to inventory the tape library is an example of a substantive test.

NEW QUESTION 235
- (Topic 2)
The decisions and actions of an IS auditor are MOST likely to affect which of the following risks?

A. Inherent
B. Detection
C. Control
D. Business

Answer: B

Explanation:

Detection risks are directly affected by the auditor's selection of audit procedures and techniques. Inherent risks are not usually affected by an IS auditor. Control risks are controlled by the actions of the company's management. Business risks are not affected by an IS auditor.

NEW QUESTION 240
- (Topic 2)
Which of the following is a substantive test?

A. Checking a list of exception reports
B. Ensuring approval for parameter changes
C. Using a statistical sample to inventory the tape library
D. Reviewing password history reports

Answer: C

Explanation:

A substantive test confirms the integrity of actual processing. A substantive test would determine if the tape library records are stated correctly. A compliance test determines if controls are being applied in a manner that is consistent with management policies and procedures. Checking the authorization of exception reports, reviewing authorization for changing parameters and reviewing password history reports are all compliance tests.

NEW QUESTION 245
- (Topic 2)
The PRIMARY advantage of a continuous audit approach is that it:

A. does not require an IS auditor to collect evidence on system reliability while processing is taking plac
B. requires the IS auditor to review and follow up immediately on all information collecte
C. can improve system security when used in time-sharing environments that process a large number of transaction
D. does not depend on the complexity of an organization's computer system

Answer: C

Explanation:

The use of continuous auditing techniques can improve system security when used in time-sharing environments that process a large number of transactions, but leave a scarce paper trail. Choice A is incorrect since the continuous audit approach oftendoes require an IS auditor to collect evidence on system reliability while processing is taking place. Choice B is incorrect since an IS auditor normally would review and follow up only on material deficiencies or errors detected. Choice D is incorrect since the use of continuous audit techniques depends on the complexity of an organization's computer systems.

NEW QUESTION 250
- (Topic 2)
When developing a risk-based audit strategy, an IS auditor should conduct a risk assessment to ensure that:

A. controls needed to mitigate risks are in plac
B. vulnerabilities and threats are identifie
C. audit risks are considere
D. a gap analysis is appropriat

Answer: B

Explanation:

In developing a risk-based audit strategy, it is critical that the risks and vulnerabilities be understood. This will determine the areas to be audited and the extent of coverage. Understanding whether appropriate controls required to mitigate risksare in place is a resultant effect of an audit. Audit risks are inherent aspects of auditing, are directly related to the audit process and are not relevant to the risk analysis of the environment to be audited. A gap analysis would normally be doneto compare the actual state to an expected or desirable state.

NEW QUESTION 252
- (Topic 2)
An IS auditor is evaluating management's risk assessment of information systems. The IS auditor should FIRST review:

A. the controls already in plac
B. the effectiveness of the controls in plac
C. the mechanism for monitoring the risks related to the asset
D. the threats/vulnerabilities affecting the asset

Answer: D

Explanation:

One of the key factors to be considered while assessing the risks related to the use of various information systems is the threats and vulnerabilities affecting the assets. The risks related to the use of information assets should be evaluated in isolation from the installed controls. Similarly, the effectiveness of the controls should be considered during the risk mitigation stage and not during the risk assessment phase A mechanism to continuously monitor the risks related to assets should be put in place during the risk monitoring function that follows the risk assessment phase.

NEW QUESTION 255
- (Topic 2)
An IS auditor should use statistical sampling and not judgment (nonstatistical) sampling, when:

A. the probability of error must be objectively quantifie
B. the auditor wishes to avoid sampling ris
C. generalized audit software is unavailabl
D. the tolerable error rate cannot be determine

Answer: A

Explanation:

Given an expected error rate and confidence level, statistical sampling is an objective method of sampling, which helps an IS auditor determine the sample size and quantify the probability of error (confidence coefficient). Choice B is incorrect because sampling risk is the risk of a sample not being representative of the population. This risk exists for both judgment and statistical samples. Choice C is incorrect because statistical sampling does not require the use of generalized audit software. Choice D is incorrect because the tolerable error rate must be predetermined for both judgment and statistical sampling.

NEW QUESTION 257
- (Topic 2)
When selecting audit procedures, an IS auditor should use professional judgment to ensure that:

A. sufficient evidence will be collecte
B. all significant deficiencies identified will be corrected within a reasonable perio
C. all material weaknesses will be identifie
D. audit costs will be kept at a minimum leve

Answer: A

Explanation:

Procedures are processes an IS auditor may follow in an audit engagement. In determining the appropriateness of any specific procedure, an IS auditor should use professional judgment appropriate to the specific circumstances. Professional judgment involves a subjective and often qualitative evaluation of conditions arising in the course of an audit. Judgment addresses a grey area where binary (yes/no) decisions are not appropriate and the auditor's past experience plays a key role in making a judgment. ISACA's guidelines provide information on how to meet the standards when performing IS audit work. Identifying material weaknesses is the result of appropriate competence, experience and thoroughness in planning and executing the audit and not of professional judgment. Professional judgment is not a primary input to the financial aspects of the audit.

NEW QUESTION 258
- (Topic 2)
An IS auditor is performing an audit of a remotely managed server backup. The IS auditor reviews the logs for one day and finds one case where logging on a server has failed with the result that backup restarts cannot be confirmed. What should the auditor do?

A. Issue an audit finding
B. Seek an explanation from IS management
C. Review the classifications of data held on the server
D. Expand the sample of logs reviewed

Answer: D

Explanation:

Audit standards require that an IS auditor gather sufficient and appropriate audit evidence. The auditor has found a potential problem and now needs to determine if this is an isolated incident or a systematic control failure. At this stage it is too preliminary to issue an audit finding and seeking an explanation from management is advisable, but it would be better to gather additional evidence to properly evaluate the seriousness of the situation. A backup failure, which has not been established at this point, will be serious if it involves critical datA. However, the issue is not the importance of the data on the server, where a problem has been detected, but whether a systematic control failure that impacts other servers exists.

NEW QUESTION 261
- (Topic 2)
Which of the following is the PRIMARY advantage of using computer forensic software for investigations?

A. The preservation of the chain of custody for electronic evidence
B. Time and cost savings
C. Efficiency and effectiveness
D. Ability to search for violations of intellectual property rights

Answer: A

Explanation:

The primary objective of forensic software is to preserve electronic evidence to meet the rules of evidence. Choice B, time and cost savings, and choice C, efficiency and effectiveness, are legitimate concerns that differentiate good from poor forensic software packages. Choice D, the ability to search for intellectual property rights violations, is an example of a use of forensic software.

NEW QUESTION 266
- (Topic 2)
Which of the following should be of MOST concern to an IS auditor?

A. Lack of reporting of a successful attack on the network
B. Failure to notify police of an attempted intrusion
C. Lack of periodic examination of access rights
D. Lack of notification to the public of an intrusion

Answer: A

Explanation:

Not reporting an intrusion is equivalent to an IS auditor hiding a malicious intrusion, which would be a professional mistake. Although notification to the police may be required and the lack of a periodic examination of access rights might be a concern, they do not represent as big a concern as the failure to report the attack. Reporting to the public is not a requirement and is dependent on the organization's desire, or lack thereof, to make the intrusion known.

NEW QUESTION 268
- (Topic 2)
Which of the following would normally be the MOST reliable evidence for an auditor?

A. A confirmation letter received from a third party verifying an account balance

B. Assurance from line management that an application is working as designed
C. Trend data obtained from World Wide Web (Internet) sources
D. Ratio analysts developed by the IS auditor from reports supplied by line management

Answer: A

Explanation:

Evidence obtained from independent third parties almost always is considered to be the most reliable. Choices B, C and D would not be considered as reliable.

NEW QUESTION 273
- (Topic 2)
During a review of a customer master file, an IS auditor discovered numerous customer name duplications arising from variations in customer first names. To determine the extent of the duplication, the IS auditor would use:

A. test data to validate data inpu
B. test data to determine system sort capabilitie
C. generalized audit software to search for address field duplication
D. generalized audit software to search for account field duplication

Answer: C

Explanation:

Since the name is not the same {due to name variations), one method to detect duplications would be to compare other common fields, such as addresses. A subsequent review to determine common customer names at these addresses could then be conducted. Searching for duplicate account numbers would not likely find duplications, since customers would most likely have different account numbers for each variation. Test data would not be useful to detect the extent of any data characteristic, but simply to determine how the data were processed.

NEW QUESTION 278
- (Topic 2)
Data flow diagrams are used by IS auditors to:

A. order data hierarchicall
B. highlight high-level data definition
C. graphically summarize data paths and storag
D. portray step-by-step details of data generatio

Answer: C

Explanation:

Data flow diagrams are used as aids to graph or chart data flow and storage. They trace the data from its origination to destination, highlighting the paths and storage of datA. They do not order data in any hierarchy. The flow of the data will not necessarily match any hierarchy or data generation order.

NEW QUESTION 279
- (Topic 2)
Which of the following forms of evidence for the auditor would be considered the MOST reliable?

A. An oral statement from the auditee
B. The results of a test performed by an IS auditor
C. An internally generated computer accounting report
D. A confirmation letter received from an outside source

Answer: D

Explanation:

Evidence obtained from outside sources is usually more reliable than that obtained from within the organization. Confirmation letters received from outside parties, such as those used to verify accounts receivable balances, are usually highly reliable. Testing performed by an auditor may not be reliable, if the auditor did not have a good understanding of the technical area under review.

NEW QUESTION 284
- (Topic 2)
When assessing the design of network monitoring controls, an IS auditor should FIRST review network:

A. topology diagram
B. bandwidth usag
C. traffic analysis report
D. bottleneck location

Answer: A

Explanation:

The first step in assessing network monitoring controls should be the review of the adequacy of network documentation, specifically topology diagrams. If this information is not up to date, then monitoring processes and the ability to diagnose problems will not be effective.

NEW QUESTION 287
- (Topic 2)
While conducting an audit, an IS auditor detects the presence of a virus. What should be the IS auditor's next step?

A. Observe the response mechanis
B. Clear the virus from the networ
C. Inform appropriate personnel immediatel
D. Ensure deletion of the viru

Answer: C

Explanation:

The first thing an IS auditor should do after detecting the virus is to alert the organization to its presence, then wait for their response. Choice A should be taken after choice C. This will enable an IS auditor to examine the actual workability and effectiveness of the response system. An IS auditor should not make changes to the system being audited, and ensuring the deletion of the virus is a management responsibility.

NEW QUESTION 291
- (Topic 2)
When performing a computer forensic investigation, in regard to the evidence gathered, an IS auditor should be MOST concerned with:

A. analysi
B. evaluatio
C. preservatio
D. disclosur

Answer: C

Explanation:

Preservation and documentation of evidence for review by law enforcement and judicial authorities are of primary concern when conducting an investigation. Failure to properly preserve the evidence could jeopardize the acceptance of the evidence in legal proceedings. Analysis, evaluation and disclosure are important but not of primary concern in a forensic investigation.

NEW QUESTION 292
- (Topic 2)
An IS auditor interviewing a payroll clerk finds that the answers do not support job descriptions and documented procedures. Under these circumstances, the IS auditor should:

A. conclude that the controls are inadequat
B. expand the scope to include substantive testin
C. place greater reliance on previous audit
D. suspend the audi

Answer: B

Explanation:

If the answers provided to an IS auditor's questions are not confirmed by documented procedures or job descriptions, the IS auditor should expand the scope of testing the controls and include additional substantive tests. There is no evidence that whatever controls might exist are either inadequate or adequate. Placing greater reliance on previous audits or suspending the audit are inappropriate actions as they provide no current knowledge of the adequacy of the existing controls.

NEW QUESTION 296
- (Topic 2)
The PRIMARY purpose for meeting with auditees prior to formally closing a review is to:

A. confirm that the auditors did not overlook any important issue
B. gain agreement on the finding
C. receive feedback on the adequacy of the audit procedure
D. test the structure of the final presentatio

Answer: B

Explanation:

The primary purpose for meeting with auditees prior to formally closing a review is to gain agreement on the findings. The other choices, though related to the formal closure of an audit, are of secondary importance.

NEW QUESTION 299
- (Topic 2)
While reviewing sensitive electronic work papers, the IS auditor noticed that they were not encrypted. This could compromise the:

A. audit trail of the versioning of the work paper
B. approval of the audit phase
C. access rights to the work paper
D. confidentiality of the work paper

Answer:

D

Explanation:

Encryption provides confidentiality for the electronic work papers. Audit trails, audit phase approvals and access to the work papers do not, of themselves, affect the confidentiality but are part of the reason for requiring encryption.

NEW QUESTION 301
- (Topic 2)
After initial investigation, an IS auditor has reasons to believe that fraud may be present. The IS auditor should:

A. expand activities to determine whether an investigation is warrante
B. report the matter to the audit committe
C. report the possibility of fraud to top management and ask how they would like to procee
D. consult with external legal counsel to determine the course of action to be take

Answer: A

Explanation:

An IS auditor's responsibilities for detecting fraud include evaluating fraud indicators and deciding whether any additional action is necessary or whether an investigation should be recommended. The IS auditor should notify the appropriate authorities within the organization only if it has determined that the indicators of fraud are sufficient to recommend an investigation. Normally, the IS auditor does not have authority to consult with external legal counsel.

NEW QUESTION 306
- (Topic 2)
Which of the following should an IS auditor use to detect duplicate invoice records within an invoice master file?

A. Attribute sampling
B. Generalized audit software (GAS)
C. Test data
D. Integrated test facility (ITF)

Answer: B

Explanation:

Generalized audit software (GAS) would enable the auditor to review the entire invoice file to look for those items that meet the selection criteriA. Attribute sampling would aid in identifying records meeting specific conditions, but would not compare one record to another to identify duplicates. To detect duplicate invoice records the IS auditor should check all of the items that meet the criteria and not just a sample of the items. Test data are used to verify program processing, but will notidentify duplicate records. An integrated test facility (ITF) allows the IS auditor to test transactions through the production system, but would not compare records to identify duplicates.

NEW QUESTION 309
- (Topic 2)
Which of the following would an IS auditor use to determine if unauthorized modifications were made to production programs?

A. System log analysis
B. Compliance testing
C. Forensic analysis
D. Analytical review

Answer: B

Explanation:

Determining that only authorized modifications are made to production programs would require the change management process be reviewed to evaluate the existence of a trail of documentary evidence. Compliance testing would help to verify that the change management process has been applied consistently. It is unlikely that the system log analysis would provide information about the modification of programs. Forensic analysis is a specialized technique for criminal investigation. An analytical review assesses the general control environment of an organization.

NEW QUESTION 312
- (Topic 2)
During a change control audit of a production system, an IS auditor finds that the change management process is not formally documented and that some migration procedures failed. What should the IS auditor do next?

A. Recommend redesigning the change management proces
B. Gain more assurance on the findings through root cause analysi
C. Recommend that program migration be stopped until the change process is documente
D. Document the finding and present it to managemen

Answer: B

Explanation:

A change management process is critical to IT production systems. Before recommending that the organization take any other action (e.g., stopping migrations, redesigning the change management process), the IS auditor should gain assurance that the incidents reported are related to deficiencies in the change management process and not caused by some process other than change management.

NEW QUESTION 315
- (Topic 2)
An IS auditor conducting a review of software usage and licensing discovers that numerous PCs contain unauthorized software. Which of the following actions should the IS auditor take?

A. Personally delete all copies of the unauthorized softwar
B. Inform the auditee of the unauthorized software, and follow up to confirm deletio
C. Report the use of the unauthorized software and the need to prevent recurrence to auditee managemen
D. Take no action, as it is a commonly accepted practice and operations management is responsible for monitoring such us

Answer: C

Explanation:

The use of unauthorized or illegal software should be prohibited by an organization. Software piracy results in inherent exposure and can result in severe fines. An IS auditor must convince the user and user management of the risk and the need to eliminate the risk. An IS auditor should not assume the role of the enforcing officer and take on any personal involvement in removing or deleting the unauthorized software.

NEW QUESTION 320
- (Topic 2)
Corrective action has been taken by an auditee immediately after the identification of a reportable finding. The auditor should:

A. include the finding in the final report, because the IS auditor is responsible for an accurate report of all finding
B. not include the finding in the final report, because the audit report should include only unresolved finding
C. not include the finding in the final report, because corrective action can be verified by the IS auditor during the audi
D. include the finding in the closing meeting for discussion purposes onl

Answer: A

Explanation:

Including the finding in the final report is a generally accepted audit practice. If an action is taken after the audit started and before it ended, the audit report should identify the finding and describe the corrective action taken. An audit report should reflect the situation, as it existed at the start of the audit. All corrective actions taken by the auditee should be reported in writing.

NEW QUESTION 321
- (Topic 2)
During an implementation review of a multiuser distributed application, an IS auditor finds minor weaknesses in three areas-the initial setting of parameters is improperly installed, weak passwords are being used and some vital reports are not beingchecked properly. While preparing the audit report, the IS auditor should:

A. record the observations separately with the impact of each of them marked against each respective findin
B. advise the manager of probable risks without recording the observations, as the control weaknesses are minor one
C. record the observations and the risk arising from the collective weaknesse
D. apprise the departmental heads concerned with each observation and properly document it in the repor

Answer: C

Explanation:

Individually the weaknesses are minor; however, together they have the potential to substantially weaken the overall control structure. Choices A and D reflect a failure on the part of an IS auditor to recognize the combined affect of the control weakness. Advising the local manager without reporting the facts and observations would conceal the findings from other stakeholders.

NEW QUESTION 323
- (Topic 2)
During an exit interview, in cases where there is disagreement regarding the impact of a finding, an IS auditor should:

A. ask the auditee to sign a release form accepting full legal responsibilit
B. elaborate on the significance of the finding and the risks of not correcting i
C. report the disagreement to the audit committee for resolutio
D. accept the auditee's position since they are the process owner

Answer: B

Explanation:

If the auditee disagrees with the impact of a finding, it is important for an IS auditor to elaborate and clarify the risks and exposures, as the auditee may not fully appreciate the magnitude of the exposure. The goal should be to enlighten the auditee or uncover new information of which an IS auditor may not have been aware. Anything that appears to threaten the auditee will lessen effective communications and set up an adversarial relationship. By the same token, an IS auditor should not automatically agree just because the auditee expresses an alternate point of view.

NEW QUESTION 326
- (Topic 2)
A PRIMARY benefit derived from an organization employing control self-assessment (CSA) techniques is that it:

A. can identify high-risk areas that might need a detailed review late
B. allows IS auditors to independently assess ris
C. can be used as a replacement for traditional audit

D. allows management to relinquish responsibility for contro

Answer: A

Explanation:

CSA is predicated on the review of high-risk areas that either need immediate attention or a more thorough review at a later date. Choice B is incorrect, because CSA requires the involvement of auditors and line management. What occurs is that the internal audit function shifts some of the control monitoring responsibilities to the functional areas. Choice C is incorrect because CSA is not a replacement for traditional audits. CSA is not intended to replace audit's responsibilities, but to enhance them. Choice D is incorrect, because CSA does not allow management to relinquish its responsibility for control.

NEW QUESTION 328
- (Topic 2)
Which of the following is the key benefit of control self-assessment (CSA)?

A. Management ownership of the internal controls supporting business objectives is reinforce
B. Audit expenses are reduced when the assessment results are an input to external audit wor
C. Improved fraud detection since internal business staff are engaged in testing controls
D. Internal auditors can shift to a consultative approach by using the results of the assessmen

Answer: A

Explanation:

The objective of control self-assessment is to have business management become more aware of the importance of internal control and their responsibility in terms of corporate governance. Reducing audit expenses is not a key benefit of control self-assessment (CSA). improved fraud detection is important, but not as important as ownership, and is not a principal objective of CSA. CSA may give more insights to internal auditors, allowing them to take a more consultative role; however, this is an additional benefit, not the key benefit.

NEW QUESTION 330
- (Topic 3)
An IT steering committee should review information systems PRIMARILY to assess:

A. whether IT processes support business requirement
B. if proposed system functionality is adequat
C. the stability of existing softwar
D. the complexity of installed technolog

Answer: A

Explanation:

The role of an IT steering committee is to ensure that the IS department is in harmony with the organization's mission and objectives. To ensure this, the committee must determine whether IS processes support the business requirements. Assessing proposed additional functionality and evaluating software stability and the complexity of technology are too narrow in scope to ensure that IT processes are, in fact, supporting the organization's goals.

NEW QUESTION 334
- (Topic 3)
The MOST likely effect of the lack of senior management commitment to IT strategic planning is:

A. a lack of investment in technolog
B. a lack of a methodology for systems developmen
C. technology not aligning with the organization's objective
D. an absence of control over technology contract

Answer: C

Explanation:

A steering committee should exist to ensure that the IT strategies support the organization's goals. The absence of an information technology committee or a committee not composed of senior managers would be an indication of a lack of top-level management commitment. This condition would increase the risk that IT would not be aligned with the organization's strategy.

NEW QUESTION 339
- (Topic 3)
Which of the following is a function of an IS steering committee?

A. Monitoring vendor-controlled change control and testing
B. Ensuring a separation of duties within the information's processing environment
C. Approving and monitoring major projects, the status of IS plans and budgets
D. Liaising between the IS department and the end users

Answer: C

Explanation:

The IS steering committee typically serves as a general review board for major IS projects and should not become involved in routine operations; therefore, one of its functions is to approve and monitor major projects, the status of IS plans and budgets. Vendor change control is an outsourcing issue and should be monitored

by IS management. Ensuring a separation of duties within the information's processing environment is an IS management responsibility. Liaising between the IS department and the end users is a function of the individual parties and not a committee.

NEW QUESTION 343
- (Topic 3)
Involvement of senior management is MOST important in the development of:

A. strategic plan
B. IS policie
C. IS procedure
D. standards and guideline

Answer: A

Explanation:

Strategic plans provide the basis for ensuring that the enterprise meets its goals and objectives. Involvement of senior management is critical to ensuring that the plan adequately addresses the established goals and objectives. IS policies, procedures, standards and guidelines are all structured to support the overall strategic plan.

NEW QUESTION 344
- (Topic 3)
As an outcome of information security governance, strategic alignment provides:

A. security requirements driven by enterprise requirement
B. baseline security following best practice
C. institutionalized and commoditized solution
D. an understanding of risk exposur

Answer: A

Explanation:

Information security governance, when properly implemented, should provide four basic outcomes: strategic alignment, value delivery, risk management and performance measurement. Strategic alignment provides input for security requirements driven by enterprise requirements. Value delivery provides a standard set of security practices, i.e., baseline security following best practices or institutionalized and commoditized solutions. Risk management provides an understanding of risk exposure.

NEW QUESTION 345
- (Topic 3)
A local area network (LAN) administrator normally would be restricted from:

A. having end-user responsibilitie
B. reporting to the end-user manage
C. having programming responsibilitie
D. being responsible for LAN security administratio

Answer: C

Explanation:

A LAN administrator should not have programming responsibilities but may have end-user responsibilities. The LAN administrator may report to the director of the IPF or, in a decentralized operation, to the end-user manager. In small organizations, the LAN administrator may also be responsible for security administration over the LAN.

NEW QUESTION 348
- (Topic 3)
A long-term IS employee with a strong technical background and broad managerial experience has applied for a vacant position in the IS audit department. Determining whether to hire this individual for this position should be based on the individual'sexperience and:

A. length of service, since this will help ensure technical competenc
B. age, as training in audit techniques may be impractica
C. IS knowledge, since this will bring enhanced credibility to the audit functio
D. ability, as an IS auditor, to be independent of existing IS relationship

Answer: D

Explanation:

Independence should be continually assessed by the auditor and management. This assessment should consider such factors as changes in personal relationships, financial interests, and prior job assignments and responsibilities. The fact that the employee has worked in IS for many years may not in itself ensure credibility. The audit department's needs should be defined and any candidate should be evaluated against those requirements. The length of service will not ensure technical competency. Evaluating an individual's qualifications based on the age of the individual is not a good criterion and is illegal in many parts of the world.

NEW QUESTION 352
- (Topic 3)
An IS auditor should be concerned when a telecommunication analyst:

A. monitors systems performance and tracks problems resulting from program change
B. reviews network load requirements in terms of current and future transaction volume
C. assesses the impact of the network load on terminal response times and network data transfer rate
D. recommends network balancing procedures and improvement

Answer: A

Explanation:

The responsibilities of a telecommunications analyst include reviewing network load requirements in terms of current and future transaction volumes {choice B), assessing the impact of network load or terminal response times and network data transferrates (choice C), and recommending network balancing procedures and improvements (choice D). Monitoring systems performance and tracking problems as a result of program changes {choice A) would put the analyst in a self-monitoring role.

NEW QUESTION 354
- (Topic 3)
Which of the following controls would an IS auditor look for in an environment where duties cannot be appropriately segregated?

A. Overlapping controls
B. Boundary controls
C. Access controls
D. Compensating controls

Answer: D

Explanation:

Compensating controls are internal controls that are intended to reduce the risk of an existing or potential control weakness that may arise when duties cannot be appropriately segregated. Overlapping controls are two controls addressing the same control objective or exposure. Since primary controls cannot be achieved when duties cannot or are not appropriately segregated, it is difficult to install overlapping controls. Boundary controls establish the interface between the would-be user of a computer system and the computer system itself, and are individual-based, not role-based, controls. Access controls for resources are based on individuals and not on roles.

NEW QUESTION 355
- (Topic 3)
Which of the following reduces the potential impact of social engineering attacks?

A. Compliance with regulatory requirements
B. Promoting ethical understanding
C. Security awareness programs
D. Effective performance incentives

Answer: C

Explanation:

Because social engineering is based on deception of the user, the best countermeasure or defense is a security awareness program. The other choices are not user-focused.

NEW QUESTION 360
- (Topic 3)
Which of the following goals would you expect to find in an organization's strategic plan?

A. Test a new accounting packag
B. Perform an evaluation of information technology need
C. Implement a new project planning system within the next 12 month
D. Become the supplier of choice for the product offere

Answer: D

Explanation:

Strategic planning sets corporate or departmental objectives into motion. Comprehensive planning helps ensure an effective and efficient organization. Strategic planning is time-and project-oriented, but also must address and help determine priorities to meet business needs. Long- and short-range plans should be consistent with the organization's broader plans for attaining their goals. Choice D represents a business objective that is intended to focus the overall direction of the business andwould thus be a part of the organization's strategic plan. The other choices are project-oriented and do not address business objectives.

NEW QUESTION 363
- (Topic 3)
When reviewing IS strategies, an IS auditor can BEST assess whether IS strategy supports the organizations' business objectives by determining if IS:

A. has all the personnel and equipment it need
B. plans are consistent with management strateg
C. uses its equipment and personnel efficiently and effectivel
D. has sufficient excess capacity to respond to changing direction

Answer: B

Explanation:

Determining if the IS plan is consistent with management strategy relates IS/IT planning to business plans. Choices A, C and D are effective methods for determining the alignment of IS plans with business objectives and the organization's strategies.

NEW QUESTION 364
- (Topic 3)
To aid management in achieving IT and business alignment, an IS auditor should recommend the use of:

A. control self-assessment
B. a business impact analysi
C. an IT balanced scorecar
D. business process reengineerin

Answer: C

Explanation:

An IT balanced scorecard (BSC) provides the bridge between IT objectives and business objectives by supplementing the traditional financial evaluation with measures to evaluate customer satisfaction, internal processes and the ability to innovate. Control self-assessment (CSA), business impact analysis (BIA) and business process reengineering (BPR) are insufficient to align IT with organizational objectives.

NEW QUESTION 368
- (Topic 3)
When developing a formal enterprise security program, the MOST critical success factor (CSF) would be the:

A. establishment of a review boar
B. creation of a security uni
C. effective support of an executive sponso
D. selection of a security process owne

Answer: C

Explanation:

The executive sponsor would be in charge of supporting the organization's strategic security program, and would aid in directing the organization's overall security management activities. Therefore, support by the executive level of management is themost critical success factor (CSF). None of the other choices are effective without visible sponsorship of top management.

NEW QUESTION 370
- (Topic 3)
When reviewing an organization's strategic IT plan an IS auditor should expect to find:

A. an assessment of the fit of the organization's application portfolio with business objective
B. actions to reduce hardware procurement cos
C. a listing of approved suppliers of IT contract resource
D. a description of the technical architecture for the organization's network perimeter securit

Answer: A

Explanation:

An assessment of how well an organization's application portfolio supports the organization's business objectives is a key component of the overall IT strategic planning process. This drives the demand side of IT planning and should convert into a set of strategic IT intentions. Further assessment can then be made of how well the overall IT organization, encompassing applications, infrastructure, services, management processes, etc., can support the business objectives. Operational efficiency initiatives belong to tactical planning, not strategic planning. The purpose of an IT strategic plan is toset out how IT will be used to achieve or support an organization's business objectives. A listing of approved suppliers of IT contract resources is a tactical rather than a strategic concern. An IT strategic plan would not normally include detail ofa specific technical architecture.

NEW QUESTION 372
- (Topic 3)
An IS auditor finds that not all employees are aware of the enterprise's information security policy. The IS auditor should conclude that:

A. this lack of knowledge may lead to unintentional disclosure of sensitive informatio
B. information security is not critical to all function
C. IS audit should provide security training to the employee
D. the audit finding will cause management to provide continuous training to staf

Answer: A

Explanation:

All employees should be aware of the enterprise's information security policy to prevent unintentional disclosure of sensitive information. Training is a preventive control. Security awareness programs for employees can prevent unintentional disclosure of sensitive information to outsiders.

NEW QUESTION 376
- (Topic 3)
The development of an IS security policy is ultimately the responsibility of the:

A. IS departmen
B. security committe
C. security administrato
D. board of director

Answer: D

Explanation:

Normally, the designing of an information systems security policy is the responsibility of top management or the board of directors. The IS department is responsible for the execution of the policy, having no authority in framing the policy. The security committee also functions within the broad security policy framed by the board of directors. The security administrator is responsible for implementing, monitoring and enforcing the security rules that management has established and authorized.

NEW QUESTION 380
- (Topic 3)
Which of the following programs would a sound information security policy MOST likely include to handle suspected intrusions?

A. Response
B. Correction
C. Detection
D. Monitoring

Answer: A

Explanation:

A sound IS security policy will most likely outline a response program to handle suspected intrusions. Correction, detection and monitoring programs are all aspects of information security, but will not likely be included in an IS security policy statement.

NEW QUESTION 384
- (Topic 3)
Which of the following should be included in an organization's IS security policy?

A. A list of key IT resources to be secured
B. The basis for access authorization
C. Identity of sensitive security features
D. Relevant software security features

Answer: B

Explanation:

The security policy provides the broad framework of security, as laid down and approved by senior management. It includes a definition of those authorized to grant access and the basis for granting the access. Choices A, B and C are more detailed than that which should be included in a policy.

NEW QUESTION 387
- (Topic 3)
In an organization where an IT security baseline has been defined, an IS auditor should FIRST ensure:

A. implementatio
B. complianc
C. documentatio
D. sufficienc

Answer: D

Explanation:

An IS auditor should first evaluate the definition of the minimum baseline level by ensuring the sufficiency of controls. Documentation, implementation and compliance are further steps.

NEW QUESTION 390
- (Topic 3)
A top-down approach to the development of operational policies will help ensure:

A. that they are consistent across the organizatio
B. that they are implemented as a part of risk assessmen
C. compliance with all policie
D. that they are reviewed periodicall

Answer: A

Explanation:

Deriving lower level policies from corporate policies {a top-down approach) aids in ensuring consistency across the organization and consistency with other policies. The bottom-up approach to the development of operational policies is derived as a result of risk assessment. A top-down approach of itself does not ensure compliance and development does not ensure that policies are reviewed.

NEW QUESTION 394
- (Topic 3)
Which of the following would MOST likely indicate that a customer data warehouse should remain in-house rather than be outsourced to an offshore operation?

A. Time zone differences could impede communications between IT team
B. Telecommunications cost could be much higher in the first yea
C. Privacy laws could prevent cross-border flow of informatio
D. Software development may require more detailed specification

Answer: C

Explanation:

Privacy laws prohibiting the cross-border flow of personally identifiable information would make it impossible to locate a data warehouse containing customer information in another country. Time zone differences and higher telecommunications costs are more manageable. Software development typically requires more detailed specifications when dealing with offshore operations.

NEW QUESTION 399
- (Topic 3)
When developing a security architecture, which of the following steps should be executed FIRST?

A. Developing security procedures
B. Defining a security policy
C. Specifying an access control methodology
D. Defining roles and responsibilities

Answer: B

Explanation:

Defining a security policy for information and related technology is the first step toward building a security architecture. A security policy communicates a coherent security standard to users, management and technical staff. Security policies willoften set the stage in terms of what tools and procedures are needed for an organization. The other choices should be executed only after defining a security policy.

NEW QUESTION 404
- (Topic 3)
IT control objectives are useful to IS auditors, as they provide the basis for understanding the:

A. desired result or purpose of implementing specific control procedure
B. best IT security control practices relevant to a specific entit
C. techniques for securing informatio
D. security polic

Answer: A

Explanation:

An IT control objective is defined as the statement of the desired result or purpose to be achieved by implementing control procedures in a particular IT activity. They provide the actual objectives for implementing controls and may or may not be the best practices. Techniques are the means of achieving an objective, and a security policy is a subset of IT control objectives.

NEW QUESTION 408
- (Topic 3)
Which of the following provides the best evidence of the adequacy of a security awareness program?

A. The number of stakeholders including employees trained at various levels
B. Coverage of training at all locations across the enterprise
C. The implementation of security devices from different vendors
D. Periodic reviews and comparison with best practices

Answer: D

Explanation:

The adequacy of security awareness content can best be assessed by determining whether it is periodically reviewed and compared to industry best practices. Choices A, B and C provide metrics for measuring various aspects of a security awareness program, but do not help assess the content.

NEW QUESTION 409
- (Topic 3)
The PRIMARY objective of implementing corporate governance by an organization's management is to:

A. provide strategic directio
B. control business operation
C. align IT with busines
D. implement best practice

Answer: A

Explanation:

Corporate governance is a set of management practices to provide strategic direction, thereby ensuring that goals are achievable, risks are properly addressed and organizational resources are properly utilized. Hence, the primary objective of corporate governance is to provide strategic direction. Based on the strategic direction, business operations are directed and controlled.

NEW QUESTION 412
- (Topic 3)
Which of the following should an IS auditor recommend to BEST enforce alignment of an IT project portfolio with strategic organizational priorities?

A. Define a balanced scorecard (BSC) for measuring performance
B. Consider user satisfaction in the key performance indicators (KPIs)
C. Select projects according to business benefits and risks
D. Modify the yearly process of defining the project portfolio

Answer: C

Explanation:

Prioritization of projects on the basis of their expected benefit(s) to business, and the related risks, is the best measure for achieving alignment of the project portfolio to an organization's strategic priorities. Modifying the yearly process of the projects portfolio definition might improve the situation, but only if the portfolio definition process is currently not tied to the definition of corporate strategies; however, this is unlikely since the difficulties are in maintaining the alignment, and not in setting it up initially. Measures such as balanced scorecard (BSC) and key performance indicators (KPIs) are helpful, but they do not guarantee that the projects are aligned with business strategy.

NEW QUESTION 414
- (Topic 3)
To assist an organization in planning for IT investments, an IS auditor should recommend the use of:

A. project management tool
B. an object-oriented architectur
C. tactical plannin
D. enterprise architecture (EA).

Answer: D

Explanation:

Enterprise architecture (EA) involves documenting the organization's IT assets and processes in a structured manner to facilitate understanding, management and planning for IT investments. It involves both a current state and a representation of an optimized future state. In attempting to complete an EA, organizations can address the problem either from a technology perspective or a business process perspective. Project management does not consider IT investment aspects; it is a tool to aid in delivering projects. Object-oriented architecture is a software development methodology and does not assist in planning for IT investment, while tactical planning is relevant only after high-level IT investment decisions have been made.

NEW QUESTION 419
- (Topic 3)
A benefit of open system architecture is that it:

A. facilitates interoperabilit
B. facilitates the integration of proprietary component
C. will be a basis for volume discounts from equipment vendor
D. allows for the achievement of more economies of scale for equipmen

Answer: A

Explanation:

Open systems are those for which suppliers provide components whose interfaces are
defined by public standards, thus facilitating interoperability between systems made by different vendors. In contrast, closed system components are built to proprietary standards so that other suppliers' systems cannot or will not interface with existing systems.

NEW QUESTION 422
- (Topic 3)
In the context of effective information security governance, the primary objective of value delivery is to:

A. optimize security investments in support of business objective
B. implement a standard set of security practice
C. institute a standards-based solutio
D. implement a continuous improvement cultur

Answer: A

Explanation:

In the context of effective information security governance, value delivery is implemented to ensure optimization of security investments in support of business objectives. The tools and techniques for implementing value delivery include implementation of a standard set of security practices, institutionalization and commoditization of standards-based solutions, and implementation of a continuous improvement culture considering security as a process, not an event.

NEW QUESTION 425
- (Topic 3)
To minimize costs and improve service levels an outsourcer should seek which of the following contract clauses?

A. O/S and hardware refresh frequencies
B. Gain-sharing performance bonuses
C. Penalties for noncompliance
D. Charges tied to variable cost metrics

Answer: B

Explanation:

Because the outsourcer will share a percentage of the achieved savings, gain-sharing performance bonuses provide a financial incentive to go above and beyond the stated terms of the contract and can lead to cost savings for the client. Refresh frequencies and penalties for noncompliance would only encourage the outsourcer to meet minimum requirements. Similarly, tying charges to variable cost metrics would not encourage the outsourcer to seek additional efficiencies that might benefit the client.

NEW QUESTION 426
- (Topic 3)
An IS auditor has been assigned to review IT structures and activities recently outsourced to various providers. Which of the following should the IS auditor determine FIRST?

A. That an audit clause is present in all contracts
B. That the SLA of each contract is substantiated by appropriate KPIs
C. That the contractual warranties of the providers support the business needs of the organization
D. That at contract termination, support is guaranteed by each outsourcer for new outsourcers

Answer: C

Explanation:

The complexity of IT structures matched by the complexity and interplay of responsibilities and warranties may affect or void the effectiveness of those warranties and the reasonable certainty that the business needs will be met. All other choices are important, but not as potentially dangerous as the interplay of the diverse and critical areas of the contractual responsibilities of the outsourcers.

NEW QUESTION 427
- (Topic 3)
With respect to the outsourcing of IT services, which of the following conditions should be of GREATEST concern to an IS auditor?

A. Outsourced activities are core and provide a differentiated advantage to the organizatio
B. Periodic renegotiation is specified in the outsourcing contrac
C. The outsourcing contract fails to cover every action required by the arrangemen
D. Similar activities are outsourced to more than one vendo

Answer: A

Explanation:

An organization's core activities generally should not be outsourced, because they are what the organization does best; an IS auditor observing that should be concerned. An IS auditor should not be concerned about the other conditions because specification of periodic renegotiation in the outsourcing contract is a best practice. Outsourcing contracts cannot be expected to cover every action and detail expected of the parties involved, while multisourcing is an acceptable way to reduce risk.

NEW QUESTION 432
- (Topic 3)
An organization has outsourced its help desk activities. An IS auditor's GREATEST concern when reviewing the contract and associated service level agreement (SLA) between the organization and vendor should be the provisions for:

A. documentation of staff background check
B. independent audit reports or full audit acces
C. reporting the year-to-year incremental cost reduction
D. reporting staff turnover, development or trainin

Answer: B

Explanation:

When the functions of an IS department are outsourced, an IS auditor should ensure that a provision is made for independent audit reports that cover all essential areas, or that the outsourcer has full audit access. Although it is necessary to document the fact that background checks are performed, this is not as important as provisions for audits. Financial measures such as year-to-year incremental cost reductions are desirable to have in a service level agreement (SLA); however, cost reductions are not as important as the availability of independent audit reports or full audit access. An SLA might include human relationship measures such as resource planning, staff turnover, development or training, but this is not as important as the requirements for independent reports or full audit access by the outsourcing organization.

NEW QUESTION 434
- (Topic 3)
A team conducting a risk analysis is having difficulty projecting the financial losses that could result from a risk. To evaluate the potential losses, the team should:

A. compute the amortization of the related asset
B. calculate a return on investment (ROI).
C. apply a qualitative approac
D. spend the time needed to define exactly the loss amoun

Answer: C

Explanation:

The common practice, when it is difficult to calculate the financial losses, is to take a qualitative approach, in which the manager affected by the risk defines the financial loss in terms of a weighted factor {e.g., one is a very low impact to thebusiness and five is a very high impact). An ROI is computed when there is predictable savings or revenues that can be compared to the investment needed to realize the revenues. Amortization is used in a profit and loss statement, not in computing potential losses. Spending the time needed to define exactly the total amount is normally a wrong approach. If it has been difficult to estimate potential losses (e.g., losses derived from erosion of public image due to a hack attack), that situation is not likely to change, and at the end of the day, the result will be a not well-supported evaluation.

NEW QUESTION 439
- (Topic 3)
To address the risk of operations staff's failure to perform the daily backup, management requires that the systems administrator sign off on the daily backup. This is an example of risk:

A. avoidanc
B. transferenc
C. mitigatio
D. acceptanc

Answer: C

Explanation:

Mitigation is the strategy that provides for the definition and implementation of controls to address the risk described. Avoidance is a strategy that provides for not implementing certain activities or processes that would incur risk. Transference is the strategy that provides for sharing risk with partners or taking insurance coverage. Acceptance is a strategy that provides for formal acknowledgement of the existence of a risk and the monitoring of that risk.

NEW QUESTION 442
- (Topic 3)
A poor choice of passwords and transmission over unprotected communications lines are examples of:

A. vulnerabilitie
B. threat
C. probabilitie
D. impact

Answer: A

Explanation:

Vulnerabilities represent characteristics of information resources that may be exploited by a threat. Threats are circumstances or events with the potential to cause harm to information resources. Probabilities represent the likelihood of the occurrence of a threat, while impacts represent the outcome or result of a threat exploiting a vulnerability.

NEW QUESTION 443
- (Topic 3)
The PRIMARY benefit of implementing a security program as part of a security governance framework is the:

A. alignment of the IT activities with IS audit recommendation
B. enforcement of the management of security risk
C. implementation of the chief information security officer's (CISO) recommendation
D. reduction of the cost for IT securit

Answer: B

Explanation:

The major benefit of implementing a security program is management's assessment of risk and its mitigation to an appropriate level of risk, and the monitoring of the remaining residual risks. Recommendations, visions and objectives of the auditor and the chief information security officer (CISO) are usually included within a security program, but they would not be the major benefit. The cost of IT security may or may not be reduced.

NEW QUESTION 445
- (Topic 3)
An IS auditor who is reviewing incident reports discovers that, in one instance, an important document left on an employee's desk was removed and put in the garbage by the outsourced cleaning staff. Which of the following should the IS auditor recommend to management?

A. Stricter controls should be implemented by both the organization and the cleaning agenc
B. No action is required since such incidents have not occurred in the pas
C. A clear desk policy should be implemented and strictly enforced in the organizatio
D. A sound backup policy for all important office documents should be implemente

Answer: A

Explanation:

An employee leaving an important document on a desk and the cleaning staff removing it may result in a serious impact on the business. Therefore, the IS auditor should recommend that strict controls be implemented by both the organization and the outsourced cleaning agency. That such incidents have not occurred in the past does not reduce the seriousness of their impact. Implementing and monitoring a clear desk policy addresses only one part of the issue. Appropriate confidentiality agreements with the cleaning agency, along with ensuring that the cleaning staff has been educated on the dos and don'ts of the cleaning process, are also controls that should be implemented. The risk here is not a loss of data, but leakage of data to unauthorized sources. A backup policy does not address the issue of unauthorized leakage of information.

NEW QUESTION 447
- (Topic 3)
The IT balanced scorecard is a business governance tool intended to monitor IT performance evaluation indicators other than:

A. financial result
B. customer satisfactio
C. internal process efficienc
D. innovation capacit

Answer: A

Explanation:

Financial results have traditionally been the sole overall performance metric. The IT balanced scorecard (BSC) is an IT business governance tool aimed at monitoring IT performance evaluation indicators other than financial results. The IT BSC considers other key success factors, such as customer satisfaction, innovation capacity and processing.

NEW QUESTION 451
- (Topic 4)
The reason for establishing a stop or freezing point on the design of a new system is to:

A. prevent further changes to a project in proces
B. indicate the point at which the design is to be complete
C. require that changes after that point be evaluated for cost-effectivenes
D. provide the project management team with more control over the project desig

Answer: C

Explanation:

Projects often have a tendency to expand, especially during the requirements definition phase. This expansion often grows to a point where the originally anticipated cost-benefits are diminished because the cost of the project has increased. When this occurs, it is recommended that the project be stopped or frozen to allow a review of all of the cost-benefits and the payback period.

NEW QUESTION 455
- (Topic 4)
An IS auditor finds that a system under development has 12 linked modules and each item of data can carry up to 10 definable attribute fields. The system handles several million transactions a year. Which of these techniques could an IS auditor use to estimate the size of the development effort?

A. Program evaluation review technique (PERT)
B. Counting source lines of code (SLOC)
C. Function point analysis
D. White box testing

Answer: C

Explanation:

Function point analysis is an indirect method of measuring the size of an application by considering the number and complexity of its inputs, outputs and files. It is useful for evaluating complex applications. PERT is a project management techniquethat helps with both planning and control. SLOC gives a direct measure of program size, but does not allow for the complexity that may be caused by having multiple, linked modules and a variety of inputs and outputs. White box testing involves a detailed review of the behavior of program code, and is a quality assurance technique suited to simpler applications during the design and build stage of development.

NEW QUESTION 457
- (Topic 4)
Which of the following is a characteristic of timebox management?

A. Not suitable for prototyping or rapid application development (RAD)
B. Eliminates the need for a quality process
C. Prevents cost overruns and delivery delays
D. Separates system and user acceptance testing

Answer: C

Explanation:

Timebox management, by its nature, sets specific time and cost boundaries. It is very suitable for prototyping and RAD, and integrates system and user acceptance testing, but does not eliminate the need for a quality process.

NEW QUESTION 462
- (Topic 4)
To minimize the cost of a software project, quality management techniques should be applied:

A. as close to their writing (i.e., point of origination) as possibl
B. primarily at project start-up to ensure that the project is established in accordance with organizational governance standard
C. continuously throughout the project with an emphasis on finding and fixing defects primarily during testing to maximize the defect detection rat
D. mainly at project close-down to capture lessons learned that can be applied to future project

Answer: C

Explanation:

While it is important to properly establish a software development project, quality management should be effectively practiced throughout the project. The major source of unexpected costs on most software projects is rework. The general rule is thatthe earlier in the development life cycle that a defect occurs, and the longer it takes to find and fix that defect, the more effort will be needed to correct it. A well-written quality management plan is a good start, but it must also be actively applied. Simply relying on testing to identify defects is a relatively costly and less effective way of achieving software quality. For example, an error in requirements discovered in the testing phase can result in scrapping significant amounts of work. Capturing lessons learned will be too late for the current project. Additionally, applying quality management techniques throughout a project is likely to yield its own insights into the causes of quality problems and assist in staff development.

NEW QUESTION 465
- (Topic 4)
An IS auditor has been asked to participate in project initiation meetings for a critical project. The IS auditor's MAIN concern should be that the:

A. complexity and risks associated with the project have been analyze
B. resources needed throughout the project have been determine
C. project deliverables have been identifie
D. a contract for external parties involved in the project has been complete

Answer: A

Explanation:

Understanding complexity and risk, and actively managing these throughout a project are critical to a successful outcome. The other choices, while important during the course of the project, cannot be fully determined at the time the project is initiated, and are often contingent upon the risk and complexity of the project.

NEW QUESTION 470
- (Topic 4)
When reviewing an active project, an IS auditor observed that, because of a reduction in anticipated benefits and increased costs, the business case was no longer valid. The IS auditor should recommend that the:

A. project be discontinue
B. business case be updated and possible corrective actions be identifie
C. project be returned to the project sponsor for reapprova
D. project be completed and the business case be updated late

Answer: B

Explanation:

An IS auditor should not recommend discontinuing or completing the project before reviewing an updated business case. The IS auditor should recommend that the business case be kept current throughout the project since it is a key input to decisions made throughout the life of any project.

NEW QUESTION 475
- (Topic 4)
A project manager of a project that is scheduled to take 18 months to complete announces that the project is in a healthy financial position because, after 6 months, only one-sixth of the budget has been spent. The IS auditor should FIRST determine:

A. what amount of progress against schedule has been achieve
B. if the project budget can be reduce
C. if the project could be brought in ahead of schedul
D. if the budget savings can be applied to increase the project scop

Answer: A

Explanation:

Cost performance of a project cannot be properly assessed in isolation of schedule performance. Cost cannot be assessed simply in terms of elapsed time on a project. To properly assess the project budget position it is necessary to know how much progress has actually been made and, given this, what level of expenditure would be expected. It is possible that project expenditure appears to be low because actual progress has been slow. Until the analysis of project against schedule has been completed, it is impossible to know whether there is any reason to reduce budget, if the project has slipped behind schedule, then not only may there be no spare budget but it is possible that extra expenditure may be needed to retrieve the slippage. The low expenditure could actually be representative of a situation where the project is likely to miss deadlines rather than potentially come in ahead of time. If the project is found to be ahead of budget after adjusting for actual progress, this is notnecessarily a good outcome because it points to flaws in the original budgeting process; and, as said above, until further analysis is undertaken, it cannot be determined whether any spare funds actually exist. Further, if the project is behind schedule, then adding scope may be the wrong thing to do.

NEW QUESTION 480

- (Topic 4)
Which of the following situations would increase the likelihood of fraud?

A. Application programmers are implementing changes to production program
B. Application programmers are implementing changes to test program
C. Operations support staff are implementing changes to batch schedule
D. Database administrators are implementing changes to data structure

Answer: A

Explanation:

Production programs are used for processing an enterprise's datA. It is imperative that controls on changes to production programs are stringent. Lack of control in this area could result in application programs being modified to manipulate the data.Application programmers are required to implement changes to test programs. These are used only in development and do not directly impact the live processing of datA. The implementation of changes to batch schedules by operations support staff willaffect the scheduling of the batches only; it does not impact the live datA. Database administrators are required to implement changes to data structures. This is required for reorganization of the database to allow for additions, modifications or deletions of fields or tables in the database.

NEW QUESTION 482
- (Topic 4)
Information for detecting unauthorized input from a terminal would be BEST provided by the:

A. console log printou
B. transaction journa
C. automated suspense file listin
D. user error repor

Answer: B

Explanation:

The transaction journal would record all transaction activity, which then could be compared to the authorized source documents to identify any unauthorized input. A console log printout is not the best, because it would not record activity from a specific terminal. An automated suspense file listing would only list transaction activity where an edit error
occurred, while the user error report would only list input that resulted in an edit error.

NEW QUESTION 484
- (Topic 4)
Which of the following types of data validation editing checks is used to determine if a field contains data, and not zeros or blanks?

A. Check digit
B. Existence check
C. Completeness check
D. Reasonableness check

Answer: C

Explanation:

A completeness check is used to determine if a field contains data and not zeros or blanks. A check digit is a digit calculated mathematically to ensure original data were not altered. An existence check also checks entered data for agreement to predetermined criteriA. A reasonableness check matches input to predetermined reasonable limits or occurrence rates.

NEW QUESTION 489
- (Topic 4)
Functional acknowledgements are used:

A. as an audit trail for EDI transaction
B. to functionally describe the IS departmen
C. to document user roles and responsibilitie
D. as a functional description of application softwar

Answer: A

Explanation:

Functional acknowledgements are standard EDI transactions that tell trading partners that their electronic documents were received. Different types of functional acknowledgments provide various levels of detail and, therefore, can act as an audit trail for EDI transactions. The other choices are not relevant to the description of functional acknowledgements.

NEW QUESTION 492
- (Topic 4)
Which of the following data validation edits is effective in detecting transposition and transcription errors?

A. Range check
B. Check digit
C. Validity check
D. Duplicate check

Answer: B

Explanation:

A check digit is a numeric value that is calculated mathematically and is appended to data to ensure that the original data have not been altered, e.g., an incorrect, but valid, value substituted for the original. This control is effective in detecting transposition and transcription errors. A range check is checking data that matches a predetermined range of values. A validity check is programmed checking of the data validity in accordance with predetermined criteriA. In a duplicate check, newor fresh transactions are matched to those previously entered to ensure that they are not already in the system.

NEW QUESTION 497
- (Topic 4)
Which of the following is the GREATEST risk when implementing a data warehouse?

A. increased response time on the production systems
B. Access controls that are not adequate to prevent data modification
C. Data duplication
D. Data that is not updated or current

Answer: B

Explanation:

Once the data is in a warehouse, no modifications should be made to it and access controls should be in place to prevent data modification. Increased response time on the production systems is not a risk, because a data warehouse does not impact production datA. Based on data replication, data duplication is inherent in a data warehouse. Transformation of data from operational systems to a data warehouse is done at predefined intervals, and as such, data may not be current.

NEW QUESTION 498
- (Topic 4)
Which of the following will BEST ensure the successful offshore development of business applications?

A. Stringent contract management practices
B. Detailed and correctly applied specifications
C. Awareness of cultural and political differences
D. Postimplementation reviews

Answer: B

Explanation:

When dealing with offshore operations, it is essential that detailed specifications be created. Language differences and a lack of interaction between developers and physically remote end users could create gaps in communication in which assumptionsand modifications may not be adequately communicated. Contract management practices, cultural and political differences, and postimplementation reviews, although important, are not as pivotal to the success of the project.

NEW QUESTION 501
- (Topic 4)
Which of the following is the GREATEST risk to the effectiveness of application system controls?

A. Removal of manual processing steps
B. inadequate procedure manuals
C. Collusion between employees
D. Unresolved regulatory compliance issues

Answer: C

Explanation:

Collusion is an active attack that can be sustained and is difficult to identify since even well-thought-out application controls may be circumvented. The other choices do not impact well-designed application controls.

NEW QUESTION 503
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