



**Isaca**

## Exam Questions CISA

Isaca CISA

#### NEW QUESTION 1

- (Topic 1)

IS management has decided to rewrite a legacy customer relations system using fourth generation languages (4GLs). Which of the following risks is MOST often associated with system development using 4GLs?

- A. Inadequate screen/report design facilities
- B. Complex programming language subsets
- C. Lack of portability across operating systems
- D. Inability to perform data intensive operations

**Answer:** D

#### Explanation:

4GLs are usually not suitable for data intensive operations. Instead, they are used mainly for graphic user interface (GUI) design or as simple query/report generators.

#### NEW QUESTION 2

- (Topic 1)

Which of the following would be the BEST method for ensuring that critical fields in a master record have been updated properly?

- A. Field checks
- B. Control totals
- C. Reasonableness checks
- D. A before-and-after maintenance report

**Answer:** D

#### Explanation:

A before-and-after maintenance report is the best answer because a visual review would provide the most positive verification that updating was proper.

#### NEW QUESTION 3

- (Topic 1)

Which of the following is a dynamic analysis tool for the purpose of testing software modules?

- A. Blackbox test
- B. Desk checking
- C. Structured walk-through
- D. Design and code

**Answer:** A

#### Explanation:

A blackbox test is a dynamic analysis tool for testing software modules. During the testing of software modules a blackbox test works first in a cohesive manner as one single unit/entity, consisting of numerous modules and second, with the user data that flows across software modules. In some cases, this even drives the software behavior.

#### NEW QUESTION 4

- (Topic 1)

Which of the following is a benefit of using callback devices?

- A. Provide an audit trail
- B. Can be used in a switchboard environment
- C. Permit unlimited user mobility
- D. Allow call forwarding

**Answer:** A

#### Explanation:

A callback feature hooks into the access control software and logs all authorized and unauthorized access attempts, permitting the follow-up and further review of potential breaches. Call forwarding (choice D) is a means of potentially bypassing callback control. By dialing through an authorized phone number from an unauthorized phone number, a perpetrator can gain computer access. This vulnerability can be controlled through callback systems that are available.

#### NEW QUESTION 5

- (Topic 1)

An offsite information processing facility having electrical wiring, air conditioning and flooring, but no computer or communications equipment is a:

- A. cold sit
- B. warm sit
- C. dial-up sit
- D. duplicate processing facilit

**Answer:** A

**Explanation:**

A cold site is ready to receive equipment but does not offer any components at the site in advance of the need.

**NEW QUESTION 6**

- (Topic 1)

Which of the following network configuration options contains a direct link between any two host machines?

- A. Bus
- B. Ring
- C. Star
- D. Completely connected (mesh)

**Answer: D**

**Explanation:**

A completely connected mesh configuration creates a direct link between any two host machines.

**NEW QUESTION 7**

- (Topic 1)

A database administrator is responsible for:

- A. defining data ownershi
- B. establishing operational standards for the data dictionar
- C. creating the logical and physical databas
- D. establishing ground rules for ensuring data integrity and securit

**Answer: C**

**Explanation:**

A database administrator is responsible for creating and controlling the logical and physical database. Defining data ownership resides with the head of the user department or top management if the data is common to the organization. IS management and the data administrator are responsible for establishing operational standards for the data dictionary. Establishing ground rules for ensuring data integrity and security in line with the corporate security policy is a function of the security administrator.

**NEW QUESTION 8**

- (Topic 1)

An IS auditor reviewing the key roles and responsibilities of the database administrator (DBA) is LEAST likely to expect the job description of the DBA to include:

- A. defining the conceptual schem
- B. defining security and integrity check
- C. liaising with users in developing data mode
- D. mapping data model with the internal schem

**Answer: D**

**Explanation:**

A DBA only in rare instances should be mapping data elements from the data model to the internal schema (physical data storage definitions). To do so would eliminate data independence for application systems. Mapping of the data model occurs with the conceptual schema since the conceptual schema represents the enterprisewide view of data within an organization and is the basis for deriving an end-user department data model.

**NEW QUESTION 9**

- (Topic 1)

A sequence of bits appended to a digital document that is used to secure an e-mail sent through the Internet is called a:

- A. digest signatur
- B. electronic signatur
- C. digital signatur
- D. hash signatur

**Answer: C**

**Explanation:**

A digital signature through the private cryptographic key authenticates a transmission from a sender through the private cryptographic key. It is a string of bits that uniquely represent another string of bits, a digital document. An electronic signature refers to the string of bits that digitally represents a handwritten signature captured by a computer system when a human applies it on an electronic pen pad, connected to the system.

**NEW QUESTION 10**

- (Topic 1)

A LAN administrator normally would be restricted from:

- A. having end-user responsibilitie
- B. reporting to the end-user manage

- C. having programming responsibilitie
- D. being responsible for LAN security administratio

**Answer:** C

**Explanation:**

A LAN administrator should not have programming responsibilities but may have end- user responsibilities. The LAN administrator may report to the director of the IPF or, in a decentralized operation, to the end-user manager. In small organizations, the LAN administrator also may be responsible for security administration over the LAN.

#### NEW QUESTION 10

- (Topic 1)

Which of the following is a telecommunication device that translates data from digital form to analog form and back to digital?

- A. Multiplexer
- B. Modem
- C. Protocol converter
- D. Concentrator

**Answer:** B

**Explanation:**

A modem is a device that translates data from digital to analog and back to digital.

#### NEW QUESTION 15

- (Topic 1)

Which of the following systems-based approaches would a financial processing company employ to monitor spending patterns to identify abnormal patterns and report them?

- A. A neural network
- B. Database management software
- C. Management information systems
- D. Computer assisted audit techniques

**Answer:** A

**Explanation:**

A neural network will monitor and learn patterns, reporting exceptions for investigation.

#### NEW QUESTION 19

- (Topic 1)

Which of the following is a continuity plan test that uses actual resources to simulate a system crash to cost-effectively obtain evidence about the plan's effectiveness?

- A. Paper test
- B. Post test
- C. Preparedness test
- D. Walk-through

**Answer:** C

**Explanation:**

A preparedness test is a localized version of a full test, wherein resources are expended in the simulation of a system crash. This test is performed regularly on different aspects of the plan and can be a cost-effective way to gradually obtain evidence about the plan's effectiveness. It also provides a means to improve the plan in increments.

#### NEW QUESTION 23

- (Topic 1)

An organization having a number of offices across a wide geographical area has developed a disaster recovery plan (DRP). Using actual resources, which of the following is the MOST costeffective test of the DRP?

- A. Full operational test
- B. Preparedness test
- C. Paper test
- D. Regression test

**Answer:** B

**Explanation:**

A preparedness test is performed by each local office/area to test the adequacy of the preparedness of local operations for the disaster recovery.

#### NEW QUESTION 27

- (Topic 1)

The IS auditor learns that when equipment was brought into the data center by a vendor, the emergency power shutoff switch was accidentally pressed and the UPS was engaged. Which of the following audit recommendations should the IS auditor suggest?

- A. Relocate the shut off switch
- B. Install protective cover
- C. Escort visitor
- D. Log environmental failure

**Answer: B**

**Explanation:**

A protective cover over the switch would allow it to be accessible and visible, but would prevent accidental activation.

#### NEW QUESTION 31

- (Topic 1)

IS auditors are MOST likely to perform compliance tests of internal controls if, after their initial evaluation of the controls, they conclude that control risks are within the acceptable limits. True or false?

- A. True
- B. False

**Answer: A**

**Explanation:**

IS auditors are most likely to perform compliance tests of internal controls if, after their initial evaluation of the controls, they conclude that control risks are within the acceptable limits. Think of it this way: If any reliance is placed on internal controls, that reliance must be validated through compliance testing. High control risk results in little reliance on internal controls, which results in additional substantive testing.

#### NEW QUESTION 33

- (Topic 1)

What is the PRIMARY purpose of audit trails?

- A. To document auditing efforts
- B. To correct data integrity errors
- C. To establish accountability and responsibility for processed transactions
- D. To prevent unauthorized access to data

**Answer: C**

**Explanation:**

The primary purpose of audit trails is to establish accountability and responsibility for processed transactions.

#### NEW QUESTION 38

- (Topic 1)

How does the process of systems auditing benefit from using a risk-based approach to audit planning?

- A. Controls testing starts earlier
- B. Auditing resources are allocated to the areas of highest concern
- C. Auditing risk is reduced
- D. Controls testing is more thorough

**Answer: B**

**Explanation:**

Allocation of auditing resources to the areas of highest concern is a benefit of a risk-based approach to audit planning.

#### NEW QUESTION 40

- (Topic 1)

After an IS auditor has identified threats and potential impacts, the auditor should:

- A. Identify and evaluate the existing controls
- B. Conduct a business impact analysis (BIA)
- C. Report on existing controls
- D. Propose new controls

**Answer: A**

**Explanation:**

After an IS auditor has identified threats and potential impacts, the auditor should then identify and evaluate the existing controls.

#### NEW QUESTION 43

- (Topic 1)

What type of risk results when an IS auditor uses an inadequate test procedure and concludes that material errors do not exist when errors actually exist?

- A. Business risk

- B. Detection risk
- C. Residual risk
- D. Inherent risk

**Answer:** B

**Explanation:**

Detection risk results when an IS auditor uses an inadequate test procedure and concludes that material errors do not exist when errors actually exist.

**NEW QUESTION 46**

- (Topic 1)

What type of approach to the development of organizational policies is often driven by risk assessment?

- A. Bottom-up
- B. Top-down
- C. Comprehensive
- D. Integrated

**Answer:** B

**Explanation:**

A bottom-up approach to the development of organizational policies is often driven by risk assessment.

**NEW QUESTION 50**

- (Topic 1)

Who is accountable for maintaining appropriate security measures over information assets?

- A. Data and systems owners
- B. Data and systems users
- C. Data and systems custodians
- D. Data and systems auditors

**Answer:** A

**Explanation:**

Data and systems owners are accountable for maintaining appropriate security measures over information assets.

**NEW QUESTION 52**

- (Topic 1)

Which of the following could lead to an unintentional loss of confidentiality? Choose the BEST answer.

- A. Lack of employee awareness of a company's information security policy
- B. Failure to comply with a company's information security policy
- C. A momentary lapse of reason
- D. Lack of security policy enforcement procedures

**Answer:** A

**Explanation:**

Lack of employee awareness of a company's information security policy could lead to an unintentional loss of confidentiality.

**NEW QUESTION 55**

- (Topic 1)

How is risk affected if users have direct access to a database at the system level?

- A. Risk of unauthorized access increases, but risk of untraceable changes to the database decrease
- B. Risk of unauthorized and untraceable changes to the database increase
- C. Risk of unauthorized access decreases, but risk of untraceable changes to the database increase
- D. Risk of unauthorized and untraceable changes to the database decrease

**Answer:** B

**Explanation:**

If users have direct access to a database at the system level, risk of unauthorized and untraceable changes to the database increases.

**NEW QUESTION 60**

- (Topic 1)

What is the most common purpose of a virtual private network implementation?

- A. A virtual private network (VPN) helps to secure access between an enterprise and its partners when communicating over an otherwise unsecured channel such as the Internet
- B. A virtual private network (VPN) helps to secure access between an enterprise and its partners when communicating over a dedicated T1 connection
- C. A virtual private network (VPN) helps to secure access within an enterprise when communicating over a dedicated T1 connection between network segments within the same facility
- D. A virtual private network (VPN) helps to secure access between an enterprise and its partners when communicating over a wireless connection

**Answer:** A

**Explanation:**

A virtual private network (VPN) helps to secure access between an enterprise and its partners when communicating over an otherwise unsecured channel such as the Internet.

**NEW QUESTION 63**

- (Topic 1)

What can be very helpful to an IS auditor when determining the efficacy of a systems maintenance program? Choose the BEST answer.

- A. Network-monitoring software
- B. A system downtime log
- C. Administration activity reports
- D. Help-desk utilization trend reports

**Answer:** B

**Explanation:**

A system downtime log can be very helpful to an IS auditor when determining the efficacy of a systems maintenance program.

**NEW QUESTION 65**

- (Topic 1)

What increases encryption overhead and cost the most?

- A. A long symmetric encryption key
- B. A long asymmetric encryption key
- C. A long Advance Encryption Standard (AES) key
- D. A long Data Encryption Standard (DES) key

**Answer:** B

**Explanation:**

A long asymmetric encryption key (public key encryption) increases encryption overhead and cost. All other answers are single shared symmetric keys.

**NEW QUESTION 69**

- (Topic 1)

Which of the following is a guiding best practice for implementing logical access controls?

- A. Implementing the Biba Integrity Model
- B. Access is granted on a least-privilege basis, per the organization's data owners
- C. Implementing the Take-Grant access control model
- D. Classifying data according to the subject's requirements

**Answer:** B

**Explanation:**

Logical access controls should be reviewed to ensure that access is granted on a least-privilege basis, per the organization's data owners.

**NEW QUESTION 72**

- (Topic 1)

What does PKI use to provide some of the strongest overall control over data confidentiality, reliability, and integrity for Internet transactions?

- A. A combination of public-key cryptography and digital certificates and two-factor authentication
- B. A combination of public-key cryptography and two-factor authentication
- C. A combination of public-key cryptography and digital certificates
- D. A combination of digital certificates and two-factor authentication

**Answer:** C

**Explanation:**

PKI uses a combination of public-key cryptography and digital certificates to provide some of the strongest overall control over data confidentiality, reliability, and integrity for Internet transactions.

**NEW QUESTION 77**

- (Topic 1)

Which of the following BEST characterizes a mantrap or deadman door, which is used as a deterrent control for the vulnerability of piggybacking?

- A. A monitored double-doorway entry system
- B. A monitored turnstile entry system
- C. A monitored doorway entry system
- D. A one-way door that does not allow exit after entry

**Answer:** A

**Explanation:**

A monitored double-doorway entry system, also referred to as a mantrap or deadman door, is used as a deterrent control for the vulnerability of piggybacking.

**NEW QUESTION 81**



- (Topic 1)

Which of the following is an effective method for controlling downloading of files via FTP? Choose the BEST answer.

- A. An application-layer gateway, or proxy firewall, but not stateful inspection firewalls
- B. An application-layer gateway, or proxy firewall
- C. A circuit-level gateway
- D. A first-generation packet-filtering firewall

**Answer:** B

**Explanation:**

Application-layer gateways, or proxy firewalls, are an effective method for controlling downloading of files via FTP. Because FTP is an OSI application-layer protocol, the most effective firewall needs to be capable of inspecting through the application layer.

**NEW QUESTION 86**

- (Topic 1)

Which of the following provides the strongest authentication for physical access control?

- A. Sign-in logs
- B. Dynamic passwords
- C. Key verification
- D. Biometrics

**Answer:** D

**Explanation:**

Biometrics can be used to provide excellent physical access control.

**NEW QUESTION 88**

- (Topic 1)

What is an effective countermeasure for the vulnerability of data entry operators potentially leaving their computers without logging off? Choose the BEST answer.

- A. Employee security awareness training
- B. Administrator alerts
- C. Screensaver passwords
- D. Close supervision

**Answer:** C

**Explanation:**

Screensaver passwords are an effective control to implement as a countermeasure for the vulnerability of data entry operators potentially leaving their computers without logging off.

**NEW QUESTION 92**

- (Topic 1)

What can ISPs use to implement inbound traffic filtering as a control to identify IP packets transmitted from unauthorized sources? Choose the BEST answer.

- A. OSI Layer 2 switches with packet filtering enabled
- B. Virtual Private Networks
- C. Access Control Lists (ACL)
- D. Point-to-Point Tunneling Protocol

**Answer:** C

**Explanation:**

ISPs can use access control lists to implement inbound traffic filtering as a control to identify IP packets transmitted from unauthorized sources.

**NEW QUESTION 93**

- (Topic 1)

What is the key distinction between encryption and hashing algorithms?

- A. Hashing algorithms ensure data confidentiality
- B. Hashing algorithms are irreversible
- C. Encryption algorithms ensure data integrity
- D. Encryption algorithms are not irreversible

**Answer:** B

**Explanation:**

A key distinction between encryption and hashing algorithms is that hashing algorithms are irreversible.

**NEW QUESTION 94**

- (Topic 1)

Which of the following is BEST characterized by unauthorized modification of data before or during systems data entry?

- A. Data diddling



- B. Skimming
- C. Data corruption
- D. Salami attack

**Answer:** A

**Explanation:**

Data diddling involves modifying data before or during systems data entry.

**NEW QUESTION 95**

- (Topic 1)

Who is ultimately responsible and accountable for reviewing user access to systems?

- A. Systems security administrators
- B. Data custodians
- C. Data owners
- D. Information systems auditors

**Answer:** C

**Explanation:**

Data owners are ultimately responsible and accountable for reviewing user access to systems.

**NEW QUESTION 100**

- (Topic 1)

Establishing data ownership is an important first step for which of the following processes? Choose the BEST answer.

- A. Assigning user access privileges
- B. Developing organizational security policies
- C. Creating roles and responsibilities
- D. Classifying data

**Answer:** D

**Explanation:**

To properly implement data classification, establishing data ownership is an important first step.

**NEW QUESTION 104**

- (Topic 1)

What type of BCP test uses actual resources to simulate a system crash and validate the plan's effectiveness?

- A. Paper
- B. Preparedness
- C. Walk-through
- D. Parallel

**Answer:** B

**Explanation:**

Of the three major types of BCP tests (paper, walk-through, and preparedness), only the preparedness test uses actual resources to simulate a system crash and validate the plan's effectiveness.

**NEW QUESTION 107**

- (Topic 1)

Which type of major BCP test only requires representatives from each operational area to meet to review the plan?

- A. Parallel
- B. Preparedness
- C. Walk-thorough
- D. Paper

**Answer:** C

**Explanation:**

Of the three major types of BCP tests (paper, walk-through, and preparedness), a walk-through test requires only that representatives from each operational area meet to review the plan.

**NEW QUESTION 108**

- (Topic 1)

Library control software restricts source code to:

- A. Read-only access
- B. Write-only access
- C. Full access
- D. Read-write access

**Answer:** A

**Explanation:**

Library control software restricts source code to read-only access.

**NEW QUESTION 110**

- (Topic 1)

When is regression testing used to determine whether new application changes have introduced any errors in the remaining unchanged code?

- A. In program development and change management
- B. In program feasibility studies
- C. In program development
- D. In change management

**Answer:** A

**Explanation:**

Regression testing is used in program development and change management to determine whether new changes have introduced any errors in the remaining unchanged code.

**NEW QUESTION 115**

- (Topic 1)

What is often the most difficult part of initial efforts in application development? Choose the BEST answer.

- A. Configuring software
- B. Planning security
- C. Determining time and resource requirements
- D. Configuring hardware

**Answer:** C

**Explanation:**

Determining time and resource requirements for an application-development project is often the most difficult part of initial efforts in application development.

**NEW QUESTION 119**

- (Topic 1)

What is a primary high-level goal for an auditor who is reviewing a system development project?

- A. To ensure that programming and processing environments are segregated
- B. To ensure that proper approval for the project has been obtained
- C. To ensure that business objectives are achieved
- D. To ensure that projects are monitored and administrated effectively

**Answer:** C

**Explanation:**

A primary high-level goal for an auditor who is reviewing a systems-development project is to ensure that business objectives are achieved. This objective guides all other systems development objectives.

**NEW QUESTION 120**

- (Topic 1)

Whenever an application is modified, what should be tested to determine the full impact of the change? Choose the BEST answer.

- A. Interface systems with other applications or systems
- B. The entire program, including any interface systems with other applications or systems
- C. All programs, including interface systems with other applications or systems
- D. Mission-critical functions and any interface systems with other applications or systems

**Answer:** B

**Explanation:**

Whenever an application is modified, the entire program, including any interface systems with other applications or systems, should be tested to determine the full impact of the change.

**NEW QUESTION 122**

- (Topic 1)

The quality of the metadata produced from a data warehouse is \_\_\_\_\_ in the warehouse's design. Choose the BEST answer.

- A. Often hard to determine because the data is derived from a heterogeneous data environment
- B. The most important consideration
- C. Independent of the quality of the warehoused databases
- D. Of secondary importance to data warehouse content

**Answer:** B

**Explanation:**

The quality of the metadata produced from a data warehouse is the most important consideration in the warehouse's design.

#### NEW QUESTION 124

- (Topic 1)

Function Point Analysis (FPA) provides an estimate of the size of an information system based only on the number and complexity of a system's inputs and outputs. True or false?

- A. True
- B. False

**Answer: B**

#### Explanation:

Function point analysis (FPA) provides an estimate of the size of an information system based on the number and complexity of a system's inputs, outputs, and files.

#### NEW QUESTION 127

- (Topic 1)

If an IS auditor observes that individual modules of a system perform correctly in development project tests, the auditor should inform management of the positive results and recommend further:

- A. Documentation development
- B. Comprehensive integration testing
- C. Full unit testing
- D. Full regression testing

**Answer: B**

#### Explanation:

If an IS auditor observes that individual modules of a system perform correctly in development project tests, the auditor should inform management of the positive results and recommend further comprehensive integration testing.

#### NEW QUESTION 129

- (Topic 1)

What is a reliable technique for estimating the scope and cost of a software-development project?

- A. Function point analysis (FPA)
- B. Feature point analysis (FPA)
- C. GANTT
- D. PERT

**Answer: A**

#### Explanation:

A function point analysis (FPA) is a reliable technique for estimating the scope and cost of a software-development project.

#### NEW QUESTION 134

- (Topic 1)

If an IS auditor observes that an IS department fails to use formal documented methodologies, policies, and standards, what should the auditor do? Choose the BEST answer.

- A. Lack of IT documentation is not usually material to the controls tested in an IT audit
- B. The auditor should at least document the informal standards and policies
- C. Furthermore, the IS auditor should create formal documented policies to be implemented
- D. The auditor should at least document the informal standards and policies, and test for compliance
- E. Furthermore, the IS auditor should recommend to management that formal documented policies be developed and implemented
- F. The auditor should at least document the informal standards and policies, and test for compliance
- G. Furthermore, the IS auditor should create formal documented policies to be implemented

**Answer: C**

#### Explanation:

If an IS auditor observes that an IS department fails to use formal documented methodologies, policies, and standards, the auditor should at least document the informal standards and policies, and test for compliance. Furthermore, the IS auditor should recommend to management that formal documented policies be developed and implemented.

#### NEW QUESTION 139

- (Topic 1)

Run-to-run totals can verify data through which stage(s) of application processing?

- A. Initial
- B. Various
- C. Final
- D. Output

**Answer: B**

**Explanation:**

Run-to-run totals can verify data through various stages of application processing.

**NEW QUESTION 144**

- (Topic 1)

\_\_\_\_\_ (fill in the blank) is/are are ultimately accountable for the functionality, reliability, and security within IT governance. Choose the BEST answer.

- A. Data custodians
- B. The board of directors and executive officers
- C. IT security administration
- D. Business unit managers

**Answer: B**

**Explanation:**

The board of directors and executive officers are ultimately accountable for the functionality, reliability, and security within IT governance.

**NEW QUESTION 148**

- (Topic 1)

When storing data archives off-site, what must be done with the data to ensure data completeness?

- A. The data must be normalize
- B. The data must be validate
- C. The data must be parallel-teste
- D. The data must be synchronize

**Answer: D**

**Explanation:**

When storing data archives off-site, data must be synchronized to ensure data completeness.

**NEW QUESTION 150**

- (Topic 1)

An intentional or unintentional disclosure of a password is likely to be evident within control logs. True or false?

- A. True
- B. False

**Answer: B**

**Explanation:**

An intentional or unintentional disclosure of a password is not likely to be evident within control logs.

**NEW QUESTION 152**

- (Topic 1)

Parity bits are a control used to validate:

- A. Data authentication
- B. Data completeness
- C. Data source
- D. Data accuracy

**Answer: B**

**Explanation:**

Parity bits are a control used to validate data completeness.

**NEW QUESTION 157**

- (Topic 1)

Which of the following is best suited for searching for address field duplications?

- A. Text search forensic utility software
- B. Generalized audit software
- C. Productivity audit software
- D. Manual review

**Answer: B**

**Explanation:**

Generalized audit software can be used to search for address field duplications.

**NEW QUESTION 162**

- (Topic 1)

Which of the following is of greatest concern to the IS auditor?

- A. Failure to report a successful attack on the network

- B. Failure to prevent a successful attack on the network
- C. Failure to recover from a successful attack on the network
- D. Failure to detect a successful attack on the network

**Answer:** A

**Explanation:**

Lack of reporting of a successful attack on the network is a great concern to an IS auditor.

**NEW QUESTION 166**

- (Topic 1)

An integrated test facility is not considered a useful audit tool because it cannot compare processing output with independently calculated data. True or false?

- A. True
- B. False

**Answer:** B

**Explanation:**

An integrated test facility is considered a useful audit tool because it compares processing output with independently calculated data.

**NEW QUESTION 168**

- (Topic 1)

If an IS auditor finds evidence of risk involved in not implementing proper segregation of duties, such as having the security administrator perform an operations function, what is the auditor's primary responsibility?

- A. To advise senior management
- B. To reassign job functions to eliminate potential fraud
- C. To implement compensating control
- D. Segregation of duties is an administrative control not considered by an IS auditor

**Answer:** A

**Explanation:**

An IS auditor's primary responsibility is to advise senior management of the risk involved in not implementing proper segregation of duties, such as having the security administrator perform an operations function.

**NEW QUESTION 169**

- (Topic 1)

Who should be responsible for network security operations?

- A. Business unit managers
- B. Security administrators
- C. Network administrators
- D. IS auditors

**Answer:** B

**Explanation:**

Security administrators are usually responsible for network security operations.

**NEW QUESTION 172**

- (Topic 1)

Proper segregation of duties does not prohibit a quality control administrator from also being responsible for change control and problem management. True or false?

- A. True
- B. False

**Answer:** A

**Explanation:**

Proper segregation of duties does not prohibit a quality-control administrator from also being responsible for change control and problem management.

**NEW QUESTION 175**

- (Topic 1)

When reviewing print systems spooling, an IS auditor is MOST concerned with which of the following vulnerabilities?

- A. The potential for unauthorized deletion of report copies
- B. The potential for unauthorized modification of report copies
- C. The potential for unauthorized printing of report copies
- D. The potential for unauthorized editing of report copies

**Answer:** C

**Explanation:**

When reviewing print systems spooling, an IS auditor is most concerned with the potential for unauthorized printing of report copies.

#### NEW QUESTION 176

- (Topic 1)

How do modems (modulation/demodulation) function to facilitate analog transmissions to enter a digital network?

- A. Modems convert analog transmissions to digital, and digital transmission to analog
- B. Modems encapsulate analog transmissions within digital, and digital transmissions within analog
- C. Modems convert digital transmissions to analog, and analog transmissions to digital
- D. Modems encapsulate digital transmissions within analog, and analog transmissions within digital

**Answer:** A

#### Explanation:

Modems (modulation/demodulation) convert analog transmissions to digital, and digital transmissions to analog, and are required for analog transmissions to enter a digital network.

#### NEW QUESTION 178

- (Topic 1)

What supports data transmission through split cable facilities or duplicate cable facilities?

- A. Diverse routing
- B. Dual routing
- C. Alternate routing
- D. Redundant routing

**Answer:** A

#### Explanation:

Diverse routing supports data transmission through split cable facilities, or duplicate cable facilities.

#### NEW QUESTION 179

- (Topic 1)

What type(s) of firewalls provide(s) the greatest degree of protection and control because both firewall technologies inspect all seven OSI layers of network traffic?

- A. A first-generation packet-filtering firewall
- B. A circuit-level gateway
- C. An application-layer gateway, or proxy firewall, and stateful-inspection firewalls
- D. An application-layer gateway, or proxy firewall, but not stateful-inspection firewalls

**Answer:** C

#### Explanation:

An application-layer gateway, or proxy firewall, and stateful-inspection firewalls provide the greatest degree of protection and control because both firewall technologies inspect all seven OSI layers of network traffic.

#### NEW QUESTION 181

- (Topic 1)

Which of the following provide(s) near-immediate recoverability for time-sensitive systems and transaction processing?

- A. Automated electronic journaling and parallel processing
- B. Data mirroring and parallel processing
- C. Data mirroring
- D. Parallel processing

**Answer:** B

#### Explanation:

Data mirroring and parallel processing are both used to provide near-immediate recoverability for time-sensitive systems and transaction processing.

#### NEW QUESTION 185

- (Topic 1)

What is/are used to measure and ensure proper network capacity management and availability of services? Choose the BEST answer.

- A. Network performance-monitoring tools
- B. Network component redundancy
- C. Syslog reporting
- D. IT strategic planning

**Answer:** A

#### Explanation:

Network performance-monitoring tools are used to measure and ensure proper network capacity management and availability of services.

#### NEW QUESTION 188

- (Topic 1)

Which of the following is a passive attack method used by intruders to determine potential network vulnerabilities?



- A. Traffic analysis
- B. SYN flood
- C. Denial of service (DoS)
- D. Distributed denial of service (DoS)

**Answer:** A

**Explanation:**

Traffic analysis is a passive attack method used by intruders to determine potential network vulnerabilities. All others are active attacks.

**NEW QUESTION 193**

- (Topic 1)

Which of the following fire-suppression methods is considered to be the most environmentally friendly?

- A. Halon gas
- B. Deluge sprinklers
- C. Dry-pipe sprinklers
- D. Wet-pipe sprinklers

**Answer:** C

**Explanation:**

Although many methods of fire suppression exist, dry-pipe sprinklers are considered to be the most environmentally friendly.

**NEW QUESTION 194**

- (Topic 1)

What type of fire-suppression system suppresses fire via water that is released from a main valve to be delivered via a system of dry pipes installed throughout the facilities?

- A. A dry-pipe sprinkler system
- B. A deluge sprinkler system
- C. A wet-pipe system
- D. A halon sprinkler system

**Answer:** A

**Explanation:**

A dry-pipe sprinkler system suppresses fire via water that is released from a main valve to be delivered via a system of dry pipes installed throughout the facilities.

**NEW QUESTION 197**

- (Topic 1)

Which of the following provides the BEST single-factor authentication?

- A. Biometrics
- B. Password
- C. Token
- D. PIN

**Answer:** A

**Explanation:**

Although biometrics provides only single-factor authentication, many consider it to be an excellent method for user authentication.

**NEW QUESTION 200**

- (Topic 1)

What determines the strength of a secret key within a symmetric key cryptosystem?

- A. A combination of key length, degree of permutation, and the complexity of the data-encryption algorithm that uses the key
- B. A combination of key length, initial input vectors, and the complexity of the data-encryption algorithm that uses the key
- C. A combination of key length and the complexity of the data-encryption algorithm that uses the key
- D. Initial input vectors and the complexity of the data-encryption algorithm that uses the key

**Answer:** B

**Explanation:**

The strength of a secret key within a symmetric key cryptosystem is determined by a combination of key length, initial input vectors, and the complexity of the data-encryption algorithm that uses the key.

**NEW QUESTION 204**

- (Topic 1)

Using the OSI reference model, what layer(s) is/are used to encrypt data?

- A. Transport layer
- B. Session layer
- C. Session and transport layers
- D. Data link layer



**Answer:** C

**Explanation:**

User applications often encrypt and encapsulate data using protocols within the OSI session layer or farther down in the transport layer.

**NEW QUESTION 206**

- (Topic 1)

Which of the following is the most fundamental step in preventing virus attacks?

- A. Adopting and communicating a comprehensive antivirus policy
- B. Implementing antivirus protection software on users' desktop computers
- C. Implementing antivirus content checking at all network-to-Internet gateways
- D. Inoculating systems with antivirus code

**Answer:** A

**Explanation:**

Adopting and communicating a comprehensive antivirus policy is the most fundamental step in preventing virus attacks. All other antivirus prevention efforts rely upon decisions established and communicated via policy.

**NEW QUESTION 207**

- (Topic 1)

Which of the following is of greatest concern when performing an IS audit?

- A. Users' ability to directly modify the database
- B. Users' ability to submit queries to the database
- C. Users' ability to indirectly modify the database
- D. Users' ability to directly view the database

**Answer:** A

**Explanation:**

A major IS audit concern is users' ability to directly modify the database.

**NEW QUESTION 212**

- (Topic 1)

What are intrusion-detection systems (IDS) primarily used for?

- A. To identify AND prevent intrusion attempts to a network
- B. To prevent intrusion attempts to a network
- C. Forensic incident response
- D. To identify intrusion attempts to a network

**Answer:** D

**Explanation:**

Intrusion-detection systems (IDS) are used to identify intrusion attempts on a network.

**NEW QUESTION 214**

- (Topic 1)

If a programmer has update access to a live system, IS auditors are more concerned with the programmer's ability to initiate or modify transactions and the ability to access production than with the programmer's ability to authorize transactions. True or false?

- A. True
- B. False

**Answer:** A

**Explanation:**

If a programmer has update access to a live system, IS auditors are more concerned with the programmer's ability to initiate or modify transactions and the ability to access production than with the programmer's ability to authorize transactions.

**NEW QUESTION 219**

- (Topic 1)

Organizations should use off-site storage facilities to maintain \_\_\_\_\_ (fill in the blank) of current and critical information within backup files. Choose the BEST answer.

- A. Confidentiality
- B. Integrity
- C. Redundancy
- D. Concurrency

**Answer:** C

**Explanation:**

Redundancy is the best answer because it provides both integrity and availability. Organizations should use off-site storage facilities to maintain redundancy of current and critical information within backup files.

#### NEW QUESTION 224

- (Topic 1)

How can minimizing single points of failure or vulnerabilities of a common disaster best be controlled?

- A. By implementing redundant systems and applications onsite
- B. By geographically dispersing resources
- C. By retaining onsite data backup in fireproof vaults
- D. By preparing BCP and DRP documents for commonly identified disasters

**Answer:** B

**Explanation:**

Minimizing single points of failure or vulnerabilities of a common disaster is mitigated by geographically dispersing resources.

#### NEW QUESTION 228

- (Topic 1)

Mitigating the risk and impact of a disaster or business interruption usually takes priority over transference of risk to a third party such as an insurer. True or false?

- A. True
- B. False

**Answer:** A

**Explanation:**

Mitigating the risk and impact of a disaster or business interruption usually takes priority over transferring risk to a third party such as an insurer.

#### NEW QUESTION 230

- (Topic 1)

Why is a clause for requiring source code escrow in an application vendor agreement important?

- A. To segregate systems development and live environments
- B. To protect the organization from copyright disputes
- C. To ensure that sufficient code is available when needed
- D. To ensure that the source code remains available even if the application vendor goes out of business

**Answer:** D

**Explanation:**

A clause for requiring source code escrow in an application vendor agreement is important to ensure that the source code remains available even if the application vendor goes out of business.

#### NEW QUESTION 234

- (Topic 1)

Test and development environments should be separated. True or false?

- A. True
- B. False

**Answer:** A

**Explanation:**

Test and development environments should be separated, to control the stability of the test environment.

#### NEW QUESTION 239

- (Topic 1)

Which of the following uses a prototype that can be updated continually to meet changing user or business requirements?

- A. PERT
- B. Rapid application development (RAD)
- C. Function point analysis (FPA)
- D. GANTT

**Answer:** B

**Explanation:**

Rapid application development (RAD) uses a prototype that can be updated continually to meet changing user or business requirements.

#### NEW QUESTION 242

- (Topic 1)

Whenever business processes have been re-engineered, the IS auditor attempts to identify and quantify the impact of any controls that might have been removed, or controls that might not work as effectively after business process changes. True or false?

- A. True
- B. False

**Answer:** A

**Explanation:**

Whenever business processes have been re-engineered, the IS auditor should attempt to identify and quantify the impact of any controls that might have been removed, or controls that might not work as effectively after business process changes.

**NEW QUESTION 245**

- (Topic 1)

\_\_\_\_\_ (fill in the blank) should be implemented as early as data preparation to support data integrity at the earliest point possible.

- A. Control totals
- B. Authentication controls
- C. Parity bits
- D. Authorization controls

**Answer:** A

**Explanation:**

Control totals should be implemented as early as data preparation to support data integrity at the earliest point possible.

**NEW QUESTION 248**

- (Topic 1)

What is used as a control to detect loss, corruption, or duplication of data?

- A. Redundancy check
- B. Reasonableness check
- C. Hash totals
- D. Accuracy check

**Answer:** C

**Explanation:**

Hash totals are used as a control to detect loss, corruption, or duplication of data.

**NEW QUESTION 250**

- (Topic 1)

An IS auditor is using a statistical sample to inventory the tape library. What type of test would this be considered?

- A. Substantive
- B. Compliance
- C. Integrated
- D. Continuous audit

**Answer:** A

**Explanation:**

Using a statistical sample to inventory the tape library is an example of a substantive test.

**NEW QUESTION 254**

- (Topic 2)

The decisions and actions of an IS auditor are MOST likely to affect which of the following risks?

- A. Inherent
- B. Detection
- C. Control
- D. Business

**Answer:** B

**Explanation:**

Detection risks are directly affected by the auditor's selection of audit procedures and techniques. Inherent risks are not usually affected by an IS auditor. Control risks are controlled by the actions of the company's management. Business risks are not affected by an IS auditor.

**NEW QUESTION 257**

- (Topic 2)

Which of the following is a substantive test?

- A. Checking a list of exception reports
- B. Ensuring approval for parameter changes
- C. Using a statistical sample to inventory the tape library
- D. Reviewing password history reports

**Answer:** C

**Explanation:**

A substantive test confirms the integrity of actual processing. A substantive test would determine if the tape library records are stated correctly. A compliance test determines if controls are being applied in a manner that is consistent with management policies and procedures. Checking the authorization of exception reports,

reviewing authorization for changing parameters and reviewing password history reports are all compliance tests.

#### NEW QUESTION 262

- (Topic 2)

Which of the following is a benefit of a risk-based approach to audit planning? Audit:

- A. scheduling may be performed months in advance
- B. budgets are more likely to be met by the IS audit staff
- C. staff will be exposed to a variety of technologies
- D. resources are allocated to the areas of highest concern

**Answer: D**

#### Explanation:

The risk-based approach is designed to ensure audit time is spent on the areas of highest risk. The development of an audit schedule is not addressed by a risk-based approach. Audit schedules may be prepared months in advance using various scheduling methods. A risk approach does not have a direct correlation to the audit staff meeting time budgets on a particular audit, nor does it necessarily mean a wider variety of audits will be performed in a given year.

#### NEW QUESTION 265

- (Topic 2)

An audit charter should:

- A. be dynamic and change often to coincide with the changing nature of technology and the audit profession
- B. clearly state audit objectives for, and the delegation of, authority to the maintenance and review of internal control
- C. document the audit procedures designed to achieve the planned audit objective
- D. outline the overall authority, scope and responsibilities of the audit function

**Answer: D**

#### Explanation:

An audit charter should state management's objectives for and delegation of authority to IS audit. This charter should not significantly change over time and should be approved at the highest level of management. An audit charter would not be at a detailed level and, therefore, would not include specific audit objectives or procedures.

#### NEW QUESTION 269

- (Topic 2)

An IS auditor is assigned to perform a postimplementation review of an application system. Which of the following situations may have impaired the independence of the IS auditor? The IS auditor:

- A. implemented a specific control during the development of the application system
- B. designed an embedded audit module exclusively for auditing the application system
- C. participated as a member of the application system project team, but did not have operational responsibilities
- D. provided consulting advice concerning application system best practices

**Answer: A**

#### Explanation:

Independence may be impaired if an IS auditor is, or has been, actively involved in the development, acquisition and implementation of the application system. Choices B and C are situations that do not impair an IS auditor's independence. Choice D is incorrect because an IS auditor's independence is not impaired by providing advice on known best practices.

#### NEW QUESTION 270

- (Topic 2)

The PRIMARY advantage of a continuous audit approach is that it:

- A. does not require an IS auditor to collect evidence on system reliability while processing is taking place
- B. requires the IS auditor to review and follow up immediately on all information collected
- C. can improve system security when used in time-sharing environments that process a large number of transactions
- D. does not depend on the complexity of an organization's computer system

**Answer: C**

#### Explanation:

The use of continuous auditing techniques can improve system security when used in time-sharing environments that process a large number of transactions, but leave a scarce paper trail. Choice A is incorrect since the continuous audit approach often does require an IS auditor to collect evidence on system reliability while processing is taking place. Choice B is incorrect since an IS auditor normally would review and follow up only on material deficiencies or errors detected. Choice D is incorrect since the use of continuous audit techniques depends on the complexity of an organization's computer systems.

#### NEW QUESTION 275

- (Topic 2)

An IS auditor is evaluating management's risk assessment of information systems. The IS auditor should FIRST review:

- A. the controls already in place
- B. the effectiveness of the controls in place

- C. the mechanism for monitoring the risks related to the asset
- D. the threats/vulnerabilities affecting the asset

**Answer:** D

**Explanation:**

One of the key factors to be considered while assessing the risks related to the use of various information systems is the threats and vulnerabilities affecting the assets. The risks related to the use of information assets should be evaluated in isolation from the installed controls. Similarly, the effectiveness of the controls should be considered during the risk mitigation stage and not during the risk assessment phase. A mechanism to continuously monitor the risks related to assets should be put in place during the risk monitoring function that follows the risk assessment phase.

**NEW QUESTION 277**

- (Topic 2)

During the planning stage of an IS audit, the PRIMARY goal of an IS auditor is to:

- A. address audit objective
- B. collect sufficient evidenc
- C. specify appropriate test
- D. minimize audit resource

**Answer:** A

**Explanation:**

ISACA auditing standards require that an IS auditor plan the audit work to address the audit objectives. Choice B is incorrect because the auditor does not collect evidence in the planning stage of an audit. Choices C and D are incorrect because they are not the primary goals of audit planning. The activities described in choices B, C and D are all undertaken to address audit objectives and are thus secondary to choice A.

**NEW QUESTION 280**

- (Topic 2)

An IS auditor is performing an audit of a remotely managed server backup. The IS auditor reviews the logs for one day and finds one case where logging on a server has failed with the result that backup restarts cannot be confirmed. What should the auditor do?

- A. Issue an audit finding
- B. Seek an explanation from IS management
- C. Review the classifications of data held on the server
- D. Expand the sample of logs reviewed

**Answer:** D

**Explanation:**

Audit standards require that an IS auditor gather sufficient and appropriate audit evidence. The auditor has found a potential problem and now needs to determine if this is an isolated incident or a systematic control failure. At this stage it is too preliminary to issue an audit finding and seeking an explanation from management is advisable, but it would be better to gather additional evidence to properly evaluate the seriousness of the situation. A backup failure, which has not been established at this point, will be serious if it involves critical data. However, the issue is not the importance of the data on the server, where a problem has been detected, but whether a systematic control failure that impacts other servers exists.

**NEW QUESTION 283**

- (Topic 2)

An IS auditor is evaluating a corporate network for a possible penetration by employees. Which of the following findings should give the IS auditor the GREATEST concern?

- A. There are a number of external modems connected to the network
- B. Users can install software on their desktop
- C. Network monitoring is very limited
- D. Many user IDs have identical passwords

**Answer:** D

**Explanation:**

Exploitation of a known user ID and password requires minimal technical knowledge and exposes the network resources to exploitation. The technical barrier is low and the impact can be very high; therefore, the fact that many user IDs have identical passwords represents the greatest threat. External modems represent a security risk, but exploitation still depends on the use of a valid user account. While the impact of users installing software on their desktops can be high (for example, due to the installation of Trojans or key-logging programs), the likelihood is not high due to the level of technical knowledge required to successfully penetrate the network. Although network monitoring can be a useful detective control, it will only detect abuse of user accounts in special circumstances and is, therefore, not a first line of defense.

**NEW QUESTION 285**

CORRECT TEXT - (Topic 2)

The vice president of human resources has requested an audit to identify payroll overpayments for the previous year. Which would be the BEST audit technique to use in this situation?

- A. Test data
- B. Generalized audit software
- C. Integrated test facility
- D. Embedded audit module



**Answer:** B

#### NEW QUESTION 290

- (Topic 2)

During a security audit of IT processes, an IS auditor found that there were no documented security procedures. The IS auditor should:

- A. create the procedures document
- B. terminate the audit
- C. conduct compliance testing
- D. identify and evaluate existing practice

**Answer:** D

#### Explanation:

One of the main objectives of an audit is to identify potential risks; therefore, the most proactive approach would be to identify and evaluate the existing security practices being followed by the organization. IS auditors should not prepare documentation, as doing so could jeopardize their independence. Terminating the audit may prevent achieving one of the basic audit objectives, i.e., identification of potential risks. Since there are no documented procedures, there is no basis against which to test compliance.

#### NEW QUESTION 294

- (Topic 2)

In the course of performing a risk analysis, an IS auditor has identified threats and potential impacts. Next, the IS auditor should:

- A. identify and assess the risk assessment process used by management
- B. identify information assets and the underlying system
- C. disclose the threats and impacts to management
- D. identify and evaluate the existing control

**Answer:** D

#### Explanation:

It is important for an IS auditor to identify and evaluate the existing controls and security once the potential threats and possible impacts are identified. Upon completion of an audit an IS auditor should describe and discuss with management the threats and potential impacts on the assets.

#### NEW QUESTION 298

- (Topic 2)

During a review of a customer master file, an IS auditor discovered numerous customer name duplications arising from variations in customer first names. To determine the extent of the duplication, the IS auditor would use:

- A. test data to validate data input
- B. test data to determine system sort capabilities
- C. generalized audit software to search for address field duplication
- D. generalized audit software to search for account field duplication

**Answer:** C

#### Explanation:

Since the name is not the same (due to name variations), one method to detect duplications would be to compare other common fields, such as addresses. A subsequent review to determine common customer names at these addresses could then be conducted. Searching for duplicate account numbers would not likely find duplications, since customers would most likely have different account numbers for each variation. Test data would not be useful to detect the extent of any data characteristic, but simply to determine how the data were processed.

#### NEW QUESTION 300

- (Topic 2)

Which of the following would be the BEST population to take a sample from when testing program changes?

- A. Test library listings
- B. Source program listings
- C. Program change requests
- D. Production library listings

**Answer:** D

#### Explanation:

The best source from which to draw any sample or test of system information is the automated system. The production libraries represent executables that are approved and authorized to process organizational data. Source program listings would be time-intensive. Program change requests are the documents used to initiate change; there is no guarantee that the request has been completed for all changes. Test library listings do not represent the approved and authorized executables.

#### NEW QUESTION 304

- (Topic 2)

An integrated test facility is considered a useful audit tool because it:

- A. is a cost-efficient approach to auditing application control
- B. enables the financial and IS auditors to integrate their audit test
- C. compares processing output with independently calculated data
- D. provides the IS auditor with a tool to analyze a large range of information

**Answer:** C

**Explanation:**

An integrated test facility is considered a useful audit tool because it uses the same programs to compare processing using independently calculated data. This involves setting up dummy entities on an application system and processing test or production data against the entity as a means of verifying processing accuracy.

#### NEW QUESTION 307

- (Topic 2)

An IS auditor attempting to determine whether access to program documentation is restricted to authorized persons would MOST likely:

- A. evaluate the record retention plans for off-premises storage
- B. interview programmers about the procedures currently being followed
- C. compare utilization records to operations schedule
- D. review data file access records to test the librarian function

**Answer:** B

**Explanation:**

Asking programmers about the procedures currently being followed is useful in determining whether access to program documentation is restricted to authorized persons. Evaluating the record retention plans for off-premises storage tests the recovery procedures, not the access control over program documentation. Testing utilization records or data files will not address access security over program documentation.

#### NEW QUESTION 308

- (Topic 2)

An IS auditor performing a review of an application's controls would evaluate the:

- A. efficiency of the application in meeting the business processes
- B. impact of any exposures discovered
- C. business processes served by the application
- D. application's optimization

**Answer:** B

**Explanation:**

An application control review involves the evaluation of the application's automated controls and an assessment of any exposures resulting from the control weaknesses. The other choices may be objectives of an application audit but are not part of an audit restricted to a review of controls.

#### NEW QUESTION 312

- (Topic 2)

When performing a computer forensic investigation, in regard to the evidence gathered, an IS auditor should be MOST concerned with:

- A. analysis
- B. evaluation
- C. preservation
- D. disclosure

**Answer:** C

**Explanation:**

Preservation and documentation of evidence for review by law enforcement and judicial authorities are of primary concern when conducting an investigation. Failure to properly preserve the evidence could jeopardize the acceptance of the evidence in legal proceedings. Analysis, evaluation and disclosure are important but not of primary concern in a forensic investigation.

#### NEW QUESTION 314

- (Topic 2)

Though management has stated otherwise, an IS auditor has reasons to believe that the organization is using software that is not licensed. In this situation, the IS auditor should:

- A. include the statement of management in the audit report
- B. identify whether such software is, indeed, being used by the organization
- C. reconfirm with management the usage of the software
- D. discuss the issue with senior management since reporting this could have a negative impact on the organization

**Answer:** B

**Explanation:**

When there is an indication that an organization might be using unlicensed software, the IS auditor should obtain sufficient evidence before including it in the



report. With respect to this matter, representations obtained from management cannot be independently verified. If the organization is using software that is not licensed, the auditor, to maintain objectivity and independence, must include this in the report.

#### NEW QUESTION 315

- (Topic 2)

During the collection of forensic evidence, which of the following actions would MOST likely result in the destruction or corruption of evidence on a compromised system?

- A. Dumping the memory content to a file
- B. Generating disk images of the compromised system
- C. Rebooting the system
- D. Removing the system from the network

**Answer:** C

#### Explanation:

Rebooting the system may result in a change in the system state and the loss of files and important evidence stored in memory. The other choices are appropriate actions for preserving evidence.

#### NEW QUESTION 319

- (Topic 2)

An IS auditor conducting a review of software usage and licensing discovers that numerous PCs contain unauthorized software. Which of the following actions should the IS auditor take?

- A. Personally delete all copies of the unauthorized software
- B. Inform the auditee of the unauthorized software, and follow up to confirm deletion
- C. Report the use of the unauthorized software and the need to prevent recurrence to auditee management
- D. Take no action, as it is a commonly accepted practice and operations management is responsible for monitoring such use

**Answer:** C

#### Explanation:

The use of unauthorized or illegal software should be prohibited by an organization. Software piracy results in inherent exposure and can result in severe fines. An IS auditor must convince the user and user management of the risk and the need to eliminate the risk. An IS auditor should not assume the role of the enforcing officer and take on any personal involvement in removing or deleting the unauthorized software.

#### NEW QUESTION 324

- (Topic 2)

Corrective action has been taken by an auditee immediately after the identification of a reportable finding. The auditor should:

- A. include the finding in the final report, because the IS auditor is responsible for an accurate report of all findings
- B. not include the finding in the final report, because the audit report should include only unresolved findings
- C. not include the finding in the final report, because corrective action can be verified by the IS auditor during the audit
- D. include the finding in the closing meeting for discussion purposes only

**Answer:** A

#### Explanation:

Including the finding in the final report is a generally accepted audit practice. If an action is taken after the audit started and before it ended, the audit report should identify the finding and describe the corrective action taken. An audit report should reflect the situation, as it existed at the start of the audit. All corrective actions taken by the auditee should be reported in writing.

#### NEW QUESTION 327

- (Topic 2)

During an implementation review of a multiuser distributed application, an IS auditor finds minor weaknesses in three areas-the initial setting of parameters is improperly installed, weak passwords are being used and some vital reports are not being checked properly. While preparing the audit report, the IS auditor should:

- A. record the observations separately with the impact of each of them marked against each respective finding
- B. advise the manager of probable risks without recording the observations, as the control weaknesses are minor ones
- C. record the observations and the risk arising from the collective weaknesses
- D. apprise the departmental heads concerned with each observation and properly document it in the report

**Answer:** C

#### Explanation:

Individually the weaknesses are minor; however, together they have the potential to substantially weaken the overall control structure. Choices A and D reflect a failure on the part of an IS auditor to recognize the combined effect of the control weaknesses. Advising the local manager without reporting the facts and observations would conceal the findings from other stakeholders.

#### NEW QUESTION 330

- (Topic 2)

When preparing an audit report the IS auditor should ensure that the results are supported by:

- A. statements from IS management
- B. workpapers of other auditor
- C. an organizational control self-assessment
- D. sufficient and appropriate audit evidence

**Answer:** D

**Explanation:**

ISACA's standard on 'reporting' requires the IS auditor have sufficient and appropriate audit evidence to support the reported results. Statements from IS management provide a basis for obtaining concurrence on matters that cannot be verified with empirical evidence. The report should be based on evidence collected during the course of the review even though the auditor may have access to the work papers of other auditors. The results of an organizational control self-assessment (CSA) could supplement the audit findings. Choices A, B and C might be referenced during an audit but, of themselves, would not be considered a sufficient basis for issuing a report.

**NEW QUESTION 333**

- (Topic 2)

The final decision to include a material finding in an audit report should be made by the:

- A. audit committee
- B. auditee's management
- C. IS auditor
- D. CEO of the organization

**Answer:** C

**Explanation:**

The IS auditor should make the final decision about what to include or exclude from the audit report. The other choices would limit the independence of the auditor.

**NEW QUESTION 338**

- (Topic 3)

An IT steering committee should review information systems PRIMARILY to assess:

- A. whether IT processes support business requirements
- B. if proposed system functionality is adequate
- C. the stability of existing software
- D. the complexity of installed technology

**Answer:** A

**Explanation:**

The role of an IT steering committee is to ensure that the IS department is in harmony with the organization's mission and objectives. To ensure this, the committee must determine whether IS processes support the business requirements. Assessing proposed additional functionality and evaluating software stability and the complexity of technology are too narrow in scope to ensure that IT processes are, in fact, supporting the organization's goals.

**NEW QUESTION 342**

- (Topic 3)

Effective IT governance will ensure that the IT plan is consistent with the organization's:

- A. business plan
- B. audit plan
- C. security plan
- D. investment plan

**Answer:** A

**Explanation:**

To govern IT effectively, IT and business should be moving in the same direction, requiring that the IT plans are aligned with an organization's business plans. The audit and investment plans are not part of the IT plan, while the security plan should be at a corporate level.

**NEW QUESTION 346**

- (Topic 3)

IT governance is PRIMARILY the responsibility of the:

- A. chief executive office
- B. board of directors
- C. IT steering committee
- D. audit committee

**Answer:** B

**Explanation:**

IT governance is primarily the responsibility of the executives and shareholders (as represented by the board of directors). The chief executive officer is

instrumental in implementing IT governance per the directions of the board of directors. The IT steering committee monitors and facilitates deployment of IT resources for specific projects in support of business plans. The audit committee reports to the board of directors and should monitor the implementation of audit recommendations.

#### NEW QUESTION 348

- (Topic 3)

Which of the following is the MOST important element for the successful implementation of IT governance?

- A. Implementing an IT scorecard
- B. Identifying organizational strategies
- C. Performing a risk assessment
- D. Creating a formal security policy

**Answer: B**

#### Explanation:

The key objective of an IT governance program is to support the business, thus the identification of organizational strategies is necessary to ensure alignment between IT and corporate governance. Without identification of organizational strategies, the remaining choices-even if implemented-would be ineffective.

#### NEW QUESTION 351

- (Topic 3)

The MAJOR consideration for an IS auditor reviewing an organization's IT project portfolio is the:

- A. IT budget
- B. existing IT environment
- C. business plan
- D. investment plan

**Answer: C**

#### Explanation:

One of the most important reasons for which projects get funded is how well a project meets an organization's strategic objectives. Portfolio management takes a holistic view of a company's overall IT strategy. IT strategy should be aligned with the business strategy and, hence, reviewing the business plan should be the major consideration. Choices A, B and D are important but secondary to the importance of reviewing the business plan.

#### NEW QUESTION 353

- (Topic 3)

Many organizations require an employee to take a mandatory vacation (holiday) of a week or more to:

- A. ensure the employee maintains a good quality of life, which will lead to greater productivity
- B. reduce the opportunity for an employee to commit an improper or illegal act
- C. provide proper cross-training for another employee
- D. eliminate the potential disruption caused when an employee takes vacation one day at a time

**Answer: B**

#### Explanation:

Required vacations/holidays of a week or more in duration in which someone other than the regular employee performs the job function is often mandatory for sensitive positions, as this reduces the opportunity to commit improper or illegal acts. During this time it may be possible to discover any fraudulent activity that was taking place. Choices A, C and D could all be organizational benefits from a mandatory vacation policy, but they are not the reason why the policy is established.

#### NEW QUESTION 354

- (Topic 3)

A local area network (LAN) administrator normally would be restricted from:

- A. having end-user responsibilities
- B. reporting to the end-user manager
- C. having programming responsibilities
- D. being responsible for LAN security administration

**Answer: C**

#### Explanation:

A LAN administrator should not have programming responsibilities but may have end-user responsibilities. The LAN administrator may report to the director of the IPF or, in a decentralized operation, to the end-user manager. In small organizations, the LAN administrator may also be responsible for security administration over the LAN.

#### NEW QUESTION 356

- (Topic 3)

When segregation of duties concerns exist between IT support staff and end users, what would be a suitable compensating control?

- A. Restricting physical access to computing equipment
- B. Reviewing transaction and application logs

- C. Performing background checks prior to hiring IT staff
- D. Locking user sessions after a specified period of inactivity

**Answer:** B

**Explanation:**

Only reviewing transaction and application logs directly addresses the threat posed by poor segregation of duties. The review is a means of detecting inappropriate behavior and also discourages abuse, because people who may otherwise be tempted to exploit the situation are aware of the likelihood of being caught. Inadequate segregation of duties is more likely to be exploited via logical access to data and computing resources rather than physical access. Choice C is a useful control to ensure IT staff are trustworthy and competent but does not directly address the lack of an optimal segregation of duties. Choice D acts to prevent unauthorized users from gaining system access, but the issue of a lack of segregation of duties is more the misuse (deliberately or inadvertently) of access privileges that have officially been granted.

#### NEW QUESTION 359

- (Topic 3)

An IS auditor reviewing an organization that uses cross-training practices should assess the risk of:

- A. dependency on a single person
- B. inadequate succession planning
- C. one person knowing all parts of a system
- D. a disruption of operation

**Answer:** C

**Explanation:**

Cross-training is a process of training more than one individual to perform a specific job or procedure. This practice helps decrease the dependence on a single person and assists in succession planning. This provides for the backup of personnel in the event of an absence and, thereby, provides for the continuity of operations. However, in using this approach, it is prudent to have first assessed the risk of any person knowing all parts of a system and the related potential exposures. Cross-training reduces the risks addressed in choices A, B and D.

#### NEW QUESTION 362

- (Topic 3)

Which of the following controls would an IS auditor look for in an environment where duties cannot be appropriately segregated?

- A. Overlapping controls
- B. Boundary controls
- C. Access controls
- D. Compensating controls

**Answer:** D

**Explanation:**

Compensating controls are internal controls that are intended to reduce the risk of an existing or potential control weakness that may arise when duties cannot be appropriately segregated. Overlapping controls are two controls addressing the same control objective or exposure. Since primary controls cannot be achieved when duties cannot or are not appropriately segregated, it is difficult to install overlapping controls. Boundary controls establish the interface between the would-be user of a computer system and the computer system itself, and are individual-based, not role-based, controls. Access controls for resources are based on individuals and not on roles.

#### NEW QUESTION 363

- (Topic 3)

Which of the following reduces the potential impact of social engineering attacks?

- A. Compliance with regulatory requirements
- B. Promoting ethical understanding
- C. Security awareness programs
- D. Effective performance incentives

**Answer:** C

**Explanation:**

Because social engineering is based on deception of the user, the best countermeasure or defense is a security awareness program. The other choices are not user-focused.

#### NEW QUESTION 365

- (Topic 3)

Which of the following activities performed by a database administrator (DBA) should be performed by a different person?

- A. Deleting database activity logs
- B. Implementing database optimization tools
- C. Monitoring database usage
- D. Defining backup and recovery procedures

**Answer:** A

**Explanation:**

Since database activity logs record activities performed by the database administrator (DBA), deleting them should be performed by an individual other than the DBA. This is a compensating control to aid in ensuring an appropriate segregation of duties and is associated with the DBA's role. A DBA should perform the other activities as part of the normal operations.

#### NEW QUESTION 367

- (Topic 3)

In reviewing the IS short-range (tactical) plan, an IS auditor should determine whether:

- A. there is an integration of IS and business staffs within project
- B. there is a clear definition of the IS mission and vision
- C. a strategic information technology planning methodology is in place
- D. the plan correlates business objectives to IS goals and objectives

**Answer:** A

#### Explanation:

The integration of IS and business staff in projects is an operational issue and should be considered while reviewing the short-range plan. A strategic plan would provide a framework for the IS short-range plan. Choices B, C and D are areas covered by a strategic plan.

#### NEW QUESTION 369

- (Topic 3)

Which of the following would an IS auditor consider the MOST relevant to short-term planning for an IS department?

- A. Allocating resources
- B. Keeping current with technology advances
- C. Conducting control self-assessment
- D. Evaluating hardware needs

**Answer:** A

#### Explanation:

The IS department should specifically consider the manner in which resources are allocated in the short term. Investments in IT need to be aligned with top management strategies, rather than focusing on technology for technology's sake. Conducting control self-assessments and evaluating hardware needs are not as critical as allocating resources during short-term planning for the IS department.

#### NEW QUESTION 370

- (Topic 3)

Which of the following would an IS auditor consider to be the MOST important when evaluating an organization's IS strategy? That it:

- A. has been approved by line management
- B. does not vary from the IS department's preliminary budget
- C. complies with procurement procedure
- D. supports the business objectives of the organization

**Answer:** D

#### Explanation:

Strategic planning sets corporate or department objectives into motion. Both long-term and short-term strategic plans should be consistent with the organization's broader plans and business objectives for attaining these goals. Choice A is incorrect since line management prepared the plans.

#### NEW QUESTION 374

- (Topic 3)

The advantage of a bottom-up approach to the development of organizational policies is that the policies:

- A. are developed for the organization as a whole
- B. are more likely to be derived as a result of a risk assessment
- C. will not conflict with overall corporate policy
- D. ensure consistency across the organization

**Answer:** B

#### Explanation:

A bottom-up approach begins by defining operational-level requirements and policies, which are derived and implemented as the result of risk assessments. Enterprise-level policies are subsequently developed based on a synthesis of existing operational policies. Choices A, C and D are advantages of a top-down approach for developing organizational policies. This approach ensures that the policies will not be in conflict with overall corporate policy and ensure consistency across the organization.

#### NEW QUESTION 378

- (Topic 3)

Which of the following is the GREATEST risk of an inadequate policy definition for ownership of data and systems?

- A. User management coordination does not exist



- B. Specific user accountability cannot be established
- C. Unauthorized users may have access to originate, modify or delete data
- D. Audit recommendations may not be implemented

**Answer:** C

**Explanation:**

Without a policy defining who has the responsibility for granting access to specific systems, there is an increased risk that one could gain (be given) system access when they should not have authorization. By assigning authority to grant access to specific users, there is a better chance that business objectives will be properly supported.

#### NEW QUESTION 380

- (Topic 3)

The PRIMARY objective of an audit of IT security policies is to ensure that:

- A. they are distributed and available to all staff
- B. security and control policies support business and IT objectives
- C. there is a published organizational chart with functional descriptions
- D. duties are appropriately segregated

**Answer:** B

**Explanation:**

Business orientation should be the main theme in implementing security. Hence, an IS audit of IT security policies should primarily focus on whether the IT and related security and control policies support business and IT objectives. Reviewing whether policies are available to all is an objective, but distribution does not ensure compliance. Availability of organizational charts with functional descriptions and segregation of duties might be included in the review, but are not the primary objective of an audit of security policies.

#### NEW QUESTION 381

- (Topic 3)

Which of the following programs would a sound information security policy MOST likely include to handle suspected intrusions?

- A. Response
- B. Correction
- C. Detection
- D. Monitoring

**Answer:** A

**Explanation:**

A sound IS security policy will most likely outline a response program to handle suspected intrusions. Correction, detection and monitoring programs are all aspects of information security, but will not likely be included in an IS security policy statement.

#### NEW QUESTION 383

- (Topic 3)

Which of the following is the initial step in creating a firewall policy?

- A. A cost-benefit analysis of methods for securing the applications
- B. Identification of network applications to be externally accessed
- C. Identification of vulnerabilities associated with network applications to be externally accessed
- D. Creation of an applications traffic matrix showing protection methods

**Answer:** B

**Explanation:**

Identification of the applications required across the network should be identified first. After identification, depending on the physical location of these applications in the network and the network model, the person in charge will be able to understand the need for, and possible methods of, controlling access to these applications. Identifying methods to protect against identified vulnerabilities and their comparative cost-benefit analysis is the third step. Having identified the applications, the next step is to identify vulnerabilities (weaknesses) associated with the network applications. The next step is to analyze the application traffic and create a matrix showing how each type of traffic will be protected.

#### NEW QUESTION 388

- (Topic 3)

Which of the following is MOST critical for the successful implementation and maintenance of a security policy?

- A. Assimilation of the framework and intent of a written security policy by all appropriate parties
- B. Management support and approval for the implementation and maintenance of a security policy
- C. Enforcement of security rules by providing punitive actions for any violation of security rules
- D. Stringent implementation, monitoring and enforcing of rules by the security officer through access control software

**Answer:** A

**Explanation:**

Assimilation of the framework and intent of a written security policy by the users of the system is critical to the successful implementation and maintenance of the security policy. A good password system may exist, but if the users of the system keep passwords written on their desk, the password is of little value. Management support and commitment is no doubt important, but for successful implementation and maintenance of security policy, educating the users on the importance of security is paramount. The stringent implementation, monitoring and enforcing of rules by the security officer through access control software, and provision for punitive actions for violation of security rules, is also required, along with the user's education on the importance of security.

#### NEW QUESTION 389

- (Topic 3)

A comprehensive and effective e-mail policy should address the issues of e-mail structure, policy enforcement, monitoring and:

- A. recover
- B. retentio
- C. rebuildin
- D. reus

**Answer: B**

#### Explanation:

Besides being a good practice, laws and regulations may require that an organization keep information that has an impact on the financial statements. The prevalence of lawsuits in which e-mail communication is held in the same regard as the official form of classic 'paper' makes the retention of corporate e-mail a necessity. All e-mail generated on an organization's hardware is the property of the organization, and an e-mail policy should address the retention of messages, considering both known and unforeseen litigation. The policy should also address the destruction of e-mails after a specified time to protect the nature and confidentiality of the messages themselves. Addressing the retention issue in the e-mail policy would facilitate recovery, rebuilding and reuse.

#### NEW QUESTION 394

- (Topic 3)

Which of the following would MOST likely indicate that a customer data warehouse should remain in-house rather than be outsourced to an offshore operation?

- A. Time zone differences could impede communications between IT team
- B. Telecommunications cost could be much higher in the first year
- C. Privacy laws could prevent cross-border flow of information
- D. Software development may require more detailed specification

**Answer: C**

#### Explanation:

Privacy laws prohibiting the cross-border flow of personally identifiable information would make it impossible to locate a data warehouse containing customer information in another country. Time zone differences and higher telecommunications costs are more manageable. Software development typically requires more detailed specifications when dealing with offshore operations.

#### NEW QUESTION 397

- (Topic 3)

A retail outlet has introduced radio frequency identification (RFID) tags to create unique serial numbers for all products. Which of the following is the PRIMARY concern associated with this initiative?

- A. Issues of privacy
- B. Wavelength can be absorbed by the human body
- C. RFID tags may not be removable
- D. RFID eliminates line-of-sight reading

**Answer: A**

#### Explanation:

The purchaser of an item will not necessarily be aware of the presence of the tag. If a tagged item is paid for by credit card, it would be possible to tie the unique ID of that item to the identity of the purchaser. Privacy violations are a significant concern because RFID can carry unique identifier numbers. If desired it would be possible for a firm to track individuals who purchase an item containing an RFID. Choices B and C are concerns of less importance. Choice D is not a concern.

#### NEW QUESTION 401

- (Topic 3)

When developing a security architecture, which of the following steps should be executed FIRST?

- A. Developing security procedures
- B. Defining a security policy
- C. Specifying an access control methodology
- D. Defining roles and responsibilities

**Answer: B**

#### Explanation:

Defining a security policy for information and related technology is the first step toward building a security architecture. A security policy communicates a coherent security standard to users, management and technical staff. Security policies will often set the stage in terms of what tools and procedures are needed for an organization. The other choices should be executed only after defining a security policy.

#### NEW QUESTION 406



- (Topic 3)

An IS auditor finds that, in accordance with IS policy, IDs of terminated users are deactivated within 90 days of termination. The IS auditor should:

- A. report that the control is operating effectively since deactivation happens within the time frame stated in the IS policy
- B. verify that user access rights have been granted on a need-to-have basis
- C. recommend changes to the IS policy to ensure deactivation of user IDs upon termination
- D. recommend that activity logs of terminated users be reviewed on a regular basis

**Answer: C**

**Explanation:**

Although a policy provides a reference for performing IS audit assignments, an IS auditor needs to review the adequacy and the appropriateness of the policy. If, in the opinion of the auditor, the time frame defined for deactivation is inappropriate, the auditor needs to communicate this to management and recommend changes to the policy. Though the deactivation happens as stated in the policy, it cannot be concluded that the control is effective. Best practice would require that the ID of a terminated user be deactivated immediately. Verifying that user access rights have been granted on a need-to-have basis is necessary when permissions are granted. Recommending that activity logs of terminated users be reviewed on a regular basis is a good practice, but not as effective as deactivation upon termination.

#### NEW QUESTION 410

- (Topic 3)

IT control objectives are useful to IS auditors, as they provide the basis for understanding the:

- A. desired result or purpose of implementing specific control procedure
- B. best IT security control practices relevant to a specific entity
- C. techniques for securing information
- D. security policy

**Answer: A**

**Explanation:**

An IT control objective is defined as the statement of the desired result or purpose to be achieved by implementing control procedures in a particular IT activity. They provide the actual objectives for implementing controls and may or may not be the best practices. Techniques are the means of achieving an objective, and a security policy is a subset of IT control objectives.

#### NEW QUESTION 413

- (Topic 3)

The initial step in establishing an information security program is the:

- A. development and implementation of an information security standards manual
- B. performance of a comprehensive security control review by the IS auditor
- C. adoption of a corporate information security policy statement
- D. purchase of security access control software

**Answer: C**

**Explanation:**

A policy statement reflects the intent and support provided by executive management for proper security and establishes a starting point for developing the security program.

#### NEW QUESTION 415

- (Topic 3)

The PRIMARY objective of implementing corporate governance by an organization's management is to:

- A. provide strategic direction
- B. control business operation
- C. align IT with business
- D. implement best practice

**Answer: A**

**Explanation:**

Corporate governance is a set of management practices to provide strategic direction, thereby ensuring that goals are achievable, risks are properly addressed and organizational resources are properly utilized. Hence, the primary objective of corporate governance is to provide strategic direction. Based on the strategic direction, business operations are directed and controlled.

#### NEW QUESTION 419

- (Topic 3)

An example of a direct benefit to be derived from a proposed IT-related business investment is:

- A. enhanced reputation
- B. enhanced staff morale
- C. the use of new technology
- D. increased market penetration

**Answer: D**

**Explanation:**

A comprehensive business case for any proposed IT-related business investment should have clearly defined business benefits to enable the expected return to be calculated. These benefits usually fall into two categories: direct and indirect, or soft. Direct benefits usually comprise the quantifiable financial benefits that the new system is expected to generate. The potential benefits of enhanced reputation and enhanced staff morale are difficult to quantify, but should be quantified to the extent possible. IT investments should not be made just for the sake of new technology but should be based on a quantifiable business need.

**NEW QUESTION 423**

- (Topic 3)

To assist an organization in planning for IT investments, an IS auditor should recommend the use of:

- A. project management tool
- B. an object-oriented architecture
- C. tactical planning
- D. enterprise architecture (EA).

**Answer: D**

**Explanation:**

Enterprise architecture (EA) involves documenting the organization's IT assets and processes in a structured manner to facilitate understanding, management and planning for IT investments. It involves both a current state and a representation of an optimized future state. In attempting to complete an EA, organizations can address the problem either from a technology perspective or a business process perspective. Project management does not consider IT investment aspects; it is a tool to aid in delivering projects. Object-oriented architecture is a software development methodology and does not assist in planning for IT investment, while tactical planning is relevant only after high-level IT investment decisions have been made.

**NEW QUESTION 424**

- (Topic 3)

After the merger of two organizations, multiple self-developed legacy applications from both companies are to be replaced by a new common platform. Which of the following would be the GREATEST risk?

- A. Project management and progress reporting is combined in a project management office which is driven by external consultant
- B. The replacement effort consists of several independent projects without integrating the resource allocation in a portfolio management approach
- C. The resources of each of the organizations are inefficiently allocated while they are being familiarized with the other company's legacy system
- D. The new platform will force the business areas of both organizations to change their work processes, which will result in extensive training need

**Answer: B**

**Explanation:**

The efforts should be consolidated to ensure alignment with the overall strategy of the postmerger organization. If resource allocation is not centralized, the separate projects are at risk of overestimating the availability of key knowledge resources for the in-house developed legacy applications. In postmerger integration programs, it is common to form project management offices to ensure standardized and comparable information levels in the planning and reporting structures, and to centralized dependencies of project deliverables or resources. The experience of external consultants can be valuable since project management practices do not require in-depth knowledge of the legacy systems. This can free up resources for functional tasks. It is a good idea to first get familiar with the old systems, to understand what needs to be done in a migration and to evaluate the implications of technical decisions. In most cases, mergers result in application changes and thus in training needs as organizations and processes change to leverage the intended synergy effects of the merger.

**NEW QUESTION 425**

- (Topic 3)

Which of the following is the MOST important function to be performed by IS management when a service has been outsourced?

- A. Ensuring that invoices are paid to the provider
- B. Participating in systems design with the provider
- C. Renegotiating the provider's fees
- D. Monitoring the outsourcing provider's performance

**Answer: D**

**Explanation:**

In an outsourcing environment, the company is dependent on the performance of the service provider. Therefore, it is critical the outsourcing provider's performance be monitored to ensure that services are delivered to the company as required. Payment of invoices is a finance function, which would be completed per contractual requirements. Participating in systems design is a byproduct of monitoring the outsourcing provider's performance, while renegotiating fees is usually a one-time activity.

**NEW QUESTION 429**

- (Topic 3)

To minimize costs and improve service levels an outsourcer should seek which of the following contract clauses?

- A. O/S and hardware refresh frequencies
- B. Gain-sharing performance bonuses
- C. Penalties for noncompliance
- D. Charges tied to variable cost metrics

**Answer: B**

**Explanation:**

Because the outsourcer will share a percentage of the achieved savings, gain-sharing performance bonuses provide a financial incentive to go above and beyond the stated terms of the contract and can lead to cost savings for the client. Refresh frequencies and penalties for noncompliance would only encourage the outsourcer to meet minimum requirements. Similarly, tying charges to variable cost metrics would not encourage the outsourcer to seek additional efficiencies that might benefit the client.

#### NEW QUESTION 432

- (Topic 3)

While conducting an audit of a service provider, an IS auditor observes that the service provider has outsourced a part of the work to another provider. Since the work involves confidential information, the IS auditor's PRIMARY concern should be that the:

- A. requirement for protecting confidentiality of information could be compromised
- B. contract may be terminated because prior permission from the outsourcer was not obtained
- C. other service provider to whom work has been outsourced is not subject to audit
- D. outsourcer will approach the other service provider directly for further work

**Answer:** A

#### Explanation:

Many countries have enacted regulations to protect the confidentiality of information maintained in their countries and/or exchanged with other countries. Where a service provider outsources part of its services to another service provider, there is a potential risk that the confidentiality of the information will be compromised. Choices B and C could be concerns but are not related to ensuring the confidentiality of information. There is no reason why an IS auditor should be concerned with choice D.

#### NEW QUESTION 435

- (Topic 3)

The risks associated with electronic evidence gathering would MOST likely be reduced by an e-mail:

- A. destruction policy
- B. security policy
- C. archive policy
- D. audit policy

**Answer:** C

#### Explanation:

With a policy of well-archived e-mail records, access to or retrieval of specific e-mail records is possible without disclosing other confidential e-mail records. Security and/or audit policies would not address the efficiency of record retrieval, and destroying e-mails may be an illegal act.

#### NEW QUESTION 439

- (Topic 3)

Which of the following is a mechanism for mitigating risks?

- A. Security and control practices
- B. Property and liability insurance
- C. Audit and certification
- D. Contracts and service level agreements (SLAs)

**Answer:** A

#### Explanation:

Risks are mitigated by implementing appropriate security and control practices. Insurance is a mechanism for transferring risk. Audit and certification are mechanisms of risk assurance, while contracts and SLAs are mechanisms of risk allocation.

#### NEW QUESTION 441

- (Topic 3)

A team conducting a risk analysis is having difficulty projecting the financial losses that could result from a risk. To evaluate the potential losses, the team should:

- A. compute the amortization of the related asset
- B. calculate a return on investment (ROI).
- C. apply a qualitative approach
- D. spend the time needed to define exactly the loss amount

**Answer:** C

#### Explanation:

The common practice, when it is difficult to calculate the financial losses, is to take a qualitative approach, in which the manager affected by the risk defines the financial loss in terms of a weighted factor (e.g., one is a very low impact to the business and five is a very high impact). An ROI is computed when there is predictable savings or revenues that can be compared to the investment needed to realize the revenues. Amortization is used in a profit and loss statement, not in computing potential losses. Spending the time needed to define exactly the total amount is normally a wrong approach. If it has been difficult to estimate potential losses (e.g., losses derived from erosion of public image due to a hack attack), that situation is not likely to change, and at the end of the day, the result will be a not well-supported evaluation.

#### NEW QUESTION 445

- (Topic 3)

Which of the following does a lack of adequate security controls represent?

- A. Threat
- B. Asset
- C. Impact
- D. Vulnerability

**Answer:** D

**Explanation:**

The lack of adequate security controls represents a vulnerability, exposing sensitive information and data to the risk of malicious damage, attack or unauthorized access by hackers. This could result in a loss of sensitive information and lead to the loss of goodwill for the organization. A succinct definition of risk is provided by the Guidelines for the Management of IT Security published by the International Organization for Standardization (ISO), which defines risk as the 'potential that a given threat will exploit the vulnerability of an asset or group of assets to cause loss or damage to the assets.' The various elements of the definition are vulnerability, threat, asset and impact. Lack of adequate security functionality in this context is a vulnerability.

#### NEW QUESTION 447

- (Topic 3)

To address the risk of operations staff's failure to perform the daily backup, management requires that the systems administrator sign off on the daily backup. This is an example of risk:

- A. avoidance
- B. transference
- C. mitigation
- D. acceptance

**Answer:** C

**Explanation:**

Mitigation is the strategy that provides for the definition and implementation of controls to address the risk described. Avoidance is a strategy that provides for not implementing certain activities or processes that would incur risk. Transference is the strategy that provides for sharing risk with partners or taking insurance coverage. Acceptance is a strategy that provides for formal acknowledgement of the existence of a risk and the monitoring of that risk.

#### NEW QUESTION 449

- (Topic 3)

An IS auditor reviewing the risk assessment process of an organization should FIRST:

- A. identify the reasonable threats to the information asset
- B. analyze the technical and organizational vulnerabilities
- C. identify and rank the information asset
- D. evaluate the effect of a potential security breach

**Answer:** C

**Explanation:**

Identification and ranking of information assets-e.g., data criticality, locations of assets-will set the tone or scope of how to assess risk in relation to the organizational value of the asset. Second, the threats facing each of the organization's assets should be analyzed according to their value to the organization. Third, weaknesses should be identified so that controls can be evaluated to determine if they mitigate the weaknesses. Fourth, analyze how these weaknesses, in absence of given controls, would impact the organization information assets.

#### NEW QUESTION 454

- (Topic 3)

An IS auditor is reviewing an IT security risk management program. Measures of security risk should:

- A. address all of the network risk
- B. be tracked over time against the IT strategic plan
- C. take into account the entire IT environment
- D. result in the identification of vulnerability tolerance

**Answer:** C

**Explanation:**

When assessing IT security risk, it is important to take into account the entire IT environment. Measures of security risk should focus on those areas with the highest criticality so as to achieve maximum risk reduction at the lowest possible cost. IT strategic plans are not granular enough to provide appropriate measures. Objective metrics must be tracked over time against measurable goals, thus the management of risk is enhanced by comparing today's results against last week, last month, last quarter. Risk measures will profile assets on a network to objectively measure vulnerability risk. They do not identify tolerances.

#### NEW QUESTION 455

- (Topic 3)

As a driver of IT governance, transparency of IT's cost, value and risks is primarily achieved through:

- A. performance measurement
- B. strategic alignment
- C. value delivery
- D. resource management

**Answer:** A

**Explanation:**

Performance measurement includes setting and monitoring measurable objectives of what the IT processes need to deliver (process outcome) and how they deliver it (process capability and performance). Strategic alignment primarily focuses on ensuring linkage of business and IT plans. Value delivery is about executing the value proposition throughout the delivery cycle. Resource management is about the optimal investment in and proper management of critical IT resources. Transparency is primarily achieved through performance measurement as it provides information to the stakeholders on how well the enterprise is performing when compared to objectives.

#### NEW QUESTION 457

- (Topic 3)

Which of the following should be the MOST important consideration when deciding areas of priority for IT governance implementation?

- A. Process maturity
- B. Performance indicators
- C. Business risk
- D. Assurance reports

**Answer:** C

**Explanation:**

Priority should be given to those areas which represent a known risk to the enterprise's operations. The level of process maturity, process performance and audit reports will feed into the decision making process. Those areas that represent real risk to the business should be given priority.

#### NEW QUESTION 459

- (Topic 3)

During an audit, an IS auditor notices that the IT department of a medium-sized organization has no separate risk management function, and the organization's operational risk documentation only contains a few broadly described IT risks. What is the MOST appropriate recommendation in this situation?

- A. Create an IT risk management department and establish an IT risk framework with the aid of external risk management expert
- B. Use common industry standard aids to divide the existing risk documentation into several individual risks which will be easier to handle
- C. No recommendation is necessary since the current approach is appropriate for a medium-sized organization
- D. Establish regular IT risk management meetings to identify and assess risks, and create a mitigation plan as input to the organization's risk management

**Answer:** D

**Explanation:**

Establishing regular meetings is the best way to identify and assess risks in a medium-sized organization, to address responsibilities to the respective management and to keep the risk list and mitigation plans up to date. A medium-sized organization would normally not have a separate IT risk management department. Moreover, the risks are usually manageable enough so that external help would not be needed. While common risks may be covered by common industry standards, they cannot address the specific situation of an organization. Individual risks will not be discovered without a detailed assessment from within the organization. Splitting the one risk position into several is not sufficient.

#### NEW QUESTION 464

- (Topic 3)

The IT balanced scorecard is a business governance tool intended to monitor IT performance evaluation indicators other than:

- A. financial result
- B. customer satisfaction
- C. internal process efficiency
- D. innovation capacity

**Answer:** A

**Explanation:**

Financial results have traditionally been the sole overall performance metric. The IT balanced scorecard (BSC) is an IT business governance tool aimed at monitoring IT performance evaluation indicators other than financial results. The IT BSC considers other key success factors, such as customer satisfaction, innovation capacity and processing.

#### NEW QUESTION 465

- (Topic 4)

When auditing the proposed acquisition of a new computer system, an IS auditor should FIRST establish that:

- A. a clear business case has been approved by management
- B. corporate security standards will be met
- C. users will be involved in the implementation plan
- D. the new system will meet all required user functionality

**Answer:** A

**Explanation:**

The first concern of an IS auditor should be to establish that the proposal meets the needs of the business, and this should be established by a clear business case. Although compliance with security standards is essential, as is meeting the needs of the users and having users involved in the implementation process, it is



too early in the procurement process for these to be an IS auditor's first concern.

#### NEW QUESTION 468

- (Topic 4)

Documentation of a business case used in an IT development project should be retained until:

- A. the end of the system's life cycl
- B. the project is approve
- C. user acceptance of the syste
- D. the system is in productio

**Answer:** A

#### Explanation:

A business case can and should be used throughout the life cycle of the product. It serves as an anchor for new (management) personnel, helps to maintain focus and provides valuable information on estimates vs. actuals. Questions like, 'why dowe do that,"what was the original intent' and 'how did we perform against the plan' can be answered, and lessons for developing future business cases can be learned. During the development phase of a project one shouldalways validate the business case, as it is a good management instrument. After finishing a project and entering production, the business case and all the completed research are valuable sources of information that should be kept for further reference

#### NEW QUESTION 469

- (Topic 4)

Which of the following risks could result from inadequate software baselining?

- A. Scope creep
- B. Sign-off delays
- C. Software integrity violations
- D. inadequate controls

**Answer:** A

#### Explanation:

A software baseline is the cut-off point in the design and development of a system beyond which additional requirements or modifications to the design do not or cannot occur without undergoing formal strict procedures for approval based on a businesscost-benefit analysis. Failure to adequately manage the requirements of a system through baselining can result in a number of risks. Foremost among these risks is scope creep, the process through which requirements change during development. ChoicesB, C and D may not always result, but choice A is inevitable.

#### NEW QUESTION 473

- (Topic 4)

Which of the following is a characteristic of timebox management?

- A. Not suitable for prototyping or rapid application development (RAD)
- B. Eliminates the need for a quality process
- C. Prevents cost overruns and delivery delays
- D. Separates system and user acceptance testing

**Answer:** C

#### Explanation:

Timebox management, by its nature, sets specific time and cost boundaries. It is very suitable for prototyping and RAD, and integrates system and user acceptance testing, but does not eliminate the need for a quality process.

#### NEW QUESTION 474

- (Topic 4)

To minimize the cost of a software project, quality management techniques should be applied:

- A. as close to their writing (i.e., point of origination) as possibl
- B. primarily at project start-up to ensure that the project is established in accordance with organizational governance standard
- C. continuously throughout the project with an emphasis on finding and fixing defects primarily during testing to maximize the defect detection rat
- D. mainly at project close-down to capture lessons learned that can be applied to future project

**Answer:** C

#### Explanation:

While it is important to properly establish a software development project, quality management should be effectively practiced throughout the project. The major source of unexpected costs on most software projects is rework. The general rule is thatthe earlier in the development life cycle that a defect occurs, and the longer it takes to find and fix that defect, the more effort will be needed to correct it. A well-written quality management plan is a good start, but it must also be actively applied. Simply relying on testing to identify defects is a relatively costly and less effective way of achieving software quality. For example, an error in requirements discovered in the testing phase can result in scrapping significant amounts of work. Capturing lessons learned will be too late for the current project. Additionally, applying quality management techniques throughout a project is likely to yield its own insights into the causes of quality problems and assist in staff development.

#### NEW QUESTION 478

- (Topic 4)

When identifying an earlier project completion time, which is to be obtained by paying a premium for early completion, the activities that should be selected are those:

- A. whose sum of activity time is the shortest
- B. that have zero slack time
- C. that give the longest possible completion time
- D. whose sum of slack time is the shortest

**Answer: B**

**Explanation:**

A critical path's activity time is longer than that for any other path through the network. This path is important because if everything goes as scheduled, its length gives the shortest possible completion time for the overall project. Activities on the critical path become candidates for crashing, i.e., for reduction in their time by payment of a premium for early completion. Activities on the critical path have zero slack time and conversely, activities with zero slack time are on a critical path. By successively relaxing activities on a critical path, a curve showing total project costs vs. time can be obtained.

#### NEW QUESTION 483

- (Topic 4)

At the completion of a system development project, a postproject review should include which of the following?

- A. Assessing risks that may lead to downtime after the production release
- B. Identifying lessons learned that may be applicable to future projects
- C. Verifying the controls in the delivered system are working
- D. Ensuring that test data are deleted

**Answer: B**

**Explanation:**

A project team has something to learn from each and every project. As risk assessment is a key issue for project management, it is important for the organization to accumulate lessons learned and integrate them into future projects. An assessment of potential downtime should be made with the operations group and other specialists before implementing a system. Verifying that controls are working should be covered during the acceptance test phase and possibly, again, in the postimplementation review. Test data should be retained for future regression testing.

#### NEW QUESTION 485

- (Topic 4)

An organization is implementing an enterprise resource planning (ERP) application to meet its business objectives. Of the following, who is PRIMARILY responsible for overseeing the project in order to ensure that it is progressing in accordance with the project plan and that it will deliver the expected results?

- A. Project sponsor
- B. System development project team (SDPT)
- C. Project steering committee
- D. User project team (UPT)

**Answer: C**

**Explanation:**

A project steering committee that provides an overall direction for the enterprise resource planning (ERP) implementation project is responsible for reviewing the project's progress to ensure that it will deliver the expected results. A project sponsor is typically the senior manager in charge of the primary business unit that the application will support. The sponsor provides funding for the project and works closely with the project manager to define the critical success factors or metrics for the project. The project sponsor is not responsible for reviewing the progress of the project. A system development project team (SDPT) completes the assigned tasks, works according to the instructions of the project manager and communicates with the user project team. The SDPT is not responsible for reviewing the progress of the project. A user project team (UPT) completes the assigned tasks, communicates effectively with the system development team and works according to the advice of the project manager. A UPT is not responsible for reviewing the progress of the project.

#### NEW QUESTION 487

- (Topic 4)

A manager of a project was not able to implement all audit recommendations by the target date. The IS auditor should:

- A. recommend that the project be halted until the issues are resolved
- B. recommend that compensating controls be implemented
- C. evaluate risks associated with the unresolved issue
- D. recommend that the project manager reallocate test resources to resolve the issue

**Answer: C**

**Explanation:**

It is important to evaluate what the exposure would be when audit recommendations have not been completed by the target date. Based on the evaluation, management can accordingly consider compensating controls, risk acceptance, etc. All other choices might be appropriate only after the risks have been assessed.

#### NEW QUESTION 489

- (Topic 4)

Which of the following types of data validation editing checks is used to determine if a field contains data, and not zeros or blanks?

- A. Check digit



- B. Existence check
- C. Completeness check
- D. Reasonableness check

**Answer:** C

**Explanation:**

A completeness check is used to determine if a field contains data and not zeros or blanks. A check digit is a digit calculated mathematically to ensure original data were not altered. An existence check also checks entered data for agreement to predetermined criteria. A reasonableness check matches input to predetermined reasonable limits or occurrence rates.

#### NEW QUESTION 490

- (Topic 4)

The editing/validation of data entered at a remote site would be performed MOST effectively at the:

- A. central processing site after running the application system
- B. central processing site during the running of the application system
- C. remote processing site after transmission of the data to the central processing site
- D. remote processing site prior to transmission of the data to the central processing site

**Answer:** D

**Explanation:**

It is important that the data entered from a remote site is edited and validated prior to transmission to the central processing site.

#### NEW QUESTION 494

- (Topic 4)

Which of the following will BEST ensure the successful offshore development of business applications?

- A. Stringent contract management practices
- B. Detailed and correctly applied specifications
- C. Awareness of cultural and political differences
- D. Postimplementation reviews

**Answer:** B

**Explanation:**

When dealing with offshore operations, it is essential that detailed specifications be created. Language differences and a lack of interaction between developers and physically remote end users could create gaps in communication in which assumptions and modifications may not be adequately communicated. Contract management practices, cultural and political differences, and postimplementation reviews, although important, are not as pivotal to the success of the project.

#### NEW QUESTION 499

.....

## Thank You for Trying Our Product

### We offer two products:

1st - We have Practice Tests Software with Actual Exam Questions

2nd - Questons and Answers in PDF Format

### CISA Practice Exam Features:

- \* CISA Questions and Answers Updated Frequently
- \* CISA Practice Questions Verified by Expert Senior Certified Staff
- \* CISA Most Realistic Questions that Guarantee you a Pass on Your FirstTry
- \* CISA Practice Test Questions in Multiple Choice Formats and Updatesfor 1 Year

**100% Actual & Verified — Instant Download, Please Click**  
**[Order The CISA Practice Test Here](#)**