



# CompTIA

## Exam Questions 220-1101

CompTIA A+ Certification Exam: Core 1

#### NEW QUESTION 1

Which of the following components enables the input on a mobile device's touch screen?

- A. OLED
- B. Digitizer
- C. Inverter
- D. CMOS sensor

**Answer:** B

#### NEW QUESTION 2

A user connects a smartphone to a laptop. Which of the following types of networks has the user created?

- A. PAN
- B. MAN
- C. WLAN
- D. LAN

**Answer:** A

#### NEW QUESTION 3

A user reports that printed receipts have black smudges over the entire image. The text is still present but is very dark and sometimes illegible. Which of the following are the MOST likely cause and solution for the printer issue?

- A. The ribbon is jammed and is rubbing on the pape
- B. Clear the bad ribbon and feed it through properly.
- C. The printhead is too ho
- D. Adjust the temperature down and retry printing.
- E. The printer is loaded with the wrong type of pape
- F. Replace the receipt paper with carbon paper.
- G. The blue ink cartridge was loaded with black in
- H. Put in the correct ink and clean the printhead.

**Answer:** C

#### NEW QUESTION 4

Several users who share a multifunction printer in an office have reported unintended, thin, vertical lines that cover the entire height of every page printed from the printer. Which of the following steps should a technician complete in order to MOST likely resolve this issue?

- A. Replace the printer paper with a new ream.
- B. Clear the print spooler on each computer.
- C. Reinstall the printer driver on each computer
- D. Perform the drum-cleaning procedure.

**Answer:** D

#### NEW QUESTION 5

A technician replaced a motherboard on a server, and now the 64-bit hypervisor is not loading correctly. Which of the following needs to be enabled for the hypervisor to run?

- A. Hardware prefetcher
- B. Hyperthreading
- C. vPro
- D. VT-d

**Answer:** D

#### NEW QUESTION 6

A user submitted a ticket to report an issue with a new printer that is no longer accepting new print jobs. The technician verifies the printer is on and notices the printer LCD screen has the following error message:  
Paper Jam, Jam in fuser.

Which of the following is the MOST efficient next step the technician should complete?

- A. Apply a maintenance kit to the printer
- B. Check the printer paper path to locate any obstructions.
- C. Turn the printer on and off to see if the error clears.
- D. Replace the fuser.

**Answer:** B

#### NEW QUESTION 7

A technician needs to fix a Cat 5 cable issue. The cable, which is connected to a network jack, fails when it is moved around. Which of the following items must the technician use to fix the issue?  
(Select TWO).

- A. Scissors
- B. Network tap
- C. Magnetized screwdriver
- D. Tone generator
- E. RJ45 connector
- F. Crimper

**Answer:** AE

#### NEW QUESTION 8

An end user reports that the time and date on a desktop resets after shutdown, and subsequently, the device reboots. The next day, the desktop does not load the OS and is stuck at a black screen with the following message:

Which of the following would be the BEST action to take next?

- A. Change the motherboard.
- B. Reseat the motherboard power connections.
- C. Replace the CMOS battery.
- D. Restore the BIOS to factory default settings.

**Answer:** C

#### NEW QUESTION 9

A technician needs to add storage to a workstation. The workstation does not have room to add any internal storage, so the technician plans to add an external storage device. Which of the following connection types should the technician MOST likely use?

- A. SCSI
- B. eSATA
- C. PCIe
- D. NVMe

**Answer:** B

#### NEW QUESTION 10

A technician is commissioning a workstation that is required to have mirrored storage, utilizing two 4TB drives that support one failure. Which of the following BEST meets these requirements?

- A. RAID 0
- B. RAID 1
- C. RAID 5
- D. RAID 10

**Answer:** B

#### NEW QUESTION 10

A customer is using a satellite internet connection that is experiencing slowness. A technician notices high latency while pinging, but the download test is performing perfectly with very good download speeds. Which of the following represents the NEXT action the technician should perform?

- A. Restart the modem and run an online internet connection and speed diagnostic tool.
- B. Guide the customer on how to upgrade the internet plan with the provider in order to improve latency.
- C. Explain to the customer this is not an issue; this situation is normal for this type of internet connection.
- D. Replace the modem because it is not working correctly based on the test result.

**Answer:** A

#### NEW QUESTION 12

A small ISP has hired a new technician Joe, the new technician, is being trained to configure customers' home networks. The training instructor gives the technician a starter kit with cables, cable ends, and other network equipment and asks him to build a working network.

The computer should be connected to have internet connectivity and the phone should be connected to have a dial tone.

##### INSTRUCTIONS

Use the appropriate cables, cable ends, tools and equipment to configure the network and connect the components accordingly.

There are 3 steps and the simulation starts on step 1.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

A picture containing text, screenshot, indoor Description automatically generated

Diagram Description automatically generated with medium confidence

**NEW QUESTION 17**

A technician is upgrading a legacy wireless router for a home user. After installing the new router and configuring the SSID to be the same, none of the devices will connect to the network. Which of the following should the technician check NEXT?

- A. HCP pool configuration
- B. MAC filtering list
- C. Wireless protocol settings
- D. ONS servers

**Answer:** B

**NEW QUESTION 22**

A technician is tasked with installing additional RAM in a desktop computer. Which of the following types of RAM is MOST likely to be used?

- A. SODIMM
- B. DDR3
- C. ECC
- D. VRAM

**Answer:** B

**NEW QUESTION 25**

Which of the following describes metered utilization of cloud resources?

- A. Resources provisioned instantly
- B. Payments made only for resources that are used
- C. Resources pooled to increase computing power
- D. Implementation of rapid elasticity

**Answer:** B

**NEW QUESTION 27**

A technician is setting up a device to use two-factor authentication. Which of the following meets this requirement?

- A. Thumbprint/retinal scan
- B. Password/password
- C. Password/thumbprint
- D. Password/PIN

**Answer:** C

**NEW QUESTION 32**

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