

PL-600 Dumps

Microsoft Power Platform Solution Architect

<https://www.certleader.com/PL-600-dumps.html>



NEW QUESTION 1

DRAG DROP - (Topic 1)

You need to recommend solutions to meet the organization's communication needs.

What should you recommend? To answer, drag the appropriate technologies to the correct groups of users. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Technologies	Group of users	Technology
Microsoft Teams	First Up employees	
Power Apps portals	Workers	
Microsoft 365 Business Voice		

Answer:

Technologies	Group of users	Technology
Microsoft Teams	First Up employees	Microsoft Teams
Power Apps portals	Workers	Microsoft 365 Business Voice
Microsoft 365 Business Voice		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Microsoft Teams

First up employees must be able to contact each other by using a secure system to ask and answer questions about medical cases.

Microsoft Teams key capabilities:

? Connected

? Secure

? Managed

? Collaborative and productive Box 2: Microsoft 365 Business Voice

Workers must be able to communicate in near real-time with worker support agents.

Microsoft 365 Business Voice makes it easy for small and medium organizations to turn Microsoft Teams into a powerful and flexible telephone system. It's a replacement for

traditional telephony providers and in-house phone systems that can be difficult and costly to manage.

NEW QUESTION 2

- (Topic 1)

You need to investigate the canvas app functionality issues.

Which two tools can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. App checker
- B. Errors function
- C. Solution checker
- D. Power Platform admin center

Answer: AC

Explanation:

Scenario: The testing team reports that one of the canvas apps is not working as expected. An error message displays as specific pages load.

A: The App checker is now available to help provide a clear list of formula issues in your app, and to provide items to fix to make your app accessible. The App checker is an area that the PowerApps team will continue to invest in, and build on in order help to make debugging, performance and best practice decisions an easier and more guided experience.

C: With the solution checker feature, you can perform a rich static analysis check on your solutions against a set of best practice rules and quickly identify these problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

Reference:

<https://powerapps.microsoft.com/en-us/blog/new-app-checker-helps-you-fix-errors-and-make-accessible-apps/>

NEW QUESTION 3

- (Topic 1)

You need to recommend technology for accessing historical job placement data. What should you recommend?

- A. Power Virtual Agents chatbots
- B. Virtual tables
- C. Power BI
- D. Power Automate flows

Answer: B

Explanation:

A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external

rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.

Scenario:

? First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

? The company plans to reference historical data in the existing system. The records held in these systems will not be migrated to the new solution except for medication information.

? The solution must provide a worker appointment booking system that can access worker historical job placement data.

? First Up staff members must be able to view and update worker records. They must be able to see current and historical job placement data on the same form in the new solution.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-virtual-entities>

NEW QUESTION 4

- (Topic 1)

You need to recommend a solution for handling data entry requirements for the mobile audit teams.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Scenario:

Audit teams must have the ability to view worker information on their mobile devices. Audit teams must be able to record data during visits to locations where workers are placed.

When you create an app, or someone shares an app with you, you can run that app on the Power Apps mobile app or in a web browser.

Reference:

<https://docs.microsoft.com/en-us/powerapps/user/run-app-browser>

NEW QUESTION 5

HOTSPOT - (Topic 1)

You need to recommend methods to resolve the organization's issues.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Issue	Resolution method
Users cannot see Power BI reports.	<div style="border: 1px solid gray; padding: 5px;"><div style="border-bottom: 1px solid gray; padding-bottom: 2px;">Add users to Microsoft 365.</div><div style="border-bottom: 1px solid gray; padding-bottom: 2px;">Assign Power BI licenses to users.</div><div style="padding-bottom: 2px;">Configure an on-premises data gateway.</div></div>
Historical data does not appear in reports.	<div style="border: 1px solid gray; padding: 5px;"><div style="border-bottom: 1px solid gray; padding-bottom: 2px;">Configure Azure Data Lake.</div><div style="border-bottom: 1px solid gray; padding-bottom: 2px;">Configure a custom connector.</div><div style="padding-bottom: 2px;">Configure an on-premises data gateway.</div></div>

Answer:

Issue	Resolution method
Users cannot see Power BI reports.	<div data-bbox="779 1077 1407 1121" style="border: 1px solid #ccc; padding: 2px;">▼</div> <div data-bbox="779 1121 1407 1261" style="border: 1px solid #ccc; padding: 2px;"><ul style="list-style-type: none"><li data-bbox="779 1130 1407 1175">Add users to Microsoft 365.<li data-bbox="779 1175 1407 1219">Assign Power BI licenses to users.<li data-bbox="779 1219 1407 1261">Configure an on-premises data gateway.</div>
Historical data does not appear in reports.	<div data-bbox="779 1332 1407 1377" style="border: 1px solid #ccc; padding: 2px;">▼</div> <div data-bbox="779 1377 1407 1519" style="border: 1px solid #ccc; padding: 2px;"><ul style="list-style-type: none"><li data-bbox="779 1386 1407 1430">Configure Azure Data Lake.<li data-bbox="779 1430 1407 1475">Configure a custom connector.<li data-bbox="779 1475 1407 1519">Configure an on-premises data gateway.</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Add users to Microsoft 365.

Scenario: Users cannot view Power BI reports within the Power Platform apps.

Issue: The people you share with may see a locked tile in a dashboard, or a "Permission required" message when they try to view a report.

Solution: You need to grant them permission to the underlying dataset.

? Go to the All or the Datasets + dataflows tab in your content list.

? Select More options (...) next to a dataset, then select Manage permissions.

? Select Add user.

? Enter the full email addresses for individuals, distribution groups, or security groups.

? Select Grant access.

Box 2: Configure an on-premises data gateway.

Scenario: The company plans to reference historical data in the [on-premises] existing system. The records held in these systems will not be migrated to the new solution except for medication information.

The on-premises data gateway acts as a bridge to provide quick and secure data transfer between on-premises data (data that isn't in the cloud) and several Microsoft cloud services. These cloud services include Power BI, PowerApps, Power Automate, Azure Analysis Services, and Azure Logic Apps. By using a gateway, organizations can keep databases and other data sources on their on-premises networks, yet securely use that on-premises data in cloud services.

NEW QUESTION 6

- (Topic 2)

You need to recommend the field type to use for configuring meal selections during reservation.

Which field type should you recommend?

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Scenario:

? Customers can select a meal when they make a reservation and can save the meal choices as a customer preference.

? The company offers two types of meals: standard and vegetarian. Meal types can be temporarily unavailable. The airline is considering offering other meal types, such as gluten-free and low-sodium options.

In PowerApps Option set is one of the field types you can use in your Entity. The information type that Option Set stores is a list of text values. And here comes the Option Set advantage – once you define its text values you can centrally managed it.

Example:



Reference:

<https://michalguzowski.pl/how-to-work-with-option-set-in-powerapps/>

NEW QUESTION 7

- (Topic 2)

You need to create an Agent security role.

Which three actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Add security to the seat entity and assign users to the Agents role.
- B. Add security to the Core Records and assign users to the Customer Service Representative role.
- C. Copy the Microsoft Dataverse Basic User role.
- D. Rename the Customer Service Representative role to Agents.
- E. Copy the Customer Service Representative role.
- F. Name the new role Agents.

Answer: BEF

Explanation:

Scenario: The security rule for agents must contain the privileges in the default Customer Service Representative security role.

Create a security role by Copy Role:

Step 1 (E): Copy the Customer Service Representative role. Step 2 (F): Select the New Role Name.

Step 3: (B): When Copying Role is complete, navigate to each tab, ie Core Records, Business Management, Customization, etc.

Set the privileges on each tab. Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/create-edit-security-role>

NEW QUESTION 8

DRAG DROP - (Topic 2)

You need to recommend a solution for integrating luggage information.

What should you recommend? To answer, drag the appropriate types to the correct tables. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Types	Table	Type
Custom table	Luggage	
Virtual table	Passenger	
Activity table		
Custom activity table		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Luggage: Custom activity table

An activity can be thought of as any action for which an entry can be made on a calendar. An activity has time dimensions (start time, stop time, due date, and duration) that help determine when the action occurred or will occur. Activities also contain data that helps determine what action the activity represents, for example, subject and description.

Passenger: Customer table

The account and contact tables in Microsoft Dataverse are essential for identifying and managing customers, selling products and services, and providing superior service to the customers. A customer address table is used to store address and shipping information for a customer.

Scenario: The company has a custom app for managing and tracking passenger luggage. The app uses Microsoft Dataverse.

Agents need to view which pieces of luggage match to each passenger, and then need to add the total on the passenger record.

NEW QUESTION 9

- (Topic 2)

You need to provide the IT specialists with design diagrams. What should you provide?

- A. Business process modeler (BPM) B AI Builder
- B. Entity relationship diagram (ERD)
- C. Dynamics 365 Product Visualize

Answer: A

Explanation:

Scenario: IT specialists want to design Power BI reports. They need to understand the underlying table relationships of the system.

Business process modeler (BPM) in Microsoft Dynamics Lifecycle Services (LCS) is a tool that you can use to create, view, and modify repeatable implementations that are based on business process libraries. BPM helps you align your business processes with industry- standard processes that are described by the American Productivity & Quality Center

(APQC)

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/bpm-overview>

NEW QUESTION 10

HOTSPOT - (Topic 2)

You need to recommend a collaboration tool for each group.

Which tool should you use? To answer, select the appropriate tool in the answer area.

NOTE: Each correct selection is worth one point.

Group	Tool
Maintenance supervisors	<div style="border: 1px solid black; padding: 2px;"><div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;">▼</div><ul style="list-style-type: none">Microsoft TeamsNotesPower Apps portalPosts</div>
Aircraft maintenance vendors	<div style="border: 1px solid black; padding: 2px;"><div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;">▼</div><ul style="list-style-type: none">Dynamics 365 WorkspaceNotesPower Apps portalPosts</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Microsoft Teams

Maintenance supervisors must not have access to Dynamics 365 Customer Service. The supervisors must be able to communicate with the contracts team about contracts.

Box 2: Dynamics 365 Workspace

Aircraft maintenance vendors must have only view and upload privileges to their invoices and receipts.

The Expense management mobile workspace lets users capture and upload a receipt, so that they can attach it to an expense report later.

NEW QUESTION 10

HOTSPOT - (Topic 3)

You need to recommend solutions to meet the inspection requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Solution

View, assign, and resolve inspection bottlenecks.

▼
Booking rules
Schedule board
Proficiency models

Automatically input measurement readings from inspection gauges

▼
Custom connector
Azure IoT Hub connector
Azure IoT Central connector
Microsoft Dataverse connector

Answer:

Requirement

Solution

View, assign, and resolve inspection bottlenecks.

▼
<u>Booking rules</u>
<u>Schedule board</u>
Proficiency models

Automatically input measurement readings from inspection gauges

▼
Custom connector
Azure IoT Hub connector
<u>Azure IoT Central connector</u>
Microsoft Dataverse connector

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Schedule board

The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make.

Box 2: Azure IoT Central connector

Information about each machine produced must be transferred to Dynamics 365 Field Service.

The difference between IoT hub and IoT central is that IoT is an application platform that simplifies the creation of Internet of Things solutions. IoT central helps to reduce the challenges of implementing IoT development, operations, and management. IoT Central is a fully managed Software as a Service solution.

Note: There are three ways you can use to connect IoT-enabled devices into the Field Service solution:

- ? Connected Field Service for Azure IoT Central
- ? Connected Field Service for Azure IoT Hub
- ? Connected Field Service for non-Azure IoT providers using the extensible IoT provider framework

NEW QUESTION 13

HOTSPOT - (Topic 3)

You need to recommend a solution to meet user interface requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Solution

Visual representation of gauge readings with minimum and maximum tolerances.

▼
Create and embed a Power BI radial gauge.
Create and embed a custom visualization component.
Create and embed a standard Power Apps donut chart.

Add visibility to the manufacturing inspection records for onsite technicians.

▼
Configure mobile offline synchronization.
Add an inspection order to the work order form
Modify the sitemap for Dynamics 365 Field Service.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Create and embed a Power BI radial gauge

A radial gauge chart has a circular arc and shows a single value that measures progress toward a goal or a Key Performance Indicator (KPI). The line (or needle) represents the goal or target value. The shading represents the progress toward that goal. The value inside the arc represents the progress value. Power BI spreads all possible values evenly along the arc, from the minimum (left-most value) to the maximum (right-most value).



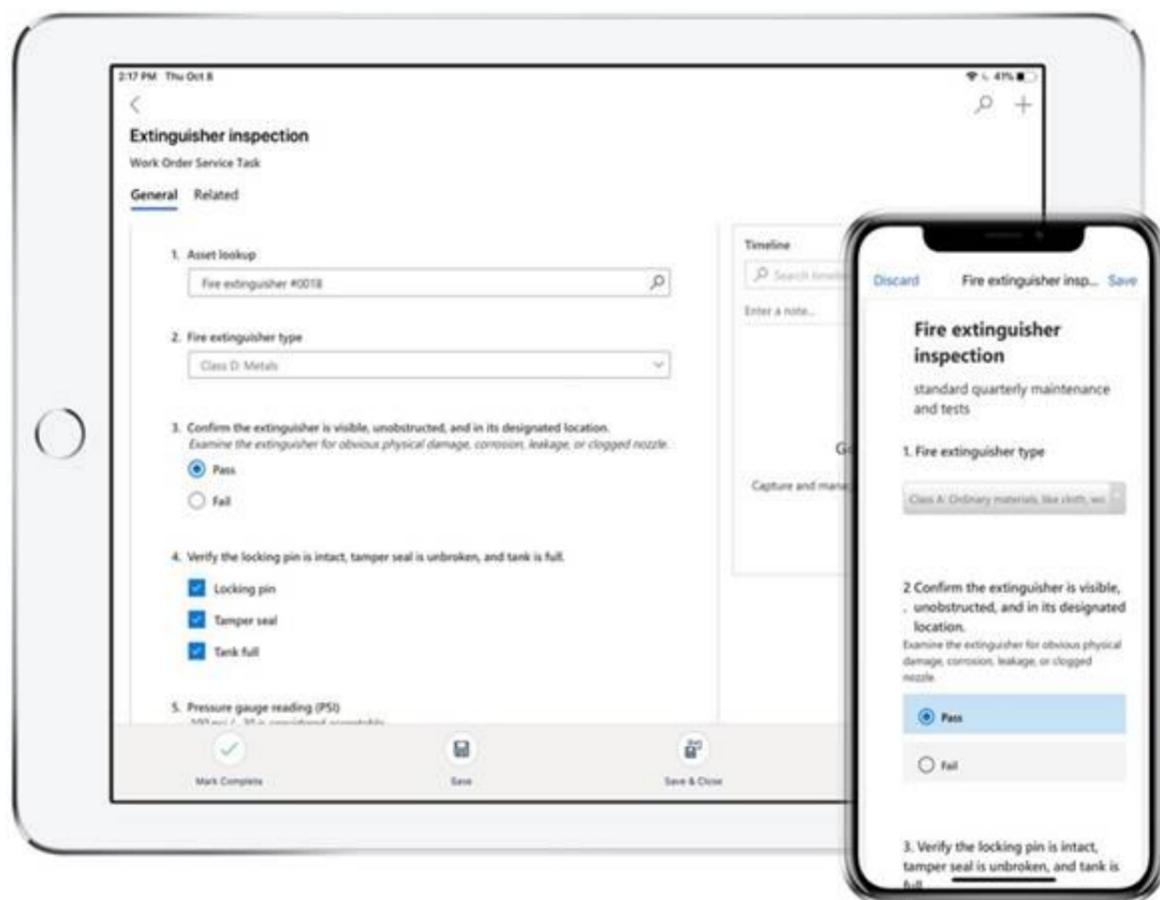
In this example, you're a car retailer tracking the sales team's average sales per month. The needle represents a 140 cars sales goal. The minimum possible average sales is 0 and the maximum is 200. The blue shading shows that the team is averaging approximately 120 sales this month.

Box 2: Add an inspection order to the work order form

You can add inspections to work orders in Dynamics 365 Field Service.

Field Service inspections are digital forms that technicians use to quickly and easily answer a list of questions as part of a work order. The list of questions can include safety protocols, pass-and-fail tests for a customer asset, an interview with a customer, or other audits and assessments performed before, during, or after a work order.

Example:



NEW QUESTION 17

- (Topic 3)

You need to recommend an environment for the inspection solution. Where should you recommend installing the solution?

- A. within the Dynamics 365 Field Service environment
- B. in a separate Microsoft Dataverse environment in the same instance as the Dynamics 365 Field Service environment
- C. in a separate Dataverse environment with Dynamics 365 apps enabled
- D. within the default Dynamics 365 Field Service environment

Answer: A

NEW QUESTION 18

- (Topic 4)

An organization plans to implement a solution to deliver the complete sales process for its sales teams. The organization does NOT have any physical barcode scanners.

To meet the organization business requirements, the proposed solution must include the following capabilities:

- ? Create and qualify leads to contacts
- ? Generate quotes and convert quotes to orders
- ? Scan product barcodes as part of the order generation process

You need to recommend a solution to help the organization achieve its business requirements.

What should you recommend?

- A. Dynamics 365 mobile app and a Power Apps canvas app

- B. Dynamics 365 for Phones only
- C. Dynamics 365 Customer Service and Dynamics 365 Sales
- D. Unified Service Desk

Answer: A

Explanation:

There is barcode scanner control in Power Apps. The control opens a native scanner on an Android or iOS device. The scanner automatically detects a barcode, a QR code, or a data- matrix code when in view.

Use the Dynamics 365 for phones or Dynamics 365 for tablets app to run customer engagement apps (such as Dynamics 365 Sales, Dynamics 365 Customer Service, and Dynamics 365 Marketing), built on Microsoft Dataverse on your mobile device.

Reference:
<https://docs.microsoft.com/en-us/dynamics365/field-service/mobile-power-app-system- barcode-scanning>
<https://docs.microsoft.com/en-us/dynamics365/mobile-app/overview>

NEW QUESTION 20

- (Topic 4)

You are designing a Microsoft Power Platform solution for an automobile parts manufacturer. You create the following tables:

Table	Comments
Assemblies	For each assembly record, there will be one or more rows in the Parts table. When the ownership for an assembly record changes, the related parts records must be updated.
Parts	Rows in the Parts table must not be deleted when an assembly is deleted.

You need to recommend a relationship behavior. Which relationship behavior should you recommend?

- A. Referential, Restrict Delete
- B. Custom
- C. Parental
- D. Referential, Remove Link

Answer: A

Explanation:

Restrict Delete: Prevent the Referenced table record from being deleted when referencing tables exist.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entity-relationship-cascading-behavior>

NEW QUESTION 24

DRAG DROP - (Topic 4)

You are designing a data model for a Microsoft Power Platform solution. The data model must meet the following requirements:

- When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.
- When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.

You need to recommend cascading strategies for the data model.

Which cascading strategy should you recommend? To answer, drag the appropriate cascading strategies to the correct requirements. Each cascading strategy may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.

Cascading strategies

- Cascade All
- Cascade Active
- Cascade User Owned
- Cascade None

Requirement

When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.

When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.

Cascading strategy

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Cascading strategies

- Cascade All
- Cascade Active
- Cascade User Owned
- Cascade None

Requirement

When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.

When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.

Cascading strategy

Cascade All

Cascade User Owned

NEW QUESTION 28

- (Topic 4)

A company provides mobile diagnostic imaging services. You are designing a Power Apps solution to manage patient appointments and procedures. Patient records are stored within the company's cloud patient billing system. The patient ID must be the only information stored within the app. The patient name and date of birth must be visible to the technician to verify the patient's identity. You need to recommend a solution to display the patient information. What should you recommend?

- A. Virtual table
- B. Business rule
- C. Privacy preference
- D. Data gateway
- E. Custom dataflow

Answer: A

Explanation:

A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external data source. Virtual tables appear in your app to users as regular table rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-virtual-entities>

NEW QUESTION 29

- (Topic 4)

A company provides professional development certifications to technologies around the world. The company uses multiple call centers to support customers. The company plans to implement Dynamics 365 Customer Service.

The company must increase productivity for call center employees. The solution must meet the following requirements:

- ? Handle multiple customer interactions at once
- ? Ensure that users can access information from several business applications.
- ? Interact with customers by using the following channels: chat, phone calls, emails, and online reviews.
- ? Implement all functionality in a single interface.

You need to recommend a solution that meets the requirements of the company. What should you recommend?

- A. Omnichannel for Customer Service
- B. Live Assist for Microsoft Dynamics 365 Powered by CafeX
- C. LinkedIn connector
- D. Unified Service Desk

Answer: A

Explanation:

Omnichannel for Customer Service is a robust application that extends the power of Dynamics 365 Customer Service to enable organizations to instantly connect and engage with their customers via channels like Live Chat and SMS.

Omnichannel for Customer Service also provides a modern, customizable, high-productivity app that allows agents to engage with customers across different channels. The application offers contextual customer identification, real-time notification, integrated communication, and agent productivity tools like KB integration, search, and case creation

to ensure agents are effective.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/introduction-omnichannel>

NEW QUESTION 30

HOTSPOT - (Topic 4)

A food distribution terminal uses Microsoft Dynamics 365 Field Service and Microsoft Dynamics 365 Supply Chain Management to manage inventory and fulfill customer orders. Customers place custom orders through a Power Pages customer portal. Customers can enter different receiving times and dates on fresh produce order lines.

The terminal needs to expose fresh produce order details from Dynamics 365 to its customers in the portal. Customers can control how much detail they see in the portal.

You need to design a solution that meets the requirements. Which mechanism should you use for each requirement?

To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Mechanism
Retrieve data representing fresh produce details.	<ul style="list-style-type: none"> Custom connector Basic form Data gateway Advanced form Custom connector
Expose the fresh produce details.	<ul style="list-style-type: none"> Portal Management app Portal Management app Customer Service Insights Microsoft Power Platform admin center Microsoft 365 Apps admin center

Answer:

Answer Area

Requirement	Mechanism
Retrieve data representing fresh produce details.	<ul style="list-style-type: none"> Custom connector Basic form Data gateway Advanced form Custom connector
Expose the fresh produce details.	<ul style="list-style-type: none"> Portal Management app Portal Management app Customer Service Insights Microsoft Power Platform admin center Microsoft 365 Apps admin center

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 34

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Create a custom connector. Create a cloud flow for approval and use the custom connector to add data to the SQL Server database.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

NEW QUESTION 36

- (Topic 4)

A company has a website that contains a form named Contact Us. Data from completed forms is saved to a shared document. An office administrator periodically reviews the document. The office administrator sends new submissions to another employee who creates contacts or updates existing contacts.

You need to recommend a solution to automate the process.

What should you recommend?

- A. Excel Online Connector
- B. Dynamics 365 Customer Insights
- C. Dynamics 365 Customer Service
- D. Dynamics 365 Marketing

Answer: D

Explanation:

Microsoft designed Customer Insights to allow organizations to map, match, merge, and enrich customerbased data from different sources. A classic scenario would be to merge data from customer service software, like Freshdesk, and online sales, such as Shopware, into one source for reporting and further data analysis.

Reference:

<https://msdynamicsworld.com/story/microsoft-dynamics-365-customer-insights-overview>

NEW QUESTION 40

DRAG DROP - (Topic 4)

You need to recommend methods for assigning security to each group of users. The customer provides the following requirements:

? Customers need the ability to submit a case through an online portal.

? Portal must handle 75 concurrent users submitting cases.

? Service data must be retained for at least six years.

You need to determine which requirements are functional or non-functional.

Which requirements are functional or non-functional? To answer, drag the appropriate types to the correct requirements. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Types	Requirement	Type
Functional	Customers need the ability to submit a case through an online portal.	
Non-functional	Portal must handle 75 current users submitting cases.	
	Service data must be retained for at least six years.	

Answer:

Types	Requirement	Type
Functional	Customers need the ability to submit a case through an online portal.	Functional
Non-functional	Portal must handle 75 current users submitting cases.	Non-functional
	Service data must be retained for at least six years.	Non-functional

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Functional

Functional requirements describe what the solution needs to do or its behaviors.

Box 2: Non-functional

Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.

Box 3: Non-functional

Examples of common non-functional requirement types include:

- ? Availability
- ? Compliance/regulatory
- ? Data retention/residency
- ? Performance (response time, and so on)
- ? Privacy
- ? Recovery time
- ? Security
- ? Scalability

NEW QUESTION 45

- (Topic 4)

You are designing a Microsoft Power Platform solution for a company that has multiple Microsoft Dataverse environments. You need to prevent specific users from accessing specific environments. What should you do?

- A. Remove all security roles from the users of the specific environments.
- B. Remove the user from the business unit.
- C. Remove the user from all security groups.
- D. Remove the user from all teams.

Answer: A

Explanation:

Microsoft Dataverse uses a role-based security model to help secure access to the database. Security roles can be used to configure environment-wide access to all resources in the environment.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/database-security>

NEW QUESTION 49

- (Topic 4)

A company has a Power Platform solution that integrates with a third-party system. The client reports that unexpected updates are being made to the Accounts table. You need to determine the root cause of the issue.

In which three locations should you investigate? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Audit summary view
- B. Solution history
- C. SDK Message Processing Steps
- D. Plug-in trace log
- E. System job run history

Answer: ABD

Explanation:

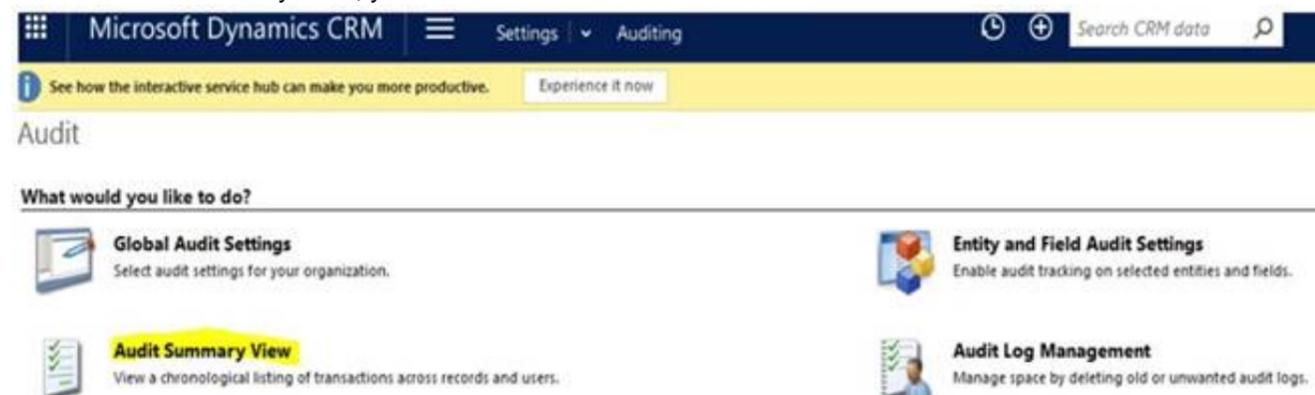
A: How to View Auditing Log Details?

System administrators can see activities for the entities that are enabled for audit logging. To view the audit logs:

? Go to Settings > System > Auditing.

? Choose Audit Summary View.

? Under Audit Summary View, you will see the list of audit entries



B: You can view details about solution operations from the Solutions area of Power Apps. An operation can be a solution import, export, or uninstall. The solution history displays information such as solution version, solution publisher, type of operation, operation start and end time, and operation status.

D: Trace log records are written to the PluginTraceLog Table. Writing of these records is controlled by the trace settings mentioned in

Enable trace logging.

This data can be found in model-driven applications by navigating to Settings and choosing the Plug-in Trace Log tile.

Reference:

<https://www.sherweb.com/blog/dynamics-365/audits-dynamics-365/> <https://docs.microsoft.com/en-us/powerapps/developer/data-platform/logging-tracing>

NEW QUESTION 50

- (Topic 4)

A pharma company uses a proprietary system to manage its chemical experiments. The company uses Microsoft Dynamics 365 Project Operations to manage lab staff and resources.

Employees manually update Project Operations data with data from their proprietary system as needed. Employees are not able to provide a definite schema for their data.

You need to provide a solution that will allow employees to configure their own automatic updates.

Which component should you use?

- A. Dataflows
- B. Custom connectors
- C. Data gateways
- D. Microsoft Power Automate flows

Answer: D

NEW QUESTION 51

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Install the Power Automate app in Microsoft Teams. Create a cloud flow for approval to add data to the SQL Server database.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 56

DRAG DROP - (Topic 4)

You are designing a business strategy for a client who has a Power Platform solution. The client works with critical data where any data loss creates a high risk.

You need to document the failover process for the stakeholders.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Answer Area

- If the second call is successful, the application continues normally.
- The application makes a service call to the datacenter.
- The application receives an exception after attempting the service call.
- The application automatically tries the call again.
- The application redirects calls to an on-premises server.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

Answer Area

- If the second call is successful, the application continues normally.
- The application makes a service call to the datacenter.
- The application receives an exception after attempting the service call.
- The application automatically tries the call again.
- The application redirects calls to an on-premises server.



- The application makes a service call to the datacenter.
 - The application receives an exception after attempting the service call.
 - The application redirects calls to an on-premises server.

NEW QUESTION 59

DRAG DROP - (Topic 4)

You are overseeing the data migration for a Microsoft Power Platform solution.

The migration team is performing a test migration with a subset of data. The migration team reports the following findings:

- ? Users who own account rows are receiving system generated emails.
- ? Data that is not part of the migration is being added to the Contact and Appointment tables.
- ? The size of the log listed on the Power Platform admin center Capacity page has increased significantly.

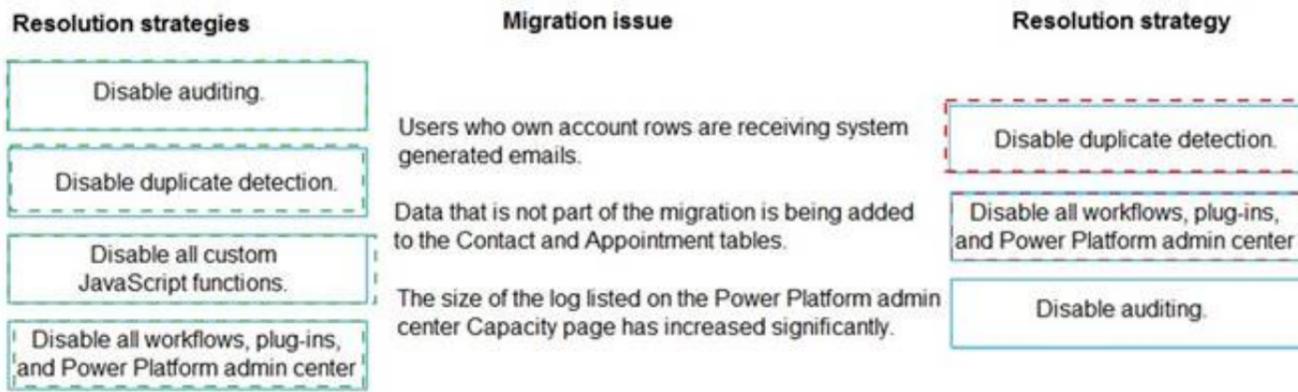
You need to recommend strategies to resolve the reported issues.

What should you recommend? To answer, drag the appropriate resolution to the correct migration problem. Each resolution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Resolution strategies	Migration issue	Resolution strategy
Disable auditing.	Users who own account rows are receiving system generated emails.	
Disable duplicate detection.	Data that is not part of the migration is being added to the Contact and Appointment tables.	
Disable all custom JavaScript functions.	The size of the log listed on the Power Platform admin center Capacity page has increased significantly.	
Disable all workflows, plug-ins, and Power Platform admin center		

Answer:



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Disable duplicate detection
Duplicate detection has rules for sending emails.
Box 2: Disable all workflows, plug-ins, and Power Platform admin center
Box 3: Disable auditing
Auditing affects the size of the log file.

NEW QUESTION 60

- (Topic 4)

A company has a list of contacts in a Microsoft Excel file. The company wants to load the contact information into a Microsoft Power Platform solution. You need to recommend a data-loading solution. What should you recommend?

- A. Add the contacts to a static worksheet
- B. Use the Excel Template feature
- C. Use the import from Excel feature.

Answer: B

NEW QUESTION 63

HOTSPOT - (Topic 4)

You are designing a Microsoft Power Platform solution for a national repair service. The service has a 24-hour call center for customers to call and schedule repairs. The solution dispatches a technician to troubleshoot and repair customer issues. Customers sign into a customer portal to view and log information concerning the repairs.

The repair service contracts with third party technicians for repair jobs The solution must meet the following requirements:

- Dispatch technicians to troubleshoot and repair customer issues
- Call center must log customer issues.
- Third -party technicians must be able to access assigned repair service jobs. You need to recommend an authentication strategy.

Which authentication models should you use? To answer, select the appropriate options in the answer area.

Answer Area

User type

Authentication model

Call center employee

- Azure AD and a security role
- Azure AD and a web role
- Authenticated user and a security role
- Authenticated user and a web role

Repair service customer

- Azure AD and a security role
- Azure AD and a web role
- Authenticated user and a security role
- Authenticated user and a web role

Third-party technician

- Azure AD and a security role
- Azure AD and a web role
- Authenticated user and a security role
- Authenticated user and a web role

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

User type

Authentication model

Call center employee

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

Repair service customer

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

Third-party technician

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

NEW QUESTION 64

DRAG DROP - (Topic 4)

A company plans to integrate Microsoft Power Platform with existing systems, including Microsoft Dynamics 365 Omni channel for Customer Service. You need to recommend a solution for each requirement.

Which components should you recommend for the requirements?

To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

<p>Solutions</p> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Custom API</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Custom pages</div> <div style="border: 1px solid gray; padding: 2px;">Microsoft Power Virtual Agent</div>	<p>Requirement</p> <p>Display information about the contact in the Omnichannel app.</p> <p>Ensure only tables needed are exposed for integration purposes.</p> <p>Display data hierarchy from other systems within Dynamics 365 without saving the data within Microsoft Dataverse.</p>	<p>Solution</p> <div style="border: 1px solid gray; height: 15px; width: 100%; margin-bottom: 2px;"></div> <div style="border: 1px solid gray; height: 15px; width: 100%; margin-bottom: 2px;"></div> <div style="border: 1px solid gray; height: 15px; width: 100%;"></div>
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- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

<p>Solutions</p> <div style="border: 1px dashed gray; padding: 2px; margin-bottom: 2px;">Custom API</div> <div style="border: 1px dashed gray; padding: 2px; margin-bottom: 2px;">Custom pages</div> <div style="border: 1px dashed gray; padding: 2px;">Microsoft Power Virtual Agent</div>	<p>Requirement</p> <p>Display information about the contact in the Omnichannel app.</p> <p>Ensure only tables needed are exposed for integration purposes.</p> <p>Display data hierarchy from other systems within Dynamics 365 without saving the data within Microsoft Dataverse.</p>	<p>Solution</p> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Microsoft Power Virtual Agent</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Custom API</div> <div style="border: 1px solid gray; padding: 2px;">Custom pages</div>
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NEW QUESTION 65

- (Topic 4)

You are a Power Platform consultant for an internet support company. The company lacks a budget to buy third-party ISVs or add-ons.

The company requires a new system that achieves the following:

- ? All support issues must come in by email, need to be logged, and assigned to the support group.
- ? Accounts must synchronize with the parent company Oracle database.
- ? Reports must be sent to the executives on a weekly basis.
- ? No custom code will be used in the system.

You need to recommend the components that should be configured.

Which two components should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Power Virtual Agents
- B. Microsoft Dataverse
- C. server-side synchronization
- D. Microsoft Customer Voice

Answer: BD

Explanation:

The Dynamics 365 Customer Voice data is stored in Microsoft Dataverse.

Dynamics 365 Customer Voice is an enterprise feedback management application you can use to easily keep track of the customer metrics that matter the most to your business. ... It provides a personalized experience, enabling you to collect customer feedback and get relevant insights quickly and easily, all in a few clicks.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-voice/about> <https://docs.microsoft.com/en-us/dynamics365/customer-voice/data-flow>

NEW QUESTION 70

DRAG DROP - (Topic 4)

You are a Microsoft Power Platform architect. You have identified several project risks.

You need to categorize potential risks that are specific to your customer.

How should you categorize the risks? To answer, drag the appropriate categories to the correct risks. Each category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 71

HOTSPOT - (Topic 4)

A company plans to use a combination of model-driven and canvas apps for data interaction and Power BI for data reporting. The company has the following requirements:

- Share a canvas app with the auditor team.
- Ensure account balance values in Power BI are only viewable by the investment team.
- Streamline user administration and role assignment.

You need to recommend a security component to use for each requirement.

Which security components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Answer:

Answer Area

Requirement	Security component
Share a canvas app.	<ul style="list-style-type: none"> Microsoft Entra ID security group Security roles Column-level security Manager hierarchy model Microsoft Entra ID security group
Control account balance visibility.	<ul style="list-style-type: none"> Report access Report access Column-level security Microsoft Entra ID security group
Streamline user administration and role assignment.	<ul style="list-style-type: none"> Manager hierarchy model Security roles Column-level security Manager hierarchy model Microsoft Entra ID security group

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 74

HOTSPOT - (Topic 4)

You are designing a Microsoft Power Platform solution for a company.

Which components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Component

Allow users to change the status of a record only if a custom column named Reason is populated.

▼

- Business rule
- Power Automate flow
- Asynchronous plug-in
- Background workflow

Prompt users to update each opportunity product record when an opportunity is won or lost.

▼

- JavaScript code
- Real-time workflow
- Power Automate flow
- Asynchronous plug-in

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Business rule

You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.

Box 2: Power Automate flow

Trigger the Power Automate flow with "When a record is updated", then add a Condition in the flow and configure it with Status Label equals to Won.

NEW QUESTION 77

- (Topic 4)

A local bank uses Microsoft Power Platform apps to store customer data.

The bank IT director discovers that all employees can see the social security numbers of their customers. The IT team does not understand how field-level security works and needs help with the design.

You need to recommend a solution to the bank that meets the following requirements:

- The system must restrict access to customer social security numbers to the vice president of finance only.

The vice president of finance must be able to read and update customer social security numbers.

Which two actions should you recommend? Each correct answer presents part of the solution.

NOT: Each correct selection is worth one point

- A. Set the values for the read permission and for the update permission for social security number to yet
- B. Enable field-level security for the member table.
- C. Create a held-level security profile.
- D. Enable field-level security for the social security number column.

Answer: CD

Explanation:

Field-level security is managed by the security profiles. To implement field-level security, a system administrator performs the following tasks.

? Enable field security on one or more fields for a given entity.

? Associate one more existing security profiles, or create one or more new security profiles to grant the appropriate access to specific users or teams.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/field-level-security>

NEW QUESTION 79

- (Topic 4)

You are evaluating a solution design for a model-driven app that will have a large number of complex forms.

Many of the forms take up to 10 seconds to load.

You need to recommend solution to speed up loading times for the forms.

Which two solutions should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Consolidate and reduce scripts.
- B. Use synchronous JavaScript requests.
- C. Move scripts into the OnLoad event.
- D. Remove unnecessary fields.

Answer: AD

Explanation:

Controls that require extra data beyond the primary record produce the most strain on form responsiveness and loading speed. These controls fetch data over the network and often involve a waiting period (seen as progress indicators) because it can take time to transmit the data.

Keep only the most frequently used of these controls on the default tab.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/design-performant-forms>

NEW QUESTION 83

HOTSPOT - (Topic 4)

You need to design a Power Platform solution that meets the following requirements:

? Capture data from a row during deletion to be used in an automated process.

? Use AI to process forms and automate data entry from paper-based forms.

Which requirements can be met by using out-of-the box Power Platform components?

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Yes

No

Capture data from a row during deletion to be used in an automated process.

Use AI to process forms and automate data entry from paper-based forms.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes

This can be done with Dataverse flows: The When a row is added, modified or deleted trigger runs a flow whenever a row of a selected table and scope changes or is created.

Box 2: Yes

AI Builder is a Microsoft Power Platform capability that provides AI models that are designed to optimize your business processes. AI Builder enables your business to use AI to automate processes and glean insights from your data in Power Apps and Power Automate.

NEW QUESTION 87

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Install an on-premises gateway. Create a cloud flow for approval and to add data to the SQL Server database.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 92

- (Topic 4)

You are creating a scope of work document for a solution. You have the following requirements:

- Track support cases, first response time, and resolution time.
- Include a chat-like interface that allows managers to check the status of cases with minimal manual searching.
- Allow cases to have multiple different priority levels.

You need to include the required Dynamics 365 and Microsoft Power Platform components. Which two components should you include? Each correct answer presents part of the solution.

NOT: Each correct selection is worth one point.

- A. Dynamics 365 Customer Service
- B. Power virtual Agents
- C. PowerBI
- D. Dynamics 365 Customer Voice

Answer: AB

Explanation:

Power Virtual Agents lets you create powerful chatbots that can answer questions posed by your customers, other employees, or visitors to your website or service.

Use Dynamics 365 Customer Service to:

- ? Track customer issues through cases
- ? Record all interactions related to a case
- ? Share information in the knowledge base
- ? Create queues and route cases to the right channels
- ? Create and track service levels through service-level agreements (SLAs)
- ? Define service terms through entitlements
- ? Manage performance and productivity through reports and dashboards
- ? Create and schedule services
- ? Participate in chats
- ? Manage conversations across channels

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents>

<https://docs.microsoft.com/en-us/dynamics365/customer-service/overview>

NEW QUESTION 94

- (Topic 4)

You are designing an integration between an Azure SQL database and a model-driven app-You have the following requirements:

- Audit updates to the data.
- Assign security role access to tables at the user level.
- Assign security role access to tables at the organization level.
- Enable change tracking.
- Add and update data.

You need to implement virtual tables.

Which two requirements can you meet by using virtual tables? Each correct answer presents a complete solution.

NOTE Each correct selection is worth one point.

- A. Enable change tracking.
- B. Assign security role access to tables at the user level.
- C. Add and update data.
- D. Assign security role access to tables at the organization level.
- E. Audit updates to the data.

Answer: BD

NEW QUESTION 99

- (Topic 4)

You are implementing a solution that includes applications which perform high-volume Microsoft Dataverse operations.

The applications must not experience a loss of functionality or loss of performance due to service protection API limits.

You need to evaluate metrics for the service protection API limits.

Which three metrics should you evaluate? Each correct answer part of the solution. NOTE Each correct selection is worth one point.

- A. Number of concurrent connections per user account.
- B. Number of API requests per web server.
- C. Amount of API calls made within plug-in code.
- D. Amount of execution time that can be used for each connection.
- E. Number of API requests per connection.

Answer: ADE

NEW QUESTION 104

- (Topic 4)

You are designing forms for a Microsoft Power Platform solution. Each person must see only the columns required for their department.

Department	Requirements
Inside sales	<ul style="list-style-type: none"> • Use only a browser-based app. • Include fields for contact name, phone number, product, order date, and total amount owed.
Fulfillment	<ul style="list-style-type: none"> • Use either a mobile or browser-based app. • Include fields for contact name, product, and order date.
Field sales	<ul style="list-style-type: none"> • Use only a mobile app. • Include fields for contact name, address, phone number, and product.

You need to ensure that the forms open correctly, display only the fields needed, and that data can be entered quickly. How should you design the form?

- A. Create one form for each department Add only columns needed on the form for each department
- B. Assign the appropriate security role to each form.
- C. Create a shared form for all department
- D. Add all the column
- E. Add column-level security to columns not needed for each department
- F. Create one form for each department
- G. Add all columns needed for all department
- H. Use business rules to hide columns.
- I. Add new columns to an existing form
- J. Grant all departments security roles for that form.

Answer: A

NEW QUESTION 107

- (Topic 4)

A company uses a third-party cloud-based app to make real-time business decisions. The app has a RESTful API.

You must design a Microsoft Power Platform solution that interacts with the third-party app. Changes made in the Microsoft Power Platform solution must be reflected in the cloud app.

You need to recommend technologies to integrate the Microsoft Power Platform solution with the cloud app.

Which two technologies should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Scheduled Power Automate cloud flow with a custom connector to the cloud app
- B. Power Virtual Agents
- C. Custom plug-on registered with Microsoft Dataverse
- D. Model-driven app

Answer: AC

Explanation:

A: To enable Logic Apps, Power Automate, or Power Apps to communicate with the REST or SOAP API, use a custom connector, which is a wrapper around a REST API (Logic Apps also supports SOAP APIs).

C: Custom APIs are a powerful way to connect to any existing API, hosted anywhere, from PowerApps. You do not need a PowerApps Enterprise subscription to register or use a Custom API.

Custom APIs are RESTful endpoints that you can connect to and use from PowerApps. All you'll need is a Swagger definition file for your endpoint.

Reference:

<https://docs.microsoft.com/en-us/power-platform/guidance/architecture/real-world-examples/custom-connector-canvas>

<https://powerapps.microsoft.com/hr-hr/blog/register-and-use-custom-apis-in-powerapps/>

NEW QUESTION 112

.....

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All our products come with a 90-day Money Back Guarantee.

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* Trusted by Millions

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