

Exam Questions PL-200

Microsoft Power Platform Functional Consultant

<https://www.2passeasy.com/dumps/PL-200/>



NEW QUESTION 1

- (Exam Topic 1)

You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

What must you use to embed the check-in solution?

Where must the check-in solution be available within the communication solution?

	▼
Visual Studio	
Power Apps Web Studio	
AI Builder	
Common Data Service	

	▼
chat section of the solution	
Microsoft 365 Apps selection grid	
in an embedded webpage	
in a tab	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application, Word Description automatically generated

Box 1: Power Apps Web Studio

Scenario: The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.

PowerApps Studio is a browser application used to edit your apps. PowerApps Studio includes a drag-and-drop canvas in the center of the screen and a screen or object list pane on the left. Properties, Rules, and Advanced Properties for selected screens or controls are displayed in the right pane.

Box 2: in a tab

You can customize the Teams experience by adding Power Apps canvas apps to your channels in Teams using the PowerApps tab.

NEW QUESTION 2

- (Exam Topic 1)

You need to design the resort portal to meet the business requirements. Which data source should you use?

- A. Microsoft Excel
- B. Azure SQL Database
- C. SQL Server
- D. Common Data Service

Answer: A

NEW QUESTION 3

- (Exam Topic 1)

You need to create the FAQ solution content What should you do first?

- A. AI Builder
- B. Suggest topics
- C. Automate
- D. Trigger phrases

Answer: B

Explanation:

You need to make sure there are three main steps need to do while doing import FAQ and add the topic to your bot application.

- > Import Suggested Topics from FAQ webpage.
- > Add a topic.
- > Enable the topics Reference:

<https://social.technet.microsoft.com/wiki/contents/articles/53820.power-virtual-agents-faq-chatbot.aspx>

NEW QUESTION 4

- (Exam Topic 2)

You need to set up the new service request completion process.

Which two components should you include in the solution? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. connection reference
- B. business process flow
- C. Power Automate flow

D. connection

Answer: AC

Explanation:

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/create-connection-reference>

NEW QUESTION 5

- (Exam Topic 2)

You need to capture the Date Completed value from the website using a desktop flow. Which method should you use?

- A. Use optical character recognition (OCR) on the screen to locate and extract the value.
- B. Display an input dialog and prompt the user to enter the value.
- C. Extract the value from the window the browser is using.
- D. Retrieve the value from the HTML element in the webpage.

Answer: C

Explanation:

Record the name of the QV team member who performed the work and the date completed.

NEW QUESTION 6

- (Exam Topic 2)

You need to be able to move a Power Automate desktop flow used in the verification process to the testing environment. What should you do?

- A. Share a copy of the desktop flow with a member of internal IT.
- B. Use the Export option in the flow to get the flow identifier and provide it to internal IT.
- C. Send a copy of the desktop flow to a member of internal IT.
- D. Create the desktop flow in a solution and provide it to internal IT.

Answer: D

Explanation:

Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests. Flows with PowerApps steps

Flows that were created via Power Automate in the PowerApps menu or flows that have PowerApps steps added have a different issue than other Power Automate flows. As of the writing of this blog these flows are not able to be imported into another environment. This means that if you create flows with Power Apps steps within them you will need to recreate them in your destination environment.

Reference: <https://www.spyglassmtg.com/blog/power-platform-solution-export-and-import-issues>

NEW QUESTION 7

- (Exam Topic 3)

You are a Dynamics 365 Customer Service system administrator.

Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

- A. Microsoft Excel template
- B. Entities component of a solution
- C. Microsoft Virtual Studio
- D. Templates area

Answer: B

Explanation:

Entity: Refers to a table in Dataverse. Table and entity are often used interchangeably for data access. Edit public views through tables

➤ Expand Data, select Tables, select the table you want, and then select the Views area.

➤ On the toolbar, select Add view. Add view to table

➤ On the Create a view dialog, enter a name and, optionally, a description, and then select Create. Reference:

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-edit-views-app-designer>

NEW QUESTION 8

- (Exam Topic 3)

You create a parent entity and a child entity. The parent entity has a 1:N relationship with the child entity.

You need to ensure that when the owner changes on the parent record that all child records are assigned to the new owner.

You need to configure the relationship behavior type. What should you use?

- A. Parental
- B. Referential, Restrict Delete
- C. Referential
- D. Restrict

Answer: A

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-and-edit-1n-relationship> A parental table relationship is any 1:N table relationship where one of the cascading options in the Parental column of the following table is true.

Graphical user interface, application Description automatically generated

Action	Parental	Not Parental
Assign	Cascade All Cascade User-owned Cascade Active	Cascade None
Delete	Cascade All	RemoveLink Restrict
Reparent	Cascade All Cascade User-owned Cascade Active	Cascade None
Share	Cascade All Cascade User-owned Cascade Active	Cascade None
Unshare	Cascade All Cascade User-owned Cascade Active	Cascade None

Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships>

NEW QUESTION 9

- (Exam Topic 3)
You plan to create classic workflows for process automation on the Account table. The process automation has the following requirements:

- If the Account Name column changes, a custom column named Previous Name must be updated with the original value.
- If the Credit Limit column changes, an email must be sent to the record owner with the new value.
- Asynchronous processes must be used whenever possible. You need to implement the process automation.

What is the minimum number of workflows you should use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Workflow type	Number of workflows
Background	<div><div>1</div><div>0</div><div>1</div><div>2</div></div>
Real-time	<div><div>1</div><div>0</div><div>1</div><div>2</div></div>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:
Answer Area

Workflow type	Number of workflows
Background	<div><div>1</div><div>0</div><div>1</div><div>2</div></div>
Real-time	<div><div>1</div><div>0</div><div>1</div><div>2</div></div>

NEW QUESTION 10

- (Exam Topic 3)
You are creating tables for use with Microsoft Power components.
The display names of the tables must not be changed when the solution is promoted to the user acceptance testing environment.
You need to apply this restriction to the solution, Where should you make the changes?

- A. Power Apps
- B. Default solution
- C. Segmented solution
- D. Unmanaged solution
- E. Managed solution

Answer: C

NEW QUESTION 10

- (Exam Topic 3)

You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality. When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer. You need to determine if you can revise the template. Which Word template change can you make?

- A. Add the Discount field conditionally.
- B. Format the table to have alternating color rows.
- C. Format the Created On field to a long date format.
- D. Add the address of the customer.D18912E1457D5D1DDCBD40AB3BF70D5D

Answer: D

NEW QUESTION 13

- (Exam Topic 3)

A company plans to implement a voice-enabled Power Virtual Agents bot. The company has the following requirements for the bot:

- Recognize when a caller states Tennis or any variation of the word.
- Provide options when a caller states the name of a sport. You need to configure the bot.

Answer Area

Requirement	Feature
Recognize when caller states Tennis .	<div>Entity</div>
Provide options when caller states name of sport.	<div>Entity</div> <div>Topic</div> <div>Variable</div>
Provide options when caller states name of sport.	<div>Topic</div> <div>Entity</div> <div>Topic</div> <div>Variable</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Feature
Recognize when caller states Tennis .	<div>Entity</div>
Provide options when caller states name of sport.	<div>Entity</div> <div>Topic</div> <div>Variable</div>
Provide options when caller states name of sport.	<div>Topic</div> <div>Entity</div> <div>Topic</div> <div>Variable</div>

NEW QUESTION 17

- (Exam Topic 3)

You set up a new instance of Dynamics 365 for Customer Service. Users report a variety of issues working with cases on mobile devices. You need to configure the mobile app to be able to view cases. NOTE: Each correct selection is worth one point.

Scenario	Action needed
Users cannot see case records on mobile devices.	<div>▼</div> <div>Configure mobile settings set on the case entity level.</div> <div>Configure mobile settings at the field level within the case form.</div> <div>Configure a security role in the mobile permission set for appropriate users.</div>
Users can open cases but cannot see the subject of the case.	<div>▼</div> <div>Configure mobile settings set at the case entity level.</div> <div>Configure mobile settings at the field level within the case form.</div> <div>Configure a security role in the mobile permission set for appropriate users.</div>
Users report that they cannot access the system from the Dynamics 365 mobile app.	<div>▼</div> <div>Configure mobile settings set at the case entity level.</div> <div>Configure mobile settings at the field level within the case form.</div> <div>Configure a security role in the mobile permission set for appropriate users.</div>

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

- * 1. User is able to login but can't see Case Records --> "Configure Mobile Settings on Case Entity Level"
 - * 2. Users can open cases but cannot see the subject of the case - "configure mobile settings at the field level within the case form"
 - * 3. User reports that they cannot access the system from Dynamics 365 mobile app --> Configure a security role in the mobile permission set of the appropriate user
- <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/mobile-app/set-up-dynamics-365-for-phon>

NEW QUESTION 22

- (Exam Topic 3)

A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams.

This app needs to be promoted to the user acceptance testing environment.

You need to complete the Microsoft recommended actions before you export the solution. Which two actions should you complete? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Write validation tests.
 B. Set the Optimized embedding appearance field to true.
 C. Publish all changes.
 D. Run the solution checker.
 E. Clone a solution.

Answer: DE

Explanation:

The Power Apps solution checker performs a rich static analysis check on your solutions against a set of best practice rules to quickly identify problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

The solution checker analyzes these solution components: Common Data Service plug-ins

Common Data Service custom workflow activities

Common Data Service web resources (HTML and JavaScript) Common Data Service configurations, such as SDK message steps

Reference: <https://www.eimagine.com/ui/>

NEW QUESTION 24

- (Exam Topic 3)

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution:

Enable Outlook integration

Does the solution meet the goal?

- A. Yes
 B. No

Answer: B

Explanation:

Instead enable server-based SharePoint integration. Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online>

NEW QUESTION 27

- (Exam Topic 3)

You are creating a Power Virtual Agents chatbot that uses multiple topics. Each user interaction can reference more than one topic.

You need to be able to capture a value in an initial topic and use it in subsequent topics. Which type of variable should you create?

- A. Bot
- B. Topic
- C. Context

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot>

NEW QUESTION 28

- (Exam Topic 3)
A company has a canvas app that includes the following screens: Screen1 and Screen2. The OnVisible property for Screen1 contains the following expression. Set(AgeGroups, ["1-25", "26-54", "55+"])
For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
AgeGroups can be accessed from Screen1 and Screen2.	<input type="radio"/>	<input type="radio"/>
AgeGroups is a collection.	<input type="radio"/>	<input type="radio"/>
You can use the Update function to change values in AgeGroups.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
AgeGroups can be accessed from Screen1 and Screen2.	<input type="radio"/>	<input checked="" type="radio"/>
AgeGroups is a collection.	<input type="radio"/>	<input checked="" type="radio"/>
You can use the Update function to change values in AgeGroups.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 29

- (Exam Topic 3)
You create a new Power Virtual Agents chatbot for an organization. Testing and production deployment of the chatbot are not complete. You need to ensure that appropriate users can access the chatbot.
Which methods should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Method
Test the chatbot with unlicensed internal users	<div>▼</div> <div>Use the demo website</div> <div>Share the chatbot to each user individually</div> <div>Share the chatbot to a security group containing all users</div>
Allow other licensed internal users to edit the chatbot	<div>▼</div> <div>Share the chatbot to each user individually</div> <div>Share the chatbot to a security group containing all users</div> <div>Deploy the chatbot to Microsoft Teams in your tenant</div>
Deploy the chatbot to production for public consumption	<div>▼</div> <div>Embed the chatbot code in an IFrame on your company's public website</div> <div>Deploy the chatbot to Microsoft Teams in your tenant</div> <div>Deploy the chatbot to AppSource</div>

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application Description automatically generated

Box 1: Use the demo website

When publishing the bot to the web, you can publish to a prebuilt demo website (which you can use to share the bot with your teammates and stakeholders) and to your own live website.

Box 2: Share the chatbot to a security group containing all users.

A license for each user, also known as a "per user license" (or "Power Virtual Agent User License" as referred to on the Microsoft 365 admin center), should be assigned to individual users who need access to create and manage chatbots. To simplify user license management, you can assign licenses to an Azure Active Directory (Azure AD) security group.

Box 3: Embed the chatbot code in an IFrame on your company's public website

You can add your bot to a live website as an IFrame. Your live website can be a customer-facing external website or an internal site, like a SharePoint or Yammer site.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels> <https://docs.microsoft.com/en-us/power-virtual-agents/requirements-licensing>

NEW QUESTION 31

- (Exam Topic 3)

A company plans to automate the following manual processes by using Power Automate. You need to identify UI flow types for the two business processes.

Process	Time to Complete	Comments
1	30 minutes	The user's device must remain unlocked when the business process runs. The user will be required to leave their device unattended in a secure setting while the business process runs so that the user can assist with other efforts.
2	45 minutes	The process must run after normal business hours. The device that runs the business process must remain unlocked when the business process is not running.

Which desktop flow type should you use? To answer, drag the appropriate desktop flow types to the correct business processes. Each desktop flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Desktop flow types

Attended

Unattended

Answer Area

Business process

Desktop flow type

1

Desktop flow type

2

Desktop flow type

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application Description automatically generated

NEW QUESTION 33

- (Exam Topic 3)

You configure an alert in Power BI.

You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Where should you configure the Power BI alert so that it triggers the process?

Power BI
Common Data Service
Power Automate
Power BI admin portal

Who can see alerts configured for Power BI?

The person who created the alert.
The dashboard owner and the person who created the alert.
Everyone who has access to the dashboard.
Everyone who has access to the Power BI instance.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts>

NEW QUESTION 37

- (Exam Topic 3)

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

Solution: Use Relevance Search to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Relevance Search brings the following benefits:

- Finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
- Includes the ability to search documents found in Notes and Attachments on Emails and Appointments

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva>

NEW QUESTION 39

- (Exam Topic 3)

You create a new independent software vendor (ISV) solution for a Power Apps app.

The Power Apps solution will be imported into multiple customer environments. The environments will have a large variety of solutions and publishers.

You need to avoid naming conflicts during solution import.

Which element should you configure?

- A. Package type
- B. Configuration page
- C. Marketplace
- D. Prefix
- E. Version

Answer: D

Explanation:

A solution publisher includes a prefix. The publisher prefix is a mechanism to help avoid naming collisions. This allows for solutions from different publishers to be installed in an environment with few conflicts. For example, the Contoso solution displayed here includes a solution publisher prefix of contoso.

Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm>

NEW QUESTION 42

- (Exam Topic 3)

You are a system administrator for a company with locations in Mexico, United States, and France. The company has both fulltime employees and contractors in all regions. Fulltime employees use a mobile app. The company has two security groups: fulltime employees and contractors.

The company requests a chatbot in Microsoft Teams to answer employee benefit questions. The chatbot must meet the following requirements:

- It must be in the local language.
- Only fulltime employees may access the chatbot. You need to configure the chatbot.

Which action should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Configuration
Chatbot in local language	<div>Create one chatbot that manages all three languages. Create one chatbot that manages all three languages. Create one chatbot and add it to three Teams channels that are configured for the local language. Create three chatbots, one for each language.</div>
Employee access	<div>Publish the chatbot in Teams. Share the chatbot with the fulltime employees. Publish the chatbot to the mobile app channel. Add the chatbot to Appsource. Publish the chatbot in Teams.</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Answer Area

Requirement	Configuration
Chatbot in local language	<div>Create one chatbot that manages all three languages. Create one chatbot that manages all three languages. Create one chatbot and add it to three Teams channels that are configured for the local language. Create three chatbots, one for each language.</div>
Employee access	<div>Publish the chatbot in Teams. Share the chatbot with the fulltime employees. Publish the chatbot to the mobile app channel. Add the chatbot to Appsource. Publish the chatbot in Teams.</div>

NEW QUESTION 45

- (Exam Topic 3)

A company has employees in France, Mexico, and the United States. You are creating a Power Apps app to allow users to add client records to Microsoft Dataverse. The default language for the company is English.

The company wants the app to display each local language. You need to add the Spanish and French languages.

Which four actions should you perform in sequence for each language? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Import the solution.	
Export translations.	
Replace the language code column and translated wording in the CrmTranslations.xml file.	
Select an unmanaged solution.	
Select a managed solution.	
Add a language code column and translated wording in the CrmTranslations.xml file.	
Import translations.	
Export the solution.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Step 1: Select an unmanaged solution. Export the localizable text

The scope of the localizable text that will be exported is the unmanaged solution that contains the localizable text.

- > From Power Apps, select Solutions.
- > In the All Solutions list, select the unmanaged solution that contains the localizable text you want.
- > On the command bar, select Translations > Export Translations.

Step 2: Export translations.

Step 3: Add a language code column and a translated wording in the CrmTranslations.xml file. Get the localizable text translated

You can send this file to a linguistic expert, translation agency, or localization firm.
If you have the knowledge to translate the text, or if you just want to see the format, you can extract the zip file that you exported you will see that it contains two XML files.
[Content_Types].xml CrmTranslations.xml
You can open the CrmTranslations.xml file with Microsoft Office Excel. When you view the data in Excel, look at the Localized Labels tab.
Graphical user interface, text, application, table, Excel Description automatically generated

	A	B	C	D	E	F
1	Entity nam	Object ID	Object Column Name	1033	1041	3082
642	account	74a622c0-5193-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数	Muestra la cantidad total d
643	account	74a622c0-5193-de11-97d4-00155da3b01e	name	Accounts by Industry	業種別取引先企業	Cuentas por sector
644	account	a3a9ee47-5093-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数	Muestra la cantidad total d
645	account	a3a9ee47-5093-de11-97d4-00155da3b01e	name	Accounts by Owner	所有者別取引先企業	Cuentas por propietario
646	account	5b290fff-355f-df11-ae90-00155d2e3002	description	Shows the number of ne	1か月の新規取引先数	Muestra la cantidad de cue
647	account	5b290fff-355f-df11-ae90-00155d2e3002	name	New Accounts By Month	月別新規取引先企業	Nuevas cuentas por mes
648	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	Description	A motor vehicle intende		
649	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedCollectionNa	Cars		
650	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedName	Car		
651	cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	Description	Unique identifier for the		
652	cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	DisplayName	Owning User		
653	cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	Description	Status of the Car		
654	cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	DisplayName	Status		
655	cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Status		
656	cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	Description	Status of the Car		
657	cr2b3_car	1da1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Active		

Any custom tables or columns will have empty cells for the localizable text. Add the localized values for those items.
Step 4: Import translations. Import the localized text
Importing the text requires compressing the files and importing them into the system. Import the files
From the same unmanaged solution that you exported the translations from, in the menu choose Translations > Import Translations.
Note: If you have customized table or column text, such as column labels or drop-down list values, you can provide the users in your environment who are not working with the base language version of your environment with this customized text in their preferred languages.
The process has the following steps:
➤ Enable other languages for your environment
➤ Export the localizable text
➤ Get the localizable text translated
➤ Import the localized text
Reference: <https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/translate-localizable-text>

NEW QUESTION 49

- (Exam Topic 3)
You are creating a business rule to implement new business logic.
You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.
Which scope should you use?

- A. All Forms
- B. Entity
- C. Screen1
- D. Global

Answer: B

Explanation:
Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.
Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule>

NEW QUESTION 50

- (Exam Topic 3)
Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

- A. List view of the entity
- B. Microsoft Visual Studio
- C. Templates area
- D. Maker portal

Answer: A

Explanation:
Edit a public or system view in app designer
You can change the way a public or system view is displayed by adding, configuring, or removing columns.
➤ In the Views list for a table, select the Show list of references down arrow Drop Down. Edit View.Graphical user interface, application Description automatically generated
➤ Next to the view you want to edit, select Open the View Designer Open view Designer. The view opens in the view designer.
When you edit a public or system view, you must save and publish your changes before they will be visible in the application.
Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer>

NEW QUESTION 55

- (Exam Topic 3)

A company uses a model driven app.

The company needs to automatically update the Status column in real time. You need to configure this feature.

Solution: Create a workflow that has a Change Status step. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 56

- (Exam Topic 3)

You attempt to deactivate several currencies in a Microsoft Dataverse environment. You are not able to deactivate one of the currencies.

You need to determine why you cannot deactivate the currency. What is the reason?

- A. You are not the currency record owner.
- B. The currency is used by an active business process.
- C. The currency is the base currency.
- D. The currency is used by another record.

Answer: C

Explanation:

Reference:

https://docs.microsoft.com/en-us/powerapps/developer/data-platform/org-service/web-service-error-codes https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies

NEW QUESTION 59

- (Exam Topic 3)

A company has a portal. Users sign into the portal by using a social media account.

The company wants to replace the existing portal with a Power Apps portal. users must sign up for access to the portal by using a Microsoft account and a unique invitation code that will be provided to the users.

You need to configure authentication for the home page.

Which values should you use? To answer, drag the appropriate values to the appropriate authentication settings. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Values

Yes

No

Answer Area

Authentication setting

Value

External sign in

Value

Open registration

Value

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NO NO

NEW QUESTION 64

- (Exam Topic 3)

A company has a Power Apps app.

The app must meet the following requirements:

- Managers assign lead records to the sales department. A new phone call record must be created if a lead record has no activities.
- An email must be sent to the manager if the phone call record created is not completed after one day. A classic workflow must run when a lead record is assigned.

You need to configure the check conditions for the workflow. NOTE: Each correct selection is worth one point.

Answer Area

Condition

Value

Number of activities for new phone call record.

0

0

1

Process Activity Count

Duration for email sent to manager.

Lead Created On + 1 Day

1 Day

Lead Created On + 1 Day

Lead Modified On + 1 Day

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Answer Area

Condition	Value
Number of activities for new phone call record.	0
	0
	1
	Process Activity Count
Duration for email sent to manager.	Lead Created On + 1 Day
	1 Day
	Lead Created On + 1 Day
	Lead Modified On + 1 Day

NEW QUESTION 65

- (Exam Topic 3)

You are using a development environment to add a new column to a system table. You plan to move the changes to a test environment they are complete. The changes must meet the following requirements:

- Must be clearly identified so that they are not confused with system components and components from other solutions.
- Must not affect any existing components in the test environment. You need to prepare a solution for deployment to the test environment.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer area
Create a new unmanaged solution and select the correct publisher.	
Create a new publisher.	
Select a managed solution and add the correct publisher.	
Add the table with all components to the solution.	
Choose an existing publisher.	
Add the table to the solution and add the new column.	
Run the solution checker on the solution.	

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Step 1: Create a new publisher Solution publisher

Every app and other solution components such as entities you create or any customization you make is part of a solution. Because every solution has a publisher, you should create your own publisher rather than use the default. You specify the publisher when you create a solution.

Step 2: Create a new unmanaged solution and select the correct publisher unmanaged solution

Unmanaged solutions are used in development environments while you make changes to your application. Unmanaged solutions can be exported either as unmanaged or managed. Exported unmanaged versions of your solutions should be checked into your source control system. Unmanaged solutions should be considered your source for Microsoft Power Platform assets. When an unmanaged solution is deleted, only the solution container of any customizations included in it is deleted. All the unmanaged customizations remain in effect and belong to the default solution.

Step 3: Add the table top the solution and add the new column. Step 4: Run the solution checker on the solution

Use solution checker to validate your model-driven apps in Power Apps.

Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm> <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/use-powerapps-checker>

NEW QUESTION 66

- (Exam Topic 3)

You manage Dynamics 365 for a company.

You must prevent users from launching and using Power Automate. You need to hide the Flows button on the user interface.

Which configuration setting should you change?

- A. the Customizations section of System Settings
 B. the Site Map
 C. the Buttons tab of Flow
 D. the Entity component of the default solution

Answer: A

Explanation:

Reference:

<https://www.inogic.com/blog/2018/10/show-or-hide-microsoft-flow-button-in-dynamics-365/>

NEW QUESTION 68

- (Exam Topic 3)

A company plans to create an app by using Power Apps. The company has the following requirements:

- The app must be able to enter data into Microsoft SharePoint
- Users must be able to add the app into Microsoft Teams.

You need to recommend which app to create. Which type of app should you recommend?

- A. model-driven app as a personal app
- B. canvas app as a personal app
- C. canvas app as a tab app
- D. model-driven app as a tab app

Answer: B

NEW QUESTION 69

- (Exam Topic 3)

A company uses Common Data Service to store sales data.

For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.

The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Export data from Common Data Service into Microsoft Excel

Train the category classification AI model by using Common Data Service data

Train the AI model by using data exported to Microsoft Excel

Publish the AI model

Use the model with Power Apps

Import the AI model analysis into Common Data Service

Train the prediction AI model by using Common Data Service data

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application Description automatically generated

Step 1:

Before you can use your prediction model, you have to train it to perform the way you want. Step 2:

After you train your model, publish it to make it available.

Publish your model when you want to make it available to users in your Power Apps environment. Step 3: Use the model with Power Apps

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prediction-train-model>

NEW QUESTION 71

- (Exam Topic 3)

A company is creating a canvas app and a model-driven app to manage their customer accounts.

The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

You need to configure the scope for the business rules.

Which scope should you use? To answer, drag the appropriate scopes to the correct business rules. Each scope may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Scopes

All forms

Specific form

Table

Answer Area

Business rule

Business Type column setting for customer size

Account rating re-evaluation

Scope

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Table

The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

Scope the business rule to Entity (Table). Box 2: Specific form

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

For Model

The scope of the business rule determines which forms the business rule will be applied. You set the scope, according to the following:

If you select this item... The scope is set to...

Entity- The table and all forms for the table All Forms- All forms for the table

Specific form (account Main Form, for example) - Just that form

Reference: <https://debajmecrm.com/business-rules-in-powerapps-canvas-apps/>

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-business-rules-recommendations>

NEW QUESTION 74

- (Exam Topic 3)

You create a model-driven app for an automobile parts help desk.

A help desk agent uses a form to gather information about customers' automobiles in two custom tables. The names of the tables are Client and Automobile,

The form must prepopulate the following information about the customer from the client table:

- First name
- Last name

The agent must be able to type the following information about the automobile:

- Automobile make
- Automobile model

You need to implement the form.

What should you configure? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Prepopulate client information

Enter automobile information

Configuration

Relationship

Dataflow

Relationship

Alternate key

Virtual table

Table

Table

View

Connector

Power Automate flow

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement

Prepopulate client information

Enter automobile information

Configuration

Relationship	<input type="checkbox"/>
Dataflow	<input type="checkbox"/>
Relationship	<input checked="" type="checkbox"/>
Alternate key	<input type="checkbox"/>
Virtual table	<input type="checkbox"/>

Table	<input type="checkbox"/>
Table	<input checked="" type="checkbox"/>
View	<input type="checkbox"/>
Connector	<input type="checkbox"/>
Power Automate flow	<input type="checkbox"/>

NEW QUESTION 76

- (Exam Topic 3)

You manage the Dynamics 365 Customer Service environment for an organization. Microsoft SharePoint will not be deployed in the environment for a year.

You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.

Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE:

Each correct selection is worth one point.

NOTE: Each correct selection is worth one point.

- A. Microsoft OneDrive for Business
- B. Microsoft Yammer
- C. Microsoft OneNote
- D. Microsoft Skype for Business
- E. Microsoft Exchange Online

Answer: BDE

Explanation:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services>

NEW QUESTION 78

- (Exam Topic 3)

A company is configuring a Power Apps portal using Microsoft Dataverse. The company requires the following:

- > Only authenticated users must be able to sign into the portal.
- > Authenticated users must have varying degrees of access to the different parts of the portal.
- > Users must enter one of several external identities when creating an account during the open registration process.

You need to configure user authentication and permissions.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Configuration

Component

Required for each authenticated user before security can be assigned.

	<input type="checkbox"/>
Contact table record	<input type="checkbox"/>
Local user	<input type="checkbox"/>
Microsoft work or school account	<input type="checkbox"/>
Account table record	<input type="checkbox"/>

Required for authenticated users to access restricted pages of the portal.

	<input type="checkbox"/>
Contact table record	<input type="checkbox"/>
Local user	<input type="checkbox"/>
Microsoft work or school account	<input type="checkbox"/>
Web roles	<input type="checkbox"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Contact table record
In Power Apps portals, each authenticated portal user is associated with a contact record in Microsoft Dataverse.
Box 2: Web roles
Portal users must be assigned to web roles to gain permissions beyond unauthenticated users. Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/configure-portal-authentication>

NEW QUESTION 81

- (Exam Topic 3)
You are designing the organization structure for a company that has 5,000 users.
You need to configure security roles for the company while minimizing administrative effort. What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Apply a security role to everyone in a business unit.	<div><div></div><div>Assign the security role to the default business unit team. Assign the security role individually to each user in the business unit. Create a new team, add the business unit users, and then assign the security role to the team.</div></div>
Ensure an individual can see records in their current business unit and a child business unit.	<div><div></div><div>Grant the user a security role from the child business unit. Grant the user the Parent: Child Business Units security permission. Grant the user a security role from the root business unit.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Create a new team, and the business unit users, and the assign the security role to the team. Change the business unit for a team
Important
By changing the business unit for a team, you can remove all security role assignments for the team. At least one security role must be assigned to the team in the new business unit.
> Select an environment and go to Settings > Users + permissions > Teams.
> Select the checkbox for a team name.
> Screenshot selecting a team.
> On the menu bar, select Change Business Unit.
> In the Change Business Unit dialog box, select a business unit. Enable Move records to new business unit to move to a new business unit. Select OK.
Box 2: Grant the user a security role from the child business unit.
Reference: <https://docs.microsoft.com/en-us/power-platform/admin/create-edit-business-units> <https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

NEW QUESTION 84

- (Exam Topic 3)
A company uses model-driven apps.
Users in the sales department enter the first name, last name, and phone number of customers in the app. The users request a single screen in the app to enter the customer data.
You need to configure the app. What should you do?

- A. Create a canvas app.
- B. Modify the site map.
- C. Create a Power Automate flow.
- D. Use a Power Virtual Agents app.

Answer: B

Explanation:

To configure a model-driven app in order to provide a single screen for the sales department users to enter the customer data, you should modify the site map of the app. A site map is a hierarchical representation of the different areas and functionality of the app, and it can be modified to create a new screen or view that combines the necessary fields for the customer data entry.
Once the site map is modified, you can add the necessary fields (first name, last name, and phone number) to the new screen or view, and make it accessible to the sales department users.
References:
> <https://docs.microsoft.com/en-us/power-platform/admin/model-driven-apps-overview>
> <https://docs.microsoft.com/en-us/power-platform/admin/modify-site-map>

NEW QUESTION 86

- (Exam Topic 3)
You are a Dynamics 365 Customer Service administrator.
You need to configure the following automation for the sales team:
* Send an email when the status changes on an Opportunity.
* Text the sales manager when an Opportunity is created.

* Create a Wunderlist task when an Opportunity is open for 30 days.
Which tool should you use for each requirement? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Automation	Tool
Email when the status changes.	<div><div></div><div>Dynamics 365 workflow</div><div>Microsoft Flow</div><div>Business Process Flow</div></div>
Text when the Opportunity is created.	<div><div></div><div>Dynamics 365 workflow</div><div>Microsoft Flow</div><div>Business Process Flow</div></div>
Create a Wunderlist task.	<div><div></div><div>Dynamics 365 workflow</div><div>Microsoft Flow</div><div>Business Process Flow</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Automation	Tool
Email when the status changes.	<div><div></div><div>Dynamics 365 workflow</div><div>Microsoft Flow</div><div>Business Process Flow</div></div>
Text when the Opportunity is created.	<div><div></div><div>Dynamics 365 workflow</div><div>Microsoft Flow</div><div>Business Process Flow</div></div>
Create a Wunderlist task.	<div><div></div><div>Dynamics 365 workflow</div><div>Microsoft Flow</div><div>Business Process Flow</div></div>

NEW QUESTION 89

- (Exam Topic 3)
A company uses Power Apps.
Users must be able to view only the address1 columns in the Account table.
You need to ensure other address columns are not visible to users when creating views and filters. What should you do?

- A. Disable the Search option for the columns.
- B. Create business rules to hide the other address columns.
- C. Delete the other address columns from the table.
- D. Use column-level security to remove read access to all users.

Answer: D

NEW QUESTION 90

- (Exam Topic 3)
You ate a Dynamics 365 help desk administrator
You need to create a dashboard that displays information on help desk cases that ate handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area	Requirement	Component type
	Add a tag chart by using opened cases.	System chart Personal chart Area chart
	Add a stacked column chart shared with your team.	System chart Personal chart Area chart
	Add a Microsoft Power BI visualization.	System chart Personal chart Area chart
	Add a chart from a view that a user creates.	System chart Personal chart Area chart
	Add a doughnut chart that shows cases by owner.	System chart Personal chart Area chart

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

System Personal Personal
Personal System
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/add-edit-power-bi-visualizations-da

NEW QUESTION 91

- (Exam Topic 3)
You are a Dynamics 365 Customer Service administrator.
Users report that the main form does not display data from other entities or allow them to edit data from other entities.
You need to embed information from other entities in the form and allow users to edit the data. Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Action
Edit data	<div><div></div><div>Add a mobile form Add a quick create form Add a sub-grid Add a virtual entity</div></div>
View data	<div><div></div><div>Add a reference panel Add a quick view</div></div>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, chat or text message Description automatically generated
Box 1: Add a quick create form
With quick create forms, your app can have a streamlined data entry experience with full support for logic defined by form scripts and business rules.
Box 2: Add a quick view
A quick view form can be added to another form as a quick view control. It provides a template to view information about a related entity record within a form for another entity record. This means your app users do not need to navigate to a different record to see the information needed to do their work.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-quick-create-forms https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-quick-v

NEW QUESTION 95

- (Exam Topic 3)
A company uses Power Apps.
The company plans to create a canvas app that uses a responsive design. You need to configure the app.
Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Enable the lock orientation setting.
- B. Configure the height and width properties by using a formula.
- C. Disable the Scale to fit setting.
- D. Configure the height and width properties by using drag handles.

Answer: BC

Explanation:

To create a canvas app that uses a responsive design in Power Apps, you should perform the following actions:

- * B. Configure the height and width properties by using a formula: By using a formula to set the height and width properties, you can ensure that the app will respond to changes in screen size and orientation. For example, you can use the Width() and Height() functions to set the width and height properties based on the size of the screen.
- * C. Disable the Scale to fit setting: The Scale to fit setting, when enabled, makes the app's content fit on the screen by scaling it down. To create a responsive app, this setting must be disabled.

Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/responsive-design https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-width

NEW QUESTION 97

- (Exam Topic 3)

A company uses Dataverse to store the names of contacts. The company uses a shared Microsoft Excel file to collect the data. The company requires that the contacts be added to Dataverse automatically every day

You need to identify which tools are required to create and perform the import. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Tool
Create the import	<div><div>Import Wizard</div><div>Data map</div><div>Dataflow</div><div>Import from Excel</div><div>Import Wizard</div></div>
Perform the import	<div><div>Power Query</div><div>Connections</div><div>Custom connectors</div><div>Power Apps</div><div>Power Query</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Tool
Create the import	<div><div>Import Wizard</div><div>Data map</div><div>Dataflow</div><div>Import from Excel</div><div>Import Wizard</div></div>
Perform the import	<div><div>Power Query</div><div>Connections</div><div>Custom connectors</div><div>Power Apps</div><div>Power Query</div></div>

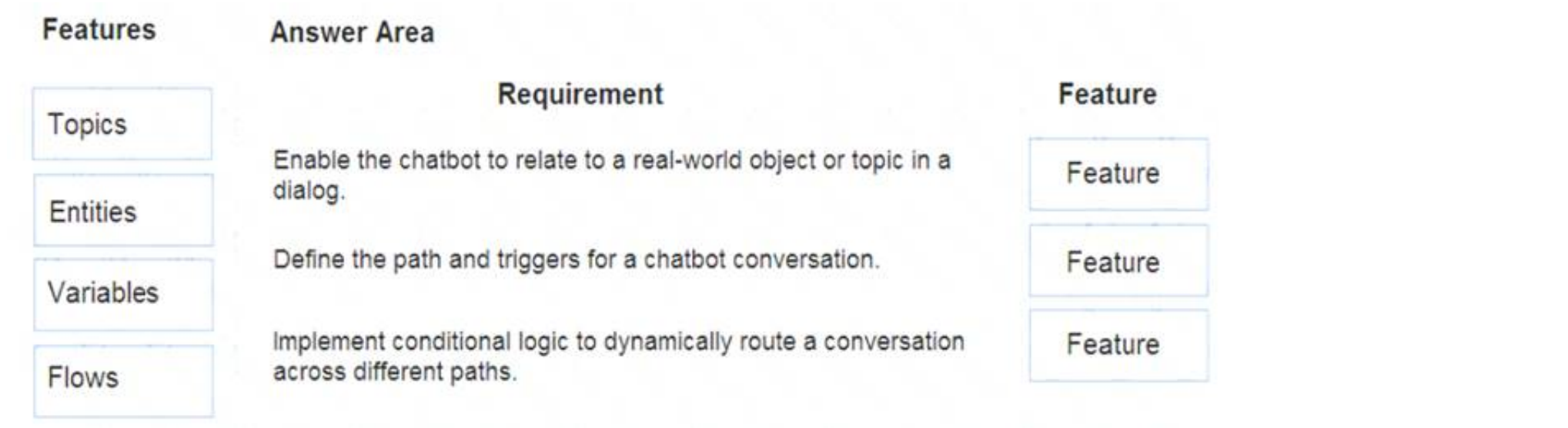
NEW QUESTION 102

- (Exam Topic 3)

You are designing a chatbot for a sports outlet. You need to complete the chatbot.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE Each correct selection is worth one point.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Box 1: Entities

Out of the box, Power Virtual Agents comes with a set of prebuilt entities, which represent the most commonly used stereotype information in real-world dialogs, such as age, colors, numbers, and names.

With the knowledge granted by entities, a bot can smartly recognize the relevant information from a user input and save it for later use.

Box 2: Topics

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

You can author topics by customizing provided templates, create new topics from scratch, or get suggestions from existing help sites.

A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.

Box 3: Variables

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.

For example, you can save a customer's name in a variable called UserName. The bot can then address the customer by name as the conversation continues.

You can use variables to create logical expressions that dynamically route the customer down different conversation paths.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling> <https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow> <https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables>

NEW QUESTION 107

- (Exam Topic 3)

You create a Power Apps app.

The app must be able to display a list of records that are sorted by category. The app must also expand or hide the list by subtopics.

You need to configure the app. Which tool should you use?

- A. card
- B. expression
- C. Power BI dashboard
- D. gallery

Answer: D

Explanation:

A gallery control in Power Apps allows you to display a list of records, and can be configured to sort the records by a specific field, such as category. Additionally, the gallery control has built-in functionality for expanding or hiding a list of subtopics. This can be done by adding a toggle control within the gallery template to show or hide the subtopics based on user interaction. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-gallery>

NEW QUESTION 112

- (Exam Topic 3)

A company uses Common Data Service to manage account and contact information. The company plans to use the AI Builder model to make key business decision.

You need to integrate prebuilt AI Builder models with Power Automate.

Which models should you use? To answer, select the appropriate option the answer area. NOTE Each correct selection is worth one point.

Scenario	Model
Extract specific text from a PDF document.	<div><div>Text recognition model</div><div>Key phrase extraction model</div><div>Text recognition model and key phrase extraction model</div></div>
Determine the likelihood that customers will purchase additional products.	<div><div>Sentiment analysis model</div><div>Category classification model</div><div>Entity extraction model</div><div>Prediction model</div></div>

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
<https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis> <https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase>
<https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition>

NEW QUESTION 114

- (Exam Topic 3)

You are a Dynamics 365 Customer Service system administrator. You create an app for the sales team. Members of the sales team cannot access the app. You need to ensure that sales team members can access the app. Where should you configure app permissions?

- A. Security Roles
B. Manage Roles
C. Dynamics administration center
D. Dynamics 365 home

Answer: B

Explanation:

References:
<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/manage-access-apps-security-r> Manage access to apps by using security roles. You can choose what users see and access from the My Apps page or the Customer Engagement home page by giving app access to specific security roles. Users will have access to apps based on the security roles they're assigned to.

- * 1. Go to Settings > My Apps.
- * 2. In the lower-right corner of the app tile you want to manage access for, select More options (...), and then select Manage Roles.
- * 3. Enter the following in the Manage Roles dialog box:
 - a) App URL Suffix
 - b) Roles
 - c) Select Save.
- * 4. Refresh the My Apps page.
- * 5. Go to the Apps Being Edited view, and publish the app again. Reference:
<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/manage-access-app>

NEW QUESTION 117

- (Exam Topic 3)

You are designing a canvas app that connects to Common Data Service.

You need to configure the app to meet the requirements and ensure that the canvas app is available offline. What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Function
Pass values from the current screen when moving to another screen.	<div><div>Navigate</div><div>Back</div><div>MovePrevious</div></div>
Display data to a user when the app is offline.	<div><div>LoadData</div><div>LoadDateOffline</div><div>ShowData</div></div>

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

NEW QUESTION 120

- (Exam Topic 3)

You use Power BI Desktop to configure Power BI reports and dashboards.

You need to create a canvas app that displays account information and include the app in a Power BI report. Which three actions should you perform? Each correct answer presents part of the solution.

NOTE Each correct selection is worth one point.

- A. Publish the report to the Power BI service.
 B. Connect to Common Data Service from Power BI Desktop.
 C. Connect Common Data Service from Power BI Deskto
 D. Selected required fields from the Accounts table.
 E. From the Power Apps Insert menu, add a Power BI
 F. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data.

Answer: CDE

NEW QUESTION 124

- (Exam Topic 3)

You create workflows to automate business processes.

You need to create a workflow that automatically sends emails based on a mail merge template. The workflow must contain the following configurations:

- > Run immediately.
- > Validate when a condition is met.
- > Perform an action when a condition is met.

To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

Workflow Requirement	Configuration Option
Run immediately.	<div> <div></div> <div> Approve the workflow. Configure the workflow to run now. Configure child workflow to run now. </div> </div>
Validate when a condition is met.	<div> <div></div> <div> Publish workflow. Subject contains data. Trigger when a Power Automate button is pressed. </div> </div>
Perform an action when a condition is met.	<div> <div></div> <div> Send an email. View chart. Update a security role. </div> </div>

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 125

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.
Solution: From Dynamics 365 Settings, select Email Configuration. In the active mailbox for the user, update the name.
Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Change the user name, not the email configuration. Change a user's email address
You must be a global admin to complete these steps.

- > In the admin center, go to the Users > Active users page.
- > Select the user's name, and then on the Account tab select Manage username.
- > In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.
- > Select Save changes. Reference:
<https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address>

NEW QUESTION 126

- (Exam Topic 3)
A company uses Power Apps.
You create a custom table and configure a child table relationship with the contact table. You need to configure the cascading rules for each action.
Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Behaviors

Restrict

Cascade All

Cascade None

Answer Area

Action

Custom table record is deleted.

Custom table record is shared.

Behavior

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Behaviors

Restrict

Cascade All

Cascade None

Answer Area

Action

Custom table record is deleted.

Custom table record is shared.

Behavior

Restrict

Cascade All

NEW QUESTION 128

- (Exam Topic 3)
A company uses three apps to complete several business processes.
You need to identify solutions to help the company perform regression testing when the apps are updated. Which two tools should you use? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Power Automate automated flow
- B. Windows recorder (V1)
- C. Power Automate desktop flow
- D. Windows Steps Recorder

Answer: BD

NEW QUESTION 130

- (Exam Topic 3)

You need to create a system chart for the Account entity.

The chart must display a count of accounts grouped by owner and then display the accounts by Address 1: State/Province for each owner. You begin to configure chart options as shown in the image below.

How should you complete the configuration? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point. The chart must display a count of accounts grouped by owner, and then display the accounts by Address 1 to State/Province for each owner.

Component	Selection
Legend Entries (Series): Select Field	<div>▼</div> <div>Account</div> <div>Address 1: State/Province</div> <div>Owner</div>
Legend Entries (Series): Aggregate	<div>▼</div> <div>Avg</div> <div>Count:All</div> <div>Sum</div>
Horizontal (Category) Axis Labels: Select Fields	
First grouping field	<div>▼</div> <div>Account</div> <div>Address 1: State/Province</div> <div>Owner</div>
Second grouping field	<div>▼</div> <div>Account</div> <div>Address 1: State/Province</div> <div>Owner</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Component	Selection
Legend Entries (Series): Select Field	<div>▼</div> <div>Account</div> <div>Address 1: State/Province</div> <div>Owner</div>
Legend Entries (Series): Aggregate	<div>▼</div> <div>Avg</div> <div>Count:All</div> <div>Sum</div>
Horizontal (Category) Axis Labels: Select Fields	
First grouping field	<div>▼</div> <div>Account</div> <div>Address 1: State/Province</div> <div>Owner</div>
Second grouping field	<div>▼</div> <div>Account</div> <div>Address 1: State/Province</div> <div>Owner</div>

NEW QUESTION 135

- (Exam Topic 3)

A company has a custom website.

You need to embed a Power Virtual Agents chatbot into the website. What should you use?

- A. Webpage URL
- B. Form ID
- C. Bot ID
- D. IFrame

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels>

NEW QUESTION 138

- (Exam Topic 3)

A customer tracks events by using a custom entity.

The custom entity includes a custom field for the venue of the events. The customer must be able to display the events by venue in a calendar.

You need to ensure that all events display by venue in the calendar. To which component should you add a control?

- A. Form
- B. view
- C. Field
- D. Chart

Answer: B

Explanation:

If you use unified interface, you can display any record in a calendar view via the calendar control.

- Go to Settings->Customization->Customize the System
- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- Click the View tab
- Click "Add Control" and select the calendar control.
- Click the dot for every interface from which you want the calendar control to be available.

Reference:

<https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/>

NEW QUESTION 139

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it As a result, these questions will not appear in the review screen.

On a Contact record, a user creates a Note record that contains the word running.
 One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
 Solution: Use Dataverse Search to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 140

- (Exam Topic 3)

You are creating a Power Virtual Agents chatbot for a Microsoft Power Platform power apps portal app. The job title of users must be stored automatically when users log in. The job title must always appear in the chatbot.

You need to configure the job title functionality.

Which mechanism should you use?

- A. artificial intelligence
- B. variable
- C. entity
- D. topic

Answer: B

Explanation:

After enabling the Authentication, you will now have access to Two variables, bot.UserDisplayName

bot.UserId

Reference:

<https://powerusers.microsoft.com/t5/Power-Virtual-Agents-Community/Getting-User-Details-To-Use-In-Power>

NEW QUESTION 142

- (Exam Topic 3)

You have a business process flow (BPF) that interacts with the Account entity. You configure a new version for the BPF and add a new stage at the beginning.

You need to identify the impact of the new version on the existing account records.

What is the outcome in each scenario? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Action
What happens to existing accounts?	<div>Existing accounts show the old BPF.</div> <div>Existing accounts show the new BPF.</div> <div>Existing accounts only show the new stage.</div>
What happens to new accounts?	<div>No BPF is linked to a new account.</div> <div>The new BPF shows only the new stage for a new account.</div> <div>The new BPF is showing in a new account.</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text Description automatically generated

Box 1: Existing accounts show the new BPF.

When an entity record is being created and if there are multiple BPFs defined on that entity. The system would do the following:

If the ProcessId field is set to Guid.Empty. The system will skip defaulting the BPF on that instance.

If the ProcessId field is set to specific BPF entity reference. The system will default to the specified BPF. If the ProcessId field on the record is not set. The system will default the BPF.

Box 2: No BPF is linked to a new account.

Note: A business process flow definition is represented as a custom entity and an instance of a process is stored as a record within that entity. Each record is associated with a data record (such as an Account, Contact, Lead, or Opportunity) and in case of cross-entity processes, with a data record for each participating entity.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/business-process-fl>

NEW QUESTION 143

- (Exam Topic 3)

A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products.

The chatbots must prompt users to enter or select a product.

You need to store the model information so that it can be reused across all chatbots. Where should you store the model data?

- A. Global variables
- B. Custom entities
- C. Topics
- D. Multiple choice options

Answer: A

NEW QUESTION 146

- (Exam Topic 3)

You are setting up Power Apps security for a company. The company has a CEO, two vice presidents, and 10 managers. Five support representatives report to each manager.

You set up Manager Hierarchy so managers are able to view data only for the representatives who report to them. The CEO must be able to view all data for everyone. All support representatives must be able to view customer information in each other's data across all managers.

You need to resolve issues that arise during testing.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Issue	Action
Managers are unable to view all their report data.	<div><div></div><div>Add the manager's name to the representative's user record.</div><div>Change the Manager Hierarchy depth to 2.</div><div>Move the manager and reports to a separate business unit.</div><div>Set up a position in hierarchy.</div></div>
The CEO is unable to view representative data but can view manager data.	<div><div></div><div>Add the CEO to the representative user record as a manager.</div><div>Change Manager Hierarchy depth to 3.</div><div>Create team security.</div></div>
Five support representatives can view only their own data.	<div><div></div><div>Add the manager's name to the representative's user record.</div><div>Add users to field security.</div><div>Set up a position hierarchy.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Move the manager and reports to a separate business unit.

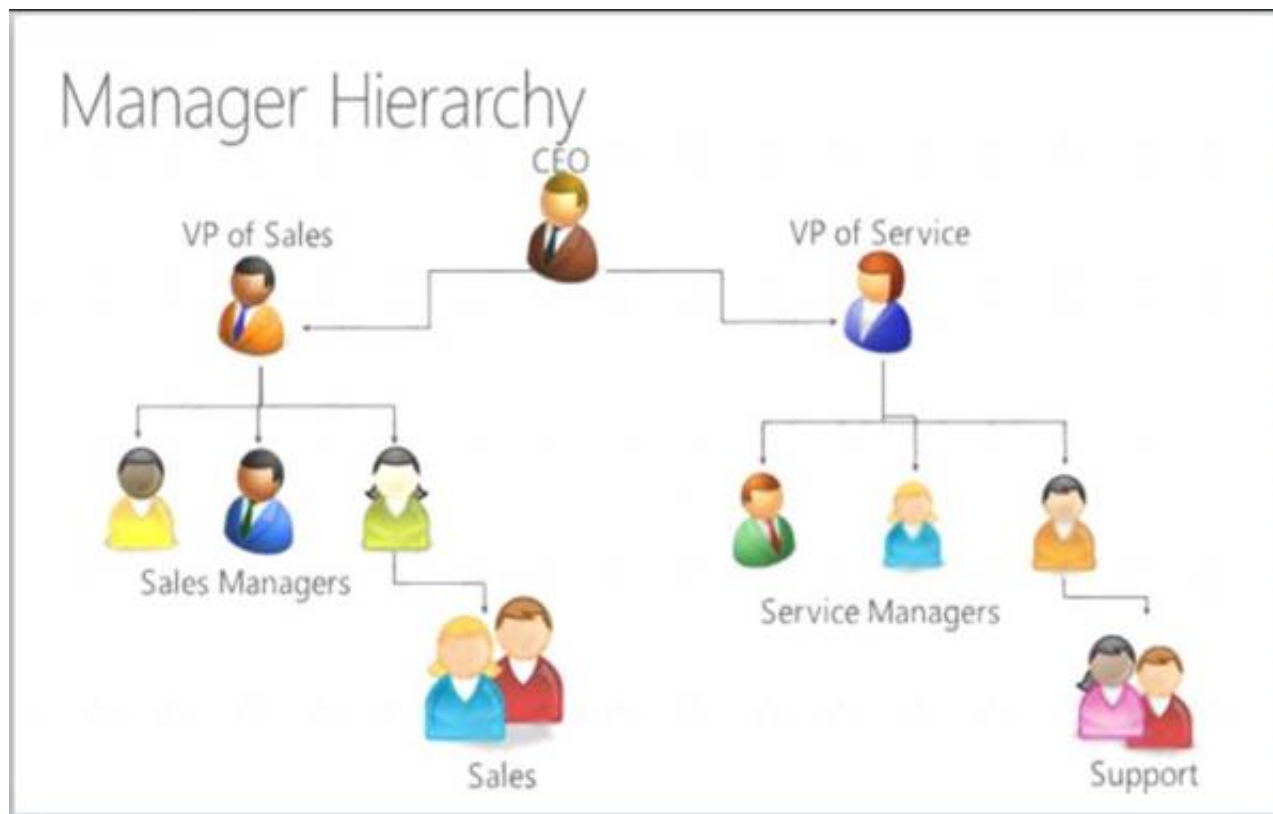
Keep the Manager hierarchy, and put the reports to the appropriate business unit.

Note: Two security models can be used for hierarchies, the Manager hierarchy and the Position hierarchy. With the Manager hierarchy, a manager must be within the same business unit as the report, or in the parent business unit of the report's business unit, to have access to the report's data. The Position hierarchy allows data access across business units. If you are a financial organization, you may prefer the Manager hierarchy model, to prevent managers' accessing data outside of their business units. However, if you are a part of a customer service organization and want the managers to access service cases handled in different business units, the Position hierarchy may work better for you.

Box 2: Add the CEO to the representative user record as a manager. Set up Manager and Position hierarchies

The Manager hierarchy is easily created by using the manager relationship on the system user record. You use the Manager (ParentsystemuserID) lookup field to specify the manager of the user.

Note: Depth is used to limit how many levels deep a manager has Read-only access to the data of their reports. For example, if the depth is set to 2, the CEO can see the data of the VP of Sales, VP of Service and Sales and Service Managers. However, the CEO doesn't see the Sales data or the Support data.



Box 3: Add users to field security

Power Platform's field-level security lets you set which fields users can see or edit. Reference: <https://docs.microsoft.com/en-us/power-platform/admin/hierarchy-security> <https://docs.microsoft.com/en-us/power-platform/admin/field-level-security>

NEW QUESTION 147

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use multiple choice for Identify in the question and create options that represent of the age groups. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 148

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