

Cisco

Exam Questions 300-810

Implementing Cisco Collaboration Applications (CLICA)



NEW QUESTION 1

Drag and drop the SAML components from the left onto the descriptions on the right.

binding	Security information packets and statements sent to service providers by the IdP.
assertion	The mapping between SAML messages and protocols such as HTTP POST.
profile	Detailed descriptions of SAML component combinations for specific use cases.
protocol	Rules for how SAML sends requests for and gets responses of security information.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface Description automatically generated with medium confidence

NEW QUESTION 2

Which DNS record is used for on-premises service by Jabber clients?

- A. _collab-edge._tcp.<domain> SRV record
- B. _cisco-uds._tls.<domain> SRV record
- C. _cisco-uds._tcp.<domain> SRV record
- D. <tftp server FQDN> A record

Answer: C

NEW QUESTION 3

Which SAML component defines the content of data transferred from an IdP to a service provider?

- A. protocol
- B. assertion
- C. binding
- D. profiles

Answer: B

NEW QUESTION 4

Users report that they are unable to check voicemail, and an engineer discovers that the voicemail system is not routing calls between Cisco Unity Connection and Cisco UCM via SCCP Which action should be taken to resolve this issue?

- A. Verify registration of the CTI ports.
- B. Verify OPTIONS Ping in the SIP trunk profile.
- C. Verify voicemail SIP trunk in the route list.
- D. Verify Calling Search Space in the Directory Number setting.

Answer: D

NEW QUESTION 5

Refer to the exhibit.



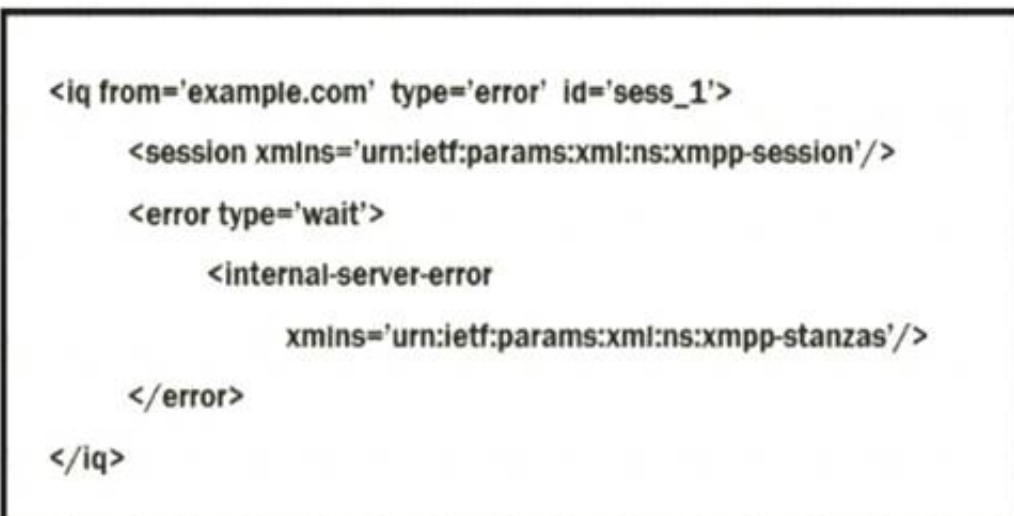
When troubleshooting an internal Jabber login problem, there is a pop-up about a certificate error, and then the login fails. The FQDN of Cisco UCM is cucm.ex.com. and the FQDN of the IM and Presence Server is imp.ex.com. Which two actions should be taken to fix this issue? (Choose two.)

- A. Sign the Cisco Unified IM and Presence server certificate with a trusted certificate authority.
- B. Import the certificate of cucm.ex.com into the Trusted Certificate Authorities on the PC running Jabber.
- C. Import the Cisco UCM CallManager certificate into the Trusted Certificate Authorities on the PC running Jabber.
- D. Sign the Cisco UCM CallManager certificate with a trusted certificate authority.
- E. Sign the Cisco UCM tomcat certificate with a trusted certificate authority.

Answer: BD

NEW QUESTION 6

Refer to the exhibit.



User A tries to log in to the Cisco Jabber client, the login works fine, but the user cannot see their self-presence or other users' presence in their contact list. The administrator checks the Cisco IM and Presence Server logs and sees an issue. What is the issue, and how does it get resolved?

- A. The user credentials are incorrect; ask the user to change the credentials.
- B. The user is duplicated in another Cisco IM and Presence cluster; unassign the user from the duplicate IM and Presence cluster.
- C. Presence has stopped working for the user; unassign and reassign the end-user to Cisco IM and Presence.
- D. The Cisco IM and Presence Server has CPU/memory issues; restart the IM and Presence Server.

Answer: B

NEW QUESTION 7

A collaboration engineer is installing Jabber for Windows via the CLI. Which two authentication command line arguments ensure that the client authenticates to a Cisco UCM server? (Choose two.)

- A. CCMCIP=10.10.10.99
- B. CUP_ADDRESS=10.10.10.98
- C. CTI=10.10.10.97
- D. REGISTRATION_SERVER=CUCM
- E. EXCLUDED_SERVICES=Webex

Answer: BD

NEW QUESTION 8

SAML SSO is enabled in Cisco Unified Communications Manager. What happens when a browser-based client attempts to access a protected resource on a service provider?

- A. The browser follows the redirect and issues an HTTPS GET request to the IdP.
- B. The IdP checks for a valid browser session.
- C. The service provider generates a SAML authentication request.
- D. The SAML request is maintained as a query parameter in the GET request.

Answer: C

NEW QUESTION 9

The persistent chat feature is configured in a Cisco Jabber deployment that is running Cisco Unified IM and Presence 11.5 SU6 Desktop clients are working but mobile clients are not displaying persistent chats. Which configuration is necessary to enable the Jabber persistent chat feature on mobile devices?

- A. while logged into IM and Presence server Administration, go to 'Messaging', then Settings", and check the checkbox for the 'Enable persistent chat for mobile' field
- B. add the <Persistent_Chat_Mobile_Enabled>false</Persistent_Chat_Mobile_Enabled> line to the Jabber configuration file that is used by all Jabber devices
- C. add the <Persistent_Chat_Enable>true</Persistent_Chat_Enable> line to the Jabber configuration rule that is used by mobile devices
- D. add "Enable_Persistent_Chat" in the "Cisco Support Field" on the Jabber for mobile device configuration page on Cisco UCM

Answer: B

NEW QUESTION 10

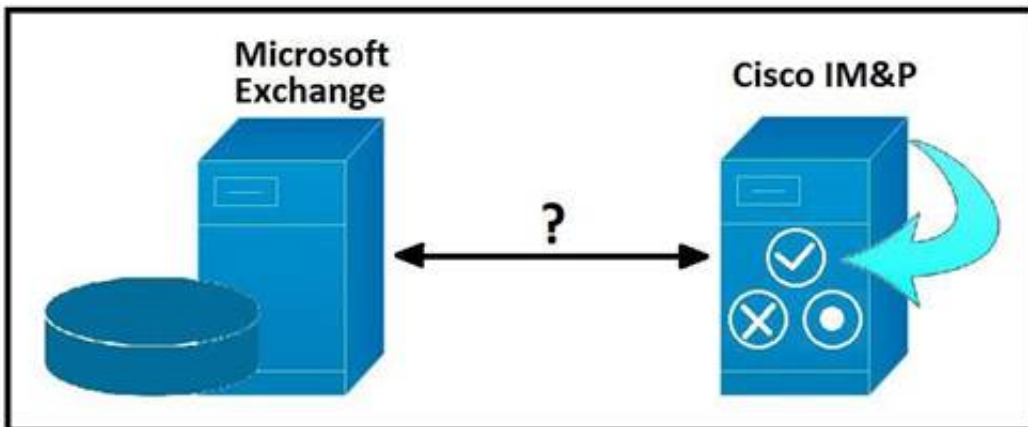
An engineer is configuring a remote Cisco IM and Presence Service and needs to ensure that users can communicate across clusters in the same domain and receive presence status. Which protocol should be used to accomplish this task?

- A. XMPP
- B. DNS
- C. LDAP
- D. AXL/SOAP

Answer: A

NEW QUESTION 10

Refer to the exhibit.



Which protocol is used for communication between Cisco IM and Presence and Microsoft Exchange Server?

- A. POP3
- B. IMAP
- C. EWS
- D. XMPP

Answer: C

NEW QUESTION 11

An administrator must configure a system distribution list for the IT staff that must be reachable via voice recognition using either the phrases "service desk" or "Help desk". Which advanced distribute list feature should be used to accomplish this task?

- A. Alternate Greeting
- B. Alternate Extension
- C. Alternate Name
- D. Alternate Diction

Answer: C

NEW QUESTION 14

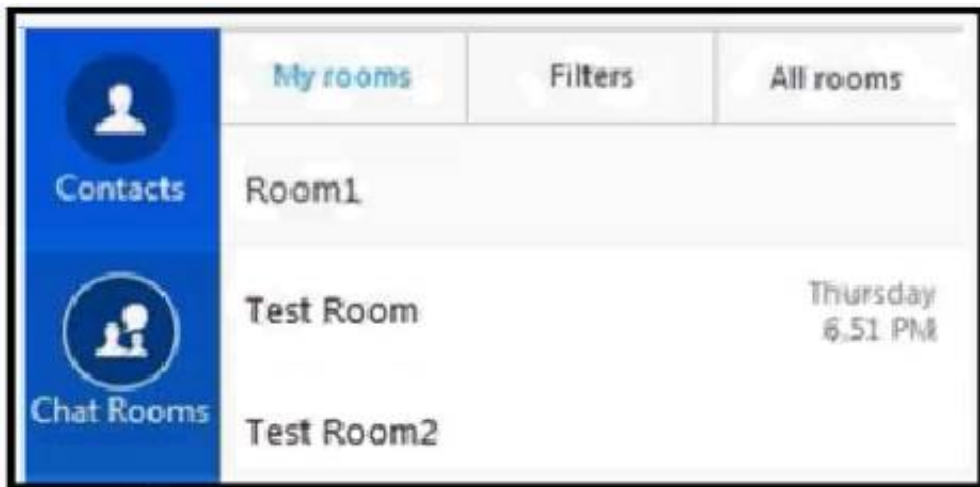
What submits credentials to the LDAP server during a call that uses SAML SSO?

- A. Cisco UCM server
- B. Service provider
- C. Browser-based Client
- D. IdP

Answer: D

NEW QUESTION 19

Refer to the exhibit.



Persistent Chat is configured in the Cisco IM and Presence server using PostgreSQL as the back-end database. Users report that the Chat Rooms icon is missing from their Cisco Jabber clients. Which action should the administrator take to resolve this issue?

- A. Start the Cisco XCP Message Archiver.
- B. Start the Cisco XCP Text Conference Manager.
- C. Restart the Cisco XCP Directory Service
- D. Restart the Cisco XCP XMPP Federation Connection Manager.

Answer: B

NEW QUESTION 24

Refer to the exhibit.

```
[CDPPProvider::DispatchTheMessage] ~ [id=0] Received: , pduName[nPduNum]=LINE_CLOSED_EVENT
[CDPLine::HandleEvent_LineClosed] ~ CDPLine::HandleEvent_LineClosed
[CDPLine::OutOfService] ~ CDPLine::OutOfService, bClose=1
[CDPLine::ResetCall] ~ CDPLine::ResetCall
```

After receiving a new desk phone, the Jabber user can no longer make calls via phone control. The help desk collected the user's Jabber problem report and verified that they the correct Cisco UCM CTI permissions. Which configuration must be changed to correct this issue?

- A. Verify that the desk phone device has Allow Control of Device from CTI enabled.
- B. Verify that the Cisco UCM service profile has Cisco UCM CTI servers configured.
- C. Verify that the user's desk phone device is listed as a controlled device in the Cisco UCM end user configuration
- D. Verify that the device line configuration has Allow Control of Device from CTI enabled.

Answer: A

NEW QUESTION 28

Fraudulent calls are being made from Cisco Unity Connection. Which action prevents the calls from reaching the PSTN using SCCP integration?

- A. Change the configuration of the routing rule.
- B. Change the CSS of the voicemail port.
- C. Change the Rerouting CSS on the trunk to Cisco Unity Connection.
- D. Remove values from restriction table.

Answer: B

NEW QUESTION 31

A customer is using Cisco Unified IM and Presence with high availability and has reported that their primary node is not providing any IM and Presence services. What is causing this issue?

- A. The presence redundancy group node state of the primary node is 'idle'.
- B. The presence redundancy group node state of the peer node is "normal".
- C. The presence redundancy group node state of the primary node is 'initializing'.
- D. The presence redundancy group node state of the peer node is 'running in backup mode'.

Answer: D

NEW QUESTION 32

Which SAML 2.0 profile is supported by Cisco UCM, Cisco Unified IM and Presence, and Unity Connection version 10.x and above?

- A. single logout
- B. web browser SSO
- C. name identifier management
- D. identity provider discovery

Answer: B

NEW QUESTION 37

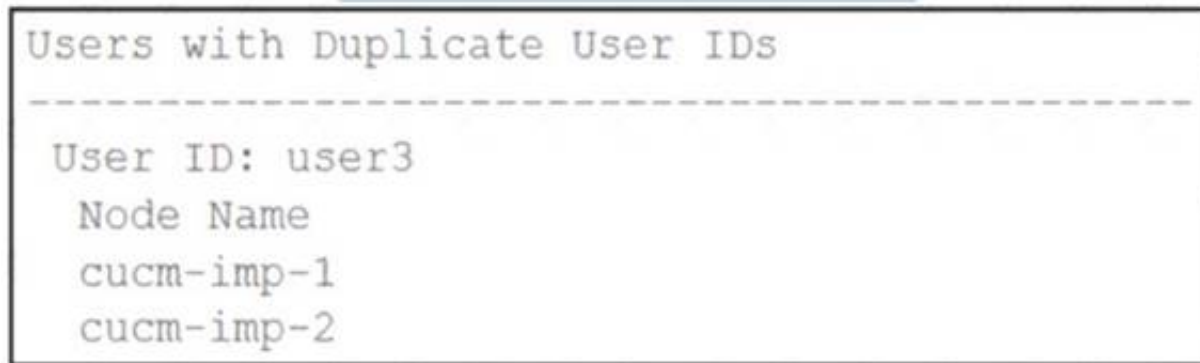
An organization has two Cisco IM and Presence clusters: one in the Americas and one in EMEAR. Both clusters connect via an intercluster peer. Each Cisco IM and Presence cluster has four nodes logically divided into two subclusters with high availability enabled with its local peers. When the Cisco IM and Presence publisher node in the Americas fails, to where are the users failed over?

- A. Cisco IM and Presence publisher in EMEA
- B. in the different logical group
- C. Cisco IM and Presence subscriber in the Americas, in the different logical group
- D. Cisco IM and Presence subscriber in EMEA
- E. in the same logical group with IM and Presence publisher
- F. Cisco IM and Presence subscriber in the Americas, in the same logical group with IM and Presence publisher

Answer: D

NEW QUESTION 40

Refer to the exhibit.



A collaboration engineer is troubleshooting an alarm that indicates that there are duplicate user IDs. Which two actions resolve this issue? (Choose two.)

- A. Rename the user ID value for one user if different users on different clusters have the same user ID assigned
- B. Delete the user ID for the duplicate user ID
- C. Rename the directory URI value for one of the users to ensure that there is no duplication.
- D. Assign the duplicate user to the secondary Cisco IM and Presence node
- E. Unassign a user from one of the clusters when the same user is assigned to two different clusters

Answer: AC

NEW QUESTION 44

An administrator is configuring Cisco Unity Connection call handlers. The administrator wants to ensure that all outside callers are played a welcome message and then are transferred to a live operator. The administrator wants to restrict the callers from interrupting the welcome message with key presses. Under which call handler menu is this task accomplished?

- A. Greetings
- B. Transfer Rules
- C. Caller Input
- D. Message Settings

Answer: C

NEW QUESTION 47

In Digital Network Cisco Unity Connection clusters, each site transmits and receives messages for the recipients based on which protocol?

- A. IMAP
- B. SMTP
- C. SIP
- D. SCCP

Answer: B

NEW QUESTION 51

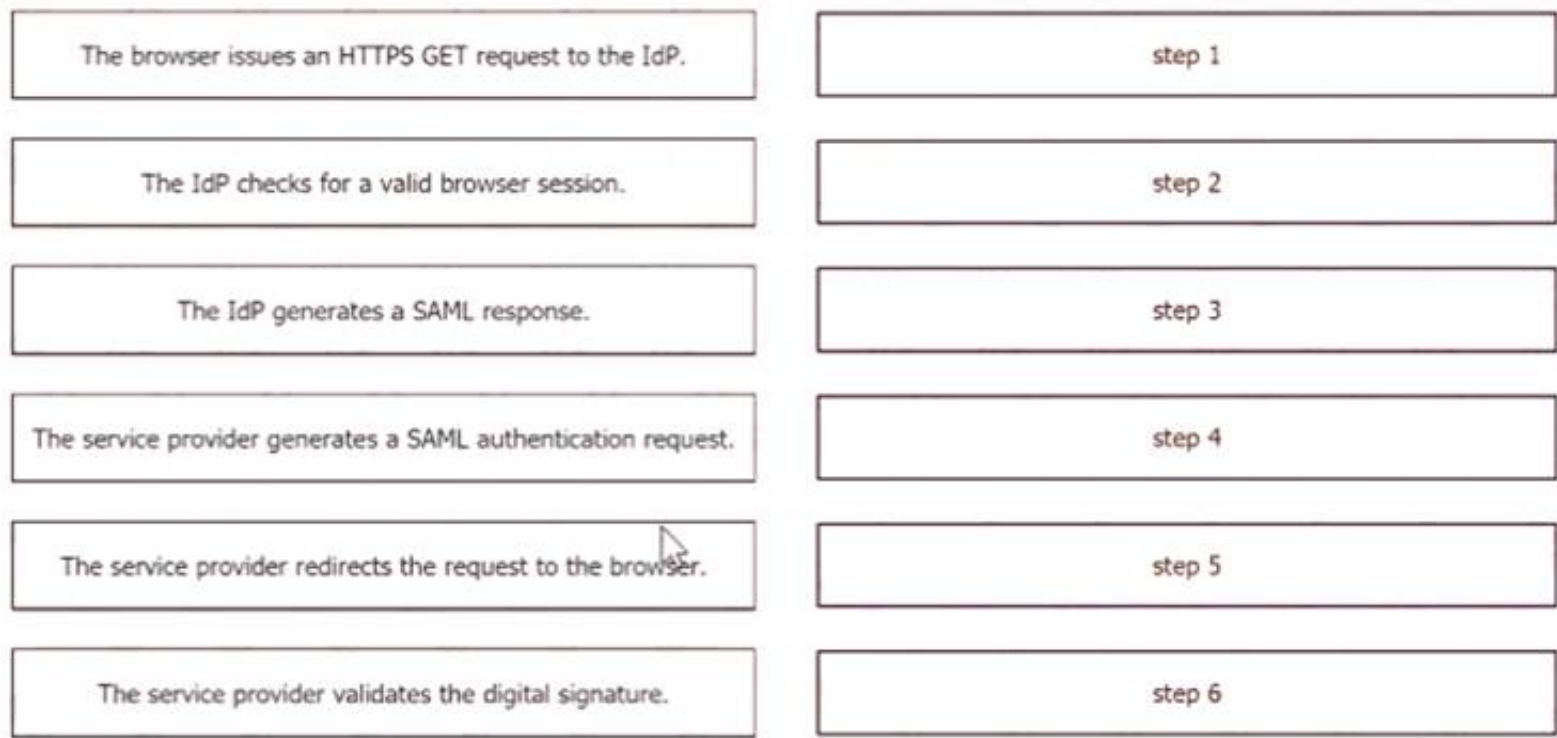
What are two authentication mechanisms for identity provider authentication? (Choose two.)

- A. UID
- B. PKI/CAC
- C. ACS
- D. Password only
- E. Kerberos

Answer: BC

NEW QUESTION 53

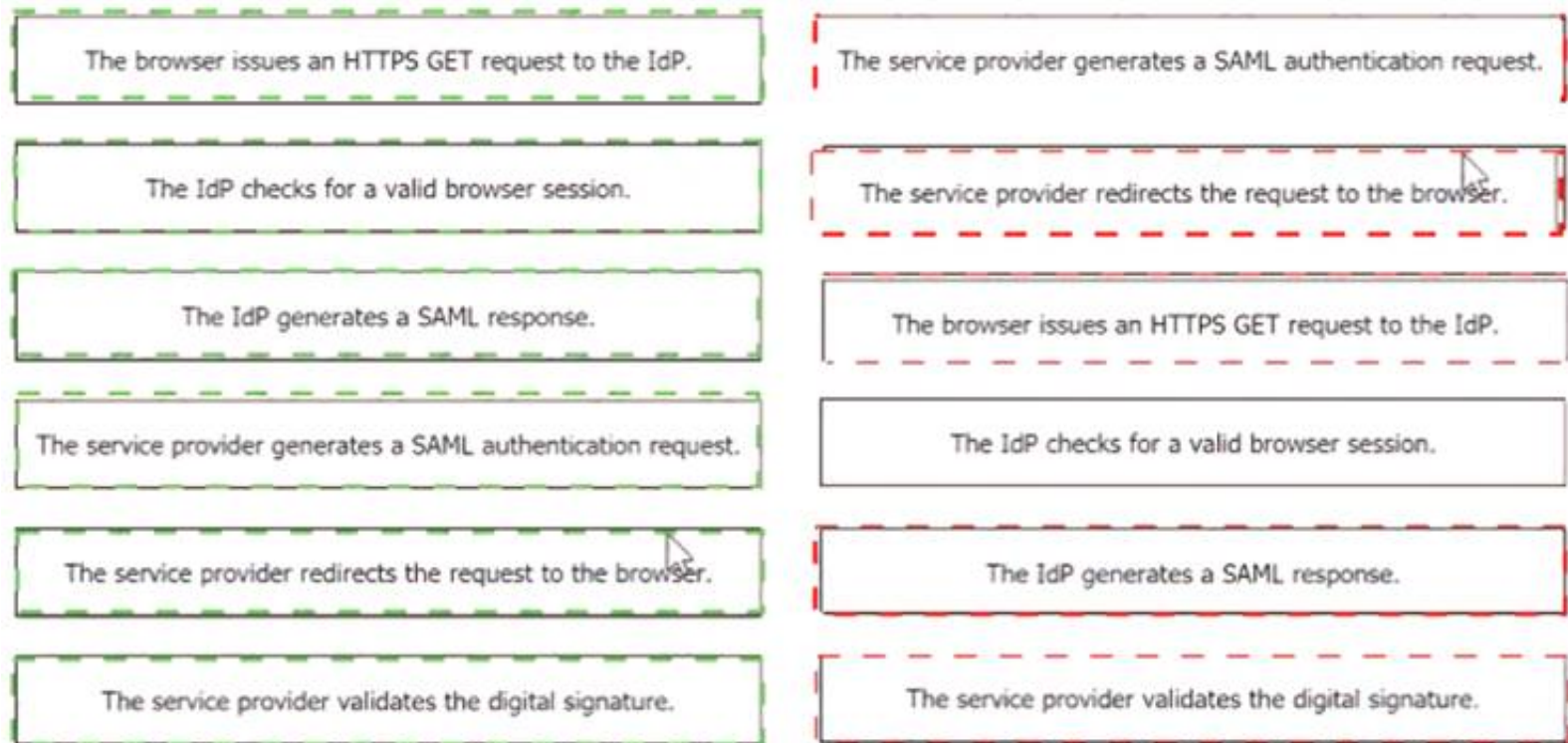
Drag and drop the steps of the SAML SSO process from the left into the order on the right.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 57

Cisco Unity connection ports on cisco UCM are not registering. An engineer receives a packet capture of the link between the two servers to troubleshoot. In which port will this problem be resolved?

- A. TCP 1720
- B. TCP 2000
- C. TCP 5060
- D. TCP 2427

Answer: B

NEW QUESTION 62

Refer to the exhibit.

The screenshot shows the configuration interface for a Voice Mail Port and a Hunt Pilot. The 'Voice Mail Port Information' section includes fields for 'Voice Mail Pilot Number' (4000), 'Calling Search Space' (<None>), and 'Description' (Default). A checkbox 'Make this the default Voice Mail Pilot for the system' is checked. The 'Hunt Pilot Configuration' section has a 'Save' button and a 'Status' indicator showing 'Status: Ready'. Below this is the 'Pattern Definition' section with fields for 'Hunt Pilot*' (4000), 'Route Partition' (INTERNAL_PT), and 'Description' (Hunt pilot for CUC). The 'Call Forward and Call Pickup Settings' section has tabs for 'Voice Mail', 'Destination', and 'Calling Search Space'. Under the 'Voice Mail' tab, there is a 'Calling Search Space Activation Policy' dropdown set to 'Use System Default' and a 'Forward All' checkbox checked, with an 'or' option and a '4000' field.

Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail. Which is a cause of the issue?

- A. The call forward and call pickup settings do not have a CSS on Forward All.
- B. The Voice Mail Port partition on the CSS of the phone is missing.
- C. The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL_PT.
- D. The CSS on the Voice Mail Pilot is missing partitions for user phones.

Answer: C

NEW QUESTION 67

An administrator needs to prevent toll fraud on Cisco unity connection. Which action should be taken to accomplish this task?

- A. modify the class of restriction
- B. set up class of restriction in the Cisco IOS Voice Gateway
- C. set up all restriction tables to prevent calls to the operator
- D. assign a CSS that does not have calling rights to the caller extension.

Answer: C

NEW QUESTION 72

Refer to the exhibit.

```
ccn subsystem sip
 gateway address "172.16.1.254"
 mwi sip unsolicited
end subsystem
!
interface Integrated-Service-Engine1/0
 ip unnumbered Vlan2
 service-module ip address 172.16.1.253.255.255.255.0
 no shut
!
Interface Vlan2
 description "Voice VLAN"
 ip address 172.16.1.254.255.255.0
 no shut
!
sip-ua
 mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp
!
```

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

- A. ccn subsystem sip mwi sip outcall
- B. ccn subsystem sip mwi envelop-info
- C. sip-uano mwi-servermwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp
- D. ccn subsystem sip mwi sub-notify
- E. sip-uano mwi-servermwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify
- F. sip-uano mwi-servermwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited

Answer: BC

NEW QUESTION 76

An engineer is importing users into Cisco Unity Connection using AXL and discovers that some users are not listed in the import view. Which action should be taken to resolve this issue?

- A. Configure the user primary extension to their directory number.
- B. Configure the user digest credentials to match the user password.
- C. Configure the user access control group assignment to Standard CTI Enabled.
- D. Configure the username and password in LDAP.

Answer: A

NEW QUESTION 78

An engineer is configuring a customer's environment for Jabber user over mobile and remote access. The customer's internal domain. Which Jabber parameter defines the external service discovery domain statistically?

- A. UPN discovery enabled
- B. exclude services
- C. services domain
- D. voice services domain

Answer: B

NEW QUESTION 82

Refer to the exhibit.



The screenshot shows a configuration window for a rule. The 'Dialed Number' radio button is selected, and the condition is set to 'Equals' with the value '3005'. Other options like 'Port', 'Phone System', and 'Schedule' are unselected. There are 'Save' and 'Delete' buttons at the bottom. A note at the bottom states: 'Fields marked with an asterisk (*) are required.'

The associated directory number is configured with Call Forward All to voicemail in Cisco UCM. When users call the directory number they hear the opening greeting. Which action should be taken to correct this issue?

- A. Modify the rule to a Forward Routing Rule.
- B. Modify the Calling Number to 3005.
- C. Modify the Dialed Number condition from "Equals" to "In".
- D. Modify the Call Forward All to the voicemail pilot.

Answer: A

NEW QUESTION 87

When implementing dialing behavior in Cisco Unity Connection, which feature prevents calls to long-distance or international phone numbers?

- A. restriction tables
- B. calling search spaces
- C. inbox profiles
- D. partitions

Answer: A

NEW QUESTION 92

Which two methods does Cisco Jabber use for contact searching in an on-premises deployment model? (Choose two.)

- A. HTTP
- B. XMPP
- C. UDS
- D. LDAP
- E. SIP

Answer: CD

NEW QUESTION 95

What are two characteristics of HTTPS networking for Cisco Unity Connection? (Choose two)

- A. HTTPS single-site networks are joined via an intersite link
- B. HTTPS networking uses a ring topology
- C. HTTPS networking supports a maximum of 25 locations
- D. HTTPS networking uses the SMTP protocol
- E. HTTPS networking supports multisite networks

Answer: CD

NEW QUESTION 97

Which description of an IdP server is true?

- A. authenticates user credentials
- B. provides user authorization
- C. is an authentication request that is generated by a Cisco Unified Communications application
- D. consists of pieces of security information that are transferred to the service provider for user authentication

Answer: A

Explanation:

SSO uses Security Assertion Markup Language (SAML) to exchange authentication details between an Identity Provider (IdP) and a service provider. The identity provider authenticates user credentials and issues SAML assertions, which are pieces of security information transferred from the identity provider to the service provider for user authentication. Each assertion is an XML document that contains trusted statements about a subject including, for example, username and privileges. SAML assertions are usually digitally signed to ensure their authenticity.

NEW QUESTION 98

Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

- A. Cisco DHCP Monitor Service
- B. Cisco AXL Web Service
- C. Self-Provisioning IVR
- D. Cisco XCP Authentication Service

Answer: B

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/12_0_1/cup0_b_

NEW QUESTION 102

Users report issues while logging in to their voicemail using the Voicemail tab in their Cisco Jabber clients. The issue occurs after users provide valid Cisco Unified Communications credentials, but they receive a failure message. What is the cause of this issue?

- A. A proper service profile is not configured on Cisco Unified Communications Manager.
- B. The voicemail users are not configured in the Cisco Unity Connection server.
- C. The web application voicemail password is set "User Must Change at Next Sign-in".
- D. The voicemail password is not set for all users.

Answer: C

Explanation:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/116517-problem-jabber-0>

NEW QUESTION 104

Which statement describes a role of AXL communications in the BLF Plug-in Service of the Cisco Unified Attendant Console?

- A. The AXL communications allow registered attendants to log in to Cisco Unified Communications Manager and receive calls.
- B. The AXL communications enable Device Resolution Manager to resolve the device statuses of operator and system devices.
- C. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco Unified Attendant Console versions match.
- D. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco Unified CM versions.

Answer: B

Explanation:

"Part of the Cisco Unified Attendant Console Advanced BLF Plug-in service known as Device Resolution Manager (DRM) uses AXL to communicate with Cisco Unified Communications Manager. The AXL communications enable DRM to resolve the BLFs of operator and system devices, and to synchronize system devices within the Cisco Unified Communications Manager database."

https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cucmac/cuaca/12_0_4/admin_guide/CUACA_AG_

NEW QUESTION 107

What is a step in the SAML SSO process?

- A. The IdP redirects the SAML response to the browser.
- B. The LDAP server extracts the assertion.
- C. The service provider issues an authentication challenge to the browser.

D. The browser issues an HTTPS POST request to the IdP.

Answer: A

NEW QUESTION 110

An engineer is assisting a user who is reporting Jabber Presence Issues. Whenever the user is on an active call, Cisco Jabber does not show the user as active when on a call. However, the user can set the presence status manually, and that status shows correctly. Which action resolves the issue?

- A. Assign the user to a different Presence Redundancy Group.
- B. Restart the XCP Router service.
- C. Set the Owner ID on the user's desk phone.
- D. Associate the user to the line on the Directory Number Configuration page.

Answer: D

NEW QUESTION 113

Drag and drop the steps for SAML SSO authentication from the left into the order on the right.

The client attempts to access a resource.	step 1
The client sends an authentication request to an IdP.	step 2
The client sends a signed response to the service provider.	step 3
The IdP authenticates the client by using a signed response.	step 4
The service provider redirects the client to the IdP.	step 5

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

The client attempts to access a resource.	The client attempts to access a resource.
The client sends an authentication request to an IdP.	The service provider redirects the client to the IdP.
The client sends a signed response to the service provider.	The client sends an authentication request to an IdP.
The IdP authenticates the client by using a signed response.	The IdP authenticates the client by using a signed response.
The service provider redirects the client to the IdP.	The client sends a signed response to the service provider.

NEW QUESTION 114

An engineer needs to configure calendar integration between Microsoft Exchange and a Cisco IM and Presence server. The engineer created the resource mailboxes and now needs to add impersonation. Which command accomplishes this task using the Exchange Management Shell from Microsoft Exchange?

- ☐ Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Policy (Get-User -Identity User | select-object) .identity -ExtendedRights Receive-As
- ☐ Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Group (Get-User -Identity User | select-object) .identity -ExtendedRights Receive-As
- ☐ Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Group (Get-User -Identity User | select-Group) .identity -ExtendedRights Receive-As
- ☐ Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -User (Get-User -Identity User | select-object) .identity -ExtendedRights Receive-As

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: D

NEW QUESTION 118

The external database used for the persistent chat feature has been running out of space, and users are having issues with persistent chat rooms and messages. which external database toll must be used in the cisco IM and presence server to fix this issue?

- A. Cleanup Utility
- B. High Availability Utility
- C. Merge Utility
- D. FreeSpace Utility

Answer: A

NEW QUESTION 122

An engineer needs to configure individual call handler greetings on Cisco Unity Connection so that a single greeting can override all other greetings set by users during a holiday period. Which type of greeting should be configured to accomplish this goal?

- A. internal
- B. Holiday
- C. Alternate
- D. Closed

Answer: C

NEW QUESTION 125

Secure XMPP communication is required for XMPP federation with external domains and the Cisco IM and Presence. Which certificate is used for XMPP interdomain federation when connecting to an externally federated domain?

- A. cup
- B. cup-xmpp
- C. cup-xmpp-s2s
- D. Tomcat

Answer: C

Explanation:

CUP-XMPP-S2S (Cisco Unified Presence - Extensible Messaging and Presence Protocol - Server to Server) Certificate • Used to validate secure connection for XMPP interdomain federation with externally federated XMPP system.

NEW QUESTION 128

A user encounters a problem while checking voicemail, set up in a Cisco UCME and Cisco Unity Express integration. The user reports that when calling the office number from a mobile phone, the call goes to voicemail, but it is then routed to the main menu rather than the voicemail box. The user can check voicemail from an office phone without any issues How is this issue fixed?

- A. Assign the user to the correct user group.
- B. Add the user to Cisco Unity Express.
- C. Configure a primary E.164 number for the user.
- D. Set "Login without PIN" to 'No" for the user.

Answer: B

NEW QUESTION 133

An end user opened a ticket, stating that before logging in to Jabber for Windows, a warning is displayed that a server certificate has expired. Which two certificates must be verified on the Cisco Unified Communications Manager and IM&P deployment? (Choose two.)

- A. capf on Cisco Unified CM
- B. cup-xmpp on IM&P
- C. callmanager on Cisco Unified CM
- D. tomcat on Cisco Unified CM
- E. cup on IM&P

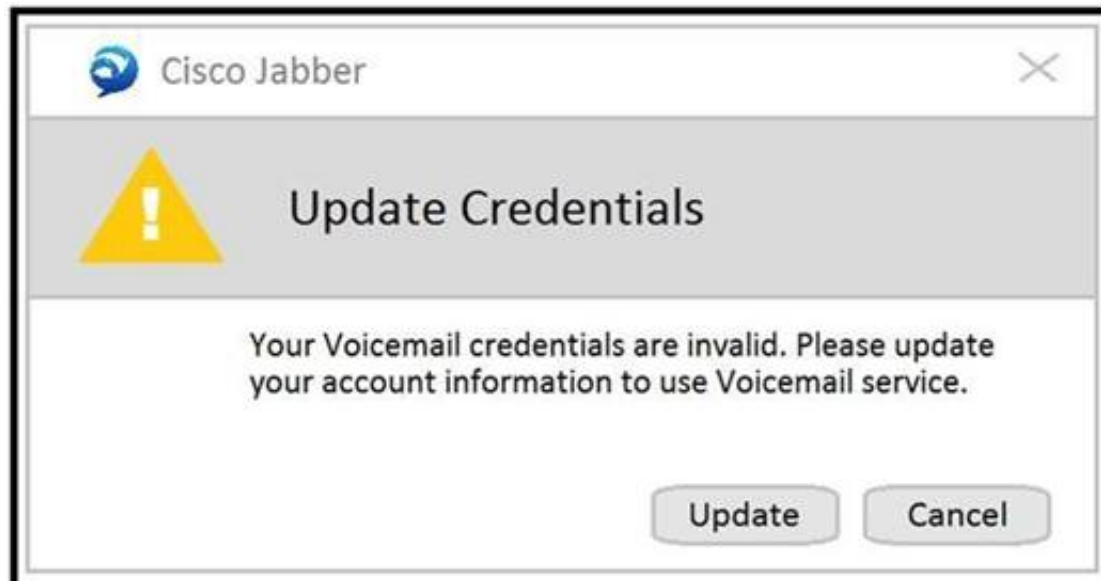
Answer: BD

Explanation:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-presence/116917-technote-certific>

NEW QUESTION 137

Refer to the exhibit.



Which action allows a remote Cisco Jabber user utilizing Mobile and Remote Access to automatically log in to a Cisco Unity Connection voicemail box via OAuth?

- A. Add CUCM under System Settings > Authz Servers in Cisco Expressway-E.
- B. Add CUCM under System Settings > Authz Servers in Cisco Expressway-C.
- C. Add CUCM under System Settings > Authz Servers in Cisco Unity.
- D. Add CUCM under System Settings > Authz Servers in Cisco Unity Connection.

Answer: D

NEW QUESTION 138

An administrator is setting up the Cisco Unified IM and Presence on-premises high availability feature and wants the Server Recovery Manager to initiate failover after 90 seconds. However, failover is happening after 60 seconds. How is this issue corrected?

- A. Change peer Heartbeat Timeout to 90 seconds.
- B. Change Keep Alive (Heartbeat) Interval to 90 seconds.
- C. Change critical service delay to 90 seconds.
- D. Change keep Alive (Heartbeat) Timeout to 90 seconds.

Answer: D

NEW QUESTION 141

An engineer deploys Centralized Deployment for Cisco IM and Presence, where central IM and Presence runs version 12.0, and remote Cisco UCM clusters run version 10.5. The engineer checks under System > Centralized Deployment and notes that Status remains UnSynchronized. What are two reasons for this status? (Choose two.)

- A. The Cisco UCM and IM and Presence cluster must be running at least version 11.5 to allow for Centralized Deployment.
- B. The remote Cisco UCM cluster does not support OAuth Refresh Token flow.
- C. This connection must be synchronized from the remote Cisco UCM Administration menu.
- D. The username and/or password of the application user that was provided for adding remote clusters to the central IM and Presence is incorrect.
- E. The application user that is configured on remote Cisco UCM clusters does not have 'Standard AXL API Access' added.

Answer: BC

NEW QUESTION 143

An engineer is configuring a Cisco Voicemail organization. How many links must be configured between two Cisco Unity Connection clusters?

- A. One
- B. Two
- C. Three
- D. Four

Answer: A

NEW QUESTION 148

An engineer is configuring XMPP federation on the Cisco IM and Presence server and has changed the security settings to TLS Optional on one node in the cluster. What is the next step in the configuration process?

- A. Start the Cisco DB Replicator
- B. Start the Cisco Replication Watcher.
- C. Restart the Cisco XCP Router.
- D. Restart the Cisco Presence Engine

Answer: C

NEW QUESTION 153

What is the primary mechanism in Cisco Unity Connection that is used for toll fraud prevention?

- A. restriction tables
- B. fraud tables
- C. transfer rules
- D. calling search spaces

Answer: A

NEW QUESTION 155

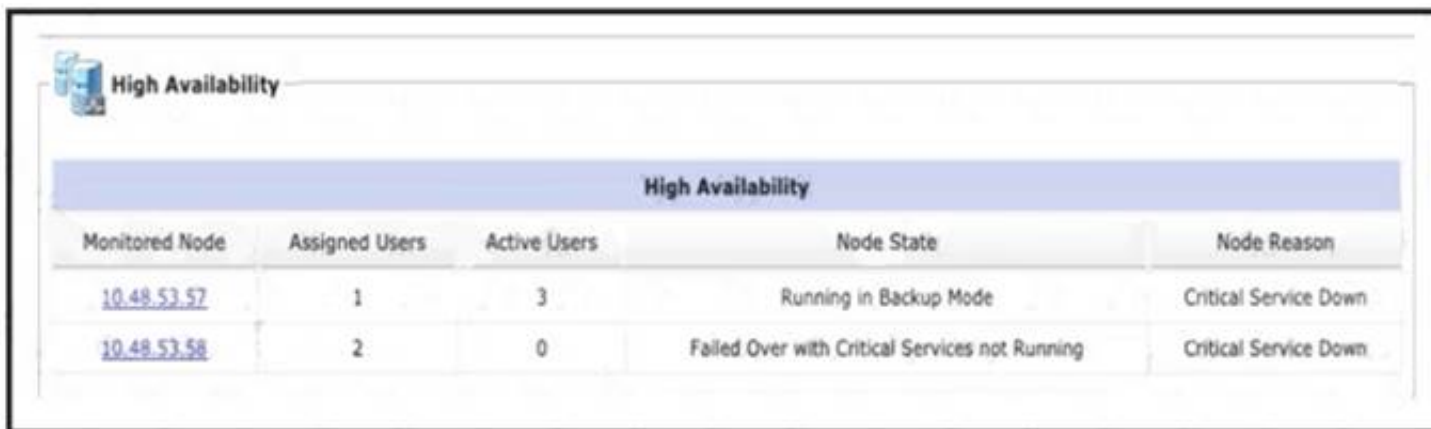
A collaboration engineer troubleshoots an Issue with Cisco IM and Presence federated with Microsoft Skype for Business. A Cisco Jabber user reports being unable to see the presence status of a user on Microsoft Skype for Business when searching for the Microsoft user. Which action resolves this issue?

- A. Disable TLS for the federation.
- B. Configure the federation to use the XMPP protocol.
- C. Add a static route on Cisco IM and Presence to the Skype for Business domain.
- D. Have the Jabber user add the Skype for Business user to the Jabber contact list.

Answer: A

NEW QUESTION 159

Refer to the exhibit.



High Availability				
Monitored Node	Assigned Users	Active Users	Node State	Node Reason
10.48.53.57	1	3	Running in Backup Mode	Critical Service Down
10.48.53.58	2	0	Failed Over with Critical Services not Running	Critical Service Down

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence? (Choose two.)

- A. cup-xmpp- trust
- B. xmpp-fed-trust
- C. cup-trust
- D. tomcat-trust
- E. xmpp- rust

Answer: AC

NEW QUESTION 160

An administrator is configuring call handlers in Cisco Unity Connection. The administrator must ensure that internal extensions are restricted so that callers must go through the company operator to reach employees, and so that callers hear an error message if they attempt to dial extensions directly. Which setting is configured to accomplish this task?

- A. Transfer Rules
- B. Caller Input
- C. Greetings
- D. Message Settings

Answer: B

NEW QUESTION 165

Refer to the exhibit

```
Mar 11 10:09:13.767 EST: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:
Sent:
SIP/2.0 488 Not Acceptable Media
Via: SIP/2.0/UDP 172.18.106.88:5060
From: "Cisco SIP Channell" <sip:outbound-0@172.18.106.66>;tag=75b5194d-133
To: <sip:1109811043@172.18.106.66;user=phone>;tag=23F1578C-252
Date: Fri, 11 Mar 2005 15:09:13 GMT
Call-ID: e34bafcc-131@172.18.106.88:5060
Server: Cisco-SIPGateway/IOS-12.x
CSeq: 51 INVITE
Allow-Events: telephone-event
Content-Length: 0
```

Users complain that the message waiting light on the IP phone does not light up when receiving a new voicemail. With which codec must the engineer configure a dial peer on Cisco UCME for MW1 traffic to resolve this issue?

- A. G.729r8
- B. G.729ar8
- C. G.711ulaw
- D. G.711alaw

Answer: C

NEW QUESTION 168

Refer to the exhibit.

```
---Log snippet---

2018-12-27 11:02:05, 430 INFO [0x0000015c]
[re\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] - About to make DNS SRV record query
'_cisco-uds._tcp.example.com.'
2018-12-27 11:02:05, 430 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf::dns::mapFromWindowsDNSResult] - *-----* DNS query _cisco-
uds._tcp.example.com. has failed: DNS name does not exist.
(9003).
2018-12-27 11:02:05, 430 INFO [0x0000015c]
[re\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] - About to make DNS SRV record query
'_cuplogin._tcp.example.com.'
2018-12-27 11:02:05, 435 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf::dns::mapFromWindowsDNSResult] - *-----* DNS query
_cuplogin._tcp.example.com. has failed: DNS name does not exist.
(9003).
```

Troubleshooting an internal Jabber login issue and you see this logging snippet from the Jabber PRT file. You already checked that the Jabber client has a connection to the correct DNS server. Which DNS record is missing for service discovery of Cisco Unified Communications Manager for the login process to proceed further?

- A. A record for the Cisco Unified Communications Manager
- B. SRV record _cisco-uds._tcp.example.com
- C. A record _cuplogin._tcp.example.com
- D. SRV record _cuplogin._tcp.example.com

Answer: B

NEW QUESTION 171

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